

2021 – 2022



ANNUAL REPORT

Transforming Our Community's Health



Broward Regional Health Planning Council

954.561.9681 | www.BRHPC.org | 200 Oakwood Lane, Suite 100 Hollywood, FL 33020

A Message From our CEO & President



During times like these, I am proud to represent Broward Regional Health Planning Council (BRHPC) in our commitment to delivering innovative health and human services programs. For 40 years, we have collectively addressed the most pressing community issues, identified critical health and human services needs in the community, and found solutions to address these needs with community partners. With an approximate budget of \$120 million and eighty employees, BRHPC provides a wide variety of programs and services that make a huge impact in our community.

For staff and volunteers who have been a part of BRHPC since before the COVID-19 pandemic, I want to thank you for your continued services to our community. Unfortunately, this global threat to our health and economic stability has disproportionately impacted many communities and brought significant challenges and pressures on the operations of community-based organizations. Yet, you have risen to these challenges with innovation, ingenuity, compassion, resilience, and integrity.

The pandemic has reminded us of the importance of following health and safety guidelines to limit the spread of COVID-19, influenza, and other viral infections. Our Human Resources Department continues to do an incredible job by updating and distributing our Pandemic Policy, Mitigation Plan, and Telehealth Policy to all staff as new information is released from the Centers Disease Control and Prevention (CDC), the World Health Organization (WHO), and local health officials. Additionally, to limit the spread of COVID-19, BRHPC utilizes various technology platforms that provide secure virtual meetings and trainings.

Vaccines are strongly recommended to anyone unvaccinated, and boosters are encouraged for anyone fully vaccinated to offer the best protection. The CDC recommends that everyone ages six months and older receive a COVID-19 vaccine. It is essential to act now as the COVID-19 vaccine protects you, your family, and your community. If you are interested in getting vaccinated or want to learn more about the vaccine, contact Dr. Jasmin D. Shirley, Director of BRHPC's COVID-19 Vaccine Outreach Program, at 954-561-9681 x 1261 or Jdshirley@brhpc.org.

I further extend my appreciation to our Board of Directors, funders, and community partners for allowing BRHPC to provide health and human services for the community. With their strong commitment and dedication, BRHPC is positioned to continue to strengthen and grow its ability to transform the health and wellbeing of the residents of Broward County.

Sincerely,

Michael "Mike" De Lucca

Map of Services

Direct Services

Family Strengthening

- Healthy Families Broward
- Nurse-Family Partnership

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- Centralized Intake & Eligibility Determination
- COVID-19 Vaccine Outreach
- Enrollment into Affordable Care Act
- Health Insurance Continuation Program
- HOPWA: Short-Term Rent Mortgage/Utilities; Permanent Housing Placement; Case Management; Tenant Based Rental Voucher
- Supportive Services for Veterans

Planning

- Chronic Conditions
- Disease Related Groups
- Emergency Department Utilization
- Hospital & Nursing Home Utilization
- Pediatric Quality Indicators
- Prevention Quality Indicators
- Self-Inflicted Injury

Planning

- Certificate of Need
- Evaluation

- Community Health Needs Assessment
- Focus Groups
- Key Informant Interviews
- Social Determinations of Health (PRC Survey)
- Opioid Outreach Initiatives

HIV Planning

- HIV Clinical Quality Assurance
- HIV Planning Council

Capacity Building

Publications

- Broward Benchmarks
- Broward County Health Plan
- Broward County Health Profile
- Broward County Trauma Plan
- Infographics
- Social Media
- Special Needs Study

Staff Development, Volunteerism & Internship

- Internship Opportunities
- Public Health Workforce Development Series
- Training Opportunities

Administrative Services

- Fingerprinting & Level II Background Screening
- Health Insurance Co-pays Deductibles
- Insurance Benefit Management System
- Property Management

About Broward Regional Health Planning Council

Forty Years in Operation: Broward Regional Health Planning Council, Inc. (BRHPC), a not-for-profit, was established in 1982 under Florida Statute (408.033) as the legislatively designated Broward County local health planning entity. BRHPC is committed to delivering health and human service innovations at the national, state and local level through planning, direct services, evaluation and organizational capacity building. For 40 years, BRHPC has been a leader in identifying critical health and human services needs in the community and finding solutions to address these needs with its community partners.

Direct Services: With a budget of approximately \$110 million, BRHPC demonstrates excellence through the delivery of quality services and programs that meet the needs of uninsured and underinsured low-income Broward County residents from infants to the elderly. These services include Maternal and Child Home Visitation, HIV/AIDS Planning, Quality Assurance, Eligibility Housing Assistance, Disease Prevention, Premium Assistance Program, Community Based Workforce for COVID-19 Vaccine Outreach, Get Covered Broward, Support Services for Veteran Families and ten single-family housing units. BRHPC provides coordinated, efficient, cost-effective and client centered services with a diverse workforce. BRHPC staff consist of over 80 culturally competent multilingual professionals fluent in Spanish, Haitian Creole, French and Portuguese.

Planning Services: Through planning activities, BRHPC collects data and conducts analyses and studies related to health care needs of the district, including the needs of medically indigent persons. Planning services also assist hospitals, nursing homes, community agencies and other state agencies in carrying out data collection activities. BRHPC also provides expert services in the development of Community Health Needs Assessments and comprehensive plans. BRHPC has the capacity to gather up-to-date data, conduct focus groups, integrate hospital-specific data sets, and include customized reports per clients' needs and requirements. BRHPC developed and manages the nationally recognized web-based Florida Health Data Warehouse, which allows users access to a wide variety of health-related data sets, including AHCA's inpatient admissions and emergency department data, chronic disease data, diagnostic related groupings (DRGs), and prevention quality indicators for adults and children (PQIs and PDIs).

Capacity Building: BRHPC expands its staff and volunteer competency base and contributes to the growth and development of other community entities through its publications, staff development programs and administrative services. These activities allow BRHPC to pursue planning, evaluation and capacity building, as well as provide technical assistance and services in furtherance of its mission and in support of sustainability and growth opportunities.

COA Accredited: BRHPC maintains national accreditation through the Council on Accreditation (COA). COA accreditation demonstrates accountability in the management of resources, sets standardized best practice thresholds for service and administration, and increases organizational capacity and accountability by creating a framework for ongoing quality improvement.

Continuous Quality Improvement: BRHPC upholds a culture of continuous quality improvement through its transparent processes that engage the BRHPC Board of Directors, managerial and supervisory staff and stakeholders. BRHPC strives to eliminate barriers to achieve accountability through the agency-wide scorecard system monitoring of well-defined program and process outcomes for all programs and departments including HR, Finance, and IT.

Fiscal Visibility: BRHPC takes pride in its 40 years of service history of strong fiscal management and experience in administering multimillion-dollar cost reimbursement and unit-based contracts. With the strong commitment and dedication of its staff, administration and governing Board, BRHPC is positioned to strengthen and grow its ability to address needs of the community.

Vision for Innovation: BRHPC understands that technology is a game changer in human services. Web-based data systems are strategically developed and improved to ensure effective case management and public access. Its efforts were recognized in the Online Journal of Public Health Informatics for the development and implementation of its Clinical and Business Intelligence System. BRHPC also maintains a strong social media presence on Facebook, Twitter, LinkedIn & Instagram and participates in the Sun Sentinel South Florida 100.

Organizational Stability & Affordable Housing Initiative: BRHPC strives to ensure



organizational stability while preserving affordable housing availability for Broward County residents with low and moderate income. BRHPC has maintained two properties for more than two years, one duplex in Hollywood (photo on the left)

and one 8-unit apartment building in Oakland Park (photo on the right). Both properties have impact windows, impact doors and new roofs.

Board of Directors

Thank you to our Board of Directors for being passionate in the work BRHPC does. BRHPC values the level of expertise, engagement and encouragement our Board of Directors brings to the organization.

Barbara S. Effman, MPH, **Chair**

John A. Benz, MBA, **Vice Chair**

Samuel F. Morrison, BA, MLS, **Secretary**

Mark Dissette, MBA, **Treasurer**

Pamela B. Africk

Osmel Delgado, MBA, PharmD, FASHP

Alexander Fernandez, MBA, CPA

Albert C. Jones, MA

Leilani Kicklighter, MBA, ARM, RN

Peter Powers, MBA, FACHE

Venessa E. Walker, DC

Cary Zinkin, DPM

Healthy Families Broward

About the Program

Healthy Families Broward (HFB) is recognized by Prevent Child Abuse America/Healthy Families America as a nationally credentialed multi-site program based on over 20 years of research. BRHPC is a certified, accredited provider of the Healthy Families Broward Program in Broward County. It is a voluntary home visitation program designed to prevent child abuse and neglect by promoting positive parenting practices and knowledge of child development, health and safety through modeling of appropriate parent-child interaction, sharing parent-child activities, use of curricula and regular screening of target children. Potential participants are assessed for risk factors impacting healthy child development and associated with child abuse and neglect, such as low income, higher rate of child protective services involvement, low education attainment, limited support system and lack of self-sufficiency.

The program serves families identified as being “at-risk” with children 0-5 years of age. A participant may enter the program during the pregnancy stage or within 90 days of the child’s birth. A well-trained para-professional conducts visits at least once a week for the first six months and then on a diminishing schedule. The role of the home visitor is to build a social connection with parents to reduce isolation and increase parents’ positive connection to their child(ren) and the community.

Partners and collaborators with HFB services are delivered through a collaborative effort with BRHPC as the lead entity. Subcontracts are in place for two teams to provide services through the following agencies: Healthy Mothers, Healthy Babies and Kids In Distress (KID) Inc. A partnership with Broward Health, Holy Cross and Memorial Regional Hospital is in place to screen expectant mothers and parents for eligibility. Agreements are also in place with Healthy Start Coordinated Intake & Referral (CIR) System and Florida Department of Health in Broward County for daily referrals. Healthy Families Broward has strong community support from the Children’s Services Council of Broward County (CSC), United Way of Broward County, Community Care Plan (CCP), Early Learning Coalition of Broward County and many others that contribute to the success of our program and the families served in Broward County. At Healthy Families Broward there is always a focus on encouraging parent child interaction (PCI), and the importance of family engaging and bonding. We continue to spotlight our resilient families and amazing Family Support Workers (FSW) each day.

HFB Summer Activities



Staff and HFB participants attended a Summer Kickoff at Waters Edge Park in the City of Tamarac. This park is fairly new to the community, and everyone enjoyed it. The children especially loved the cool water from the splash-pad and dried off on the park’s massive playground.

Photos from Healthy Families Broward Events Throughout the Year



Client Testimonial

“As a first-time mom I can say my experience was extremely challenging dealing with all the needs changes, physically, emotionally, and mentally. But Healthy Families changed my life. From the moment I was introduced to the program, I felt an extreme sense of support and guidance. It saved my life. Being a mom is not easy nor are you ever really going to be prepared forever. But it was so nice to have someone there to listen, offer support, show me what I should be doing and most importantly cared about me, not just my new baby. I owe my FSW so much that I’ll never be able to pay back. I just pray each and every one they interact with are as blessed as me to have this program available”.

Clients Served During the 2021-2022 Fiscal Year

859 children and 939 families

Healthy Families Broward Outcomes 2021-2022	
90% of target children enrolled six months or longer will be linked to a medical provider	95%
90% of primary participants enrolled in the project six months or longer will be linked to a medical provider	96%
80% of families will be enrolled prenatally or within 3 months of birth	100%
90% of all families are assessed within 30 days of enrollment	100%

Nurse-Family Partnership

About the Program

The Broward Nurse-Family Partnership (NFP) services are evidenced-base practices developed from 35-years of research trials. The program through a partnership between BRHPC and two hospital districts in Broward: Memorial Healthcare System and Broward Health helps to transform the lives of vulnerable first-time pregnant mothers. The program is supported through Maternal Infant Early Childhood Home Visiting Initiative (MIECHV) funds which are administered by the Florida Association of Healthy Start Coalitions. Oversight of the model fidelity is provided by the NFP National Service Office.

Through ongoing home visits from registered nurses, high risk and vulnerable first-time moms receive the care and support they need to have a healthy pregnancy which includes engaging mothers in good preventative health practices like prenatal care, healthy diet and reduction or cessation of substance abuse. Improving child health outcomes by helping mothers provide responsible and competent care, helping new mothers become more economically self-sufficient. From pregnancy until the child turns two years old, NFP Nurse Home Visitors form a much-needed, trusting relationship with the first-time moms, instilling confidence and empowering them to achieve a better life for their children and themselves.

Number of Clients Served in 2021-2022

205 Mothers pre- and post-natal with 22 live births joining the 183 children in the program

Success Story: Nurse Dianaser: Client Marlani H.

“The partnership of NFP helped me a lot during my pregnancy and even helped me and my baby today! We received all necessary education to keep us healthy and safe! My baby Julia was born at 26 weeks weighting on 2 pounds. We spent 108 days in NICU during this difficult period. My nurse Dianaser gave me all the support I needed, helped me with breastfeeding and gave me education and information on newborns. Dianaser always kept me positive and answered any questions I had during this period and beyond. I have no words to express my thanks. It is hard to describe how important this program was to me. My daughter and I are truly blessed. Thank you for this important program.”



*BRHPC welcomes Maxine Pink
Program Director Nurse-
Family Partnership*

Nurse-Family Partnership 2021-2022 Outcomes	
Program Capacity (Target 90%)	94%
Families that continued with the program from initial enrollment until completion (Target 85%)	92%
Women enrolled during pregnancy and who initiated breastfeeding (Target 80%)	93%
% Children who received a development screening	97%
% Women screened within 6 months of enrollment for Domestic Violence	99%
% Children with a report of suspected maltreatment	0%

Get Covered Broward

About the Program

Get Covered Broward increases awareness regarding the availability of FREE or low-cost health insurance in partnership with the Health Foundation of South Florida. Get Covered Broward completed its first open enrollment period from November 1, 2021, through January 15, 2022, and was responsible for completing 493 enrollments, nearly double the initial goal for the year. Additionally, over 870 individuals received enrollment assistance from experienced enrollment specialists. Get Covered Broward offers a 1-800 number for one-on-one enrollment assistance through an actual broker. The phone number to call for enrollment assistance is 1-800-794-2209.

Additionally, the program can sign individuals up for the Special Enrollment Period (SEP) through the 1-800 number. The Biden-Harris Administration announced a new SEP opportunity for low-income consumers at or below 150% of the Federal Poverty Level (FPL), which is approximately \$13,000 to \$19,000 for an individual and \$40,000 for a family of four. BRHPC is helping to spread the word about the SEP to Broward residents in our targeted areas of Deerfield Beach, Pompano Beach, Ft. Lauderdale, Sunrise, Hollywood, Hallandale Beach, and Pembroke Pines, assisting those who qualify in signing up for the affordable health care coverage.

During this fiscal year, staff implemented a variety of outreach efforts to promote the program's 1-800 number and get resourceful information regarding eligibility guidelines out to the target populations the program serves. Promotional flyers were created and distributed to community partners, and campaign ads were developed and implemented on BRHPC's social media channels reaching over 140,000 engagements. Enrollment and eligibility information is continuously updated on the program's webpage at: <https://brhpc.org/get-covered-broward/>. The program has been featured on multiple radio stations, reaching over 1.5 million individuals. Additionally, advertisements on Spotify were streamed during the open enrollment period reaching over 25,000 listeners. Get Covered Broward facilitates presentations and attends community events to distribute critical information about the program.

Photos from Community Events



COVID-19 Vaccine Outreach Program

The newest program to BRHPC as of January 2022, is the Community Based Workforce for COVID-19 Vaccine Outreach Program and led by Program Director, Jasmin D. Shirley, MSPH. This collaborative program engages three community partners that include, Holy Cross Health, Memorial Healthcare System and Mount Olive Development Corporation (MODCO); mobilizes community health workers and medical professionals to educate; assists individuals in getting the vaccine; addresses COVID-19 related health disparities and advances health equity.



Holy Cross Health (HCH) Team with the HCH Mobile Vaccination Van.



Memorial Healthcare System (MHS) Team with the MHS Vaccination Van.



MODCO Community Health Workers providing education and outreach at a COVID-19 community event.

In addition, partnerships expanded to include Community-based Organizations, (CBOs), local media publications, social media platforms, marketing firms and high school students from Dillard High School Center for the Arts. The Westside Gazette and The Advertising Department propelled outreach efforts to thousands of individuals and families throughout South Florida.

Despite challenges specific to individual vaccine hesitancy, the lift of mask mandates and the uptick of rumors and misinformation, Community Health Workers (CHWs) across all participating organizations successfully provided 51,166 education/outreach opportunities resulting in 882 completed initial series vaccines and 1,169 boosters **during the period January 18, 2022, through June 30, 2022**. It should be noted the number of boosters continues to increase since the beginning of the program, indicating more community members are getting vaccinated and following the series as prescribed by the Centers for Disease Control & Prevention.

Artwork Featured in Our Community



Student, A. Belacazar artwork showcased



BRHPC would like to thank Fort Lauderdale Chapter (FL) of The Links, Inc. and their Arts Facet for connecting our organization to the students at the Dillard High School Center for the Arts as warriors in the struggle to educate their peers about COVID-19 through art. A special shoutout to the teachers who embrace this program and allow their students to capture their feelings in their artwork.

Community Partner Spotlight:

Thank you to our community partners for their continuous effort in building vaccine confidence amongst communities with highest rates of hesitancy and supporting equitable vaccine access to communities facing greatest challenges.

Reasons for vaccine hesitancy have remained consistent since the inception of the COVID-19 Vaccine Outreach Program. Partner agencies have reported consistent reasons for vaccine hesitancy from their community members identified below:

- Community members remain concerned about vaccine potential side effects and misinformation about the vaccine.
- Members of the community are concerned about the number of shots required. They have expressed apprehensions based on potential side effects, the current number of shots suggested, their efficacy and the potential of having to continue to get multiple shots in the future.
- Partner agencies are reporting community members are requesting/are waiting on more research, and are now focused on gas prices, increasing food prices and shortages, and the war in Ukraine.
- Community members have also resorted back to rumors such as the vaccine is designed by the government to kill of the minority community, the vaccine stops the reproductive process and causes infertility, the vaccine causes cancer and other chronic conditions, and that COVID is over.
- Community members oppose the vaccine based on the misconception that vaccines are just for travelers and for certain workers. Additional misconceptions include COVID is either going away, weaker, or harder to become infected.

Community members have also expressed their hesitancy with the fourth shot (booster).

Community members expressed concerns of medical mistrust, too many break-through infections of fully vaccinated individuals, constantly changing information about the vaccine, and other mitigating strategies imposed, reduced, or lifted across the United States, such as the mask mandates.

Community outreach and engagement provided the best information to develop the best advertising and marketing messages to consistently address vaccine hesitancy, rumors, and fears. The use of social media, music platforms and radio ads increased our reach to thousands of individuals across the South Florida market. Strategic messages and themes highlighted in advertising campaigns increased awareness, addressed fears, rumors and misinformation about the COVID-19 vaccine which compelled communities into action. Spotify (ran our advertisements in English) received 539,880 impressions from 211,332 listeners. Pandora (ran our advertisements in Spanish) received 341,692 impressions from 148,621 listeners. Print and digital media via The Westside Gazette reached more than 150,000 viewers within our targeted populations and zip codes county-wide.

Centralized Intake & Eligibility Determination

Centralized Intake & Eligibility Determination's (CIED) core functions include determining eligibility for Ryan White Part A services and/or third-party payers. CIED also provides information and referrals for services for clients who are seeking medical and supportive services. CIED services include a centralized intake, eligibility, enrollment and information/referral process for all Ryan White Part A funded services. CIED serves as the single point of entry for Persons Living with HIV and AIDS (PLWHA) who are residents of Broward County.

This program is funded by Broward County Board of County Commissioners. Our specialized staff provides information and assistance in obtaining medical care and other core and supportive services. Expected benefits for Persons Living with HIV/AIDS (PLWHA) include:

- Elimination of the need to complete applications for each Ryan White Part A service provider
- Expanded 3rd party benefits through application and enrollment assistance
- Reduction in delays and barriers to access HIV-related care and treatment
- Immediate access to all Part A medical and support services in one application

Online Eligibility: BRHPC provides Part A online eligibility, allowing clients to complete recertification without traveling to a physical intake location. To date there have been over 3,085 online user accounts created. BRHPC has interagency and out-posting agreements with approved Ryan White Part A Providers.

Client Testimonials:

- "I was very thankful for the staff here."
- "Intake worker was very patient with me and very courteous and I appreciate her. Need more like her. Thanks"
- "Keep up the good work!"

Number of Clients Served

8,024 clients served

Company	Address & Phone Number	Days and Time of Operation
Broward Regional Health Planning Council	200 Oakwood Lane, Suite 100 Hollywood, FL 33020 954-566-1417	M-F 8:30am – 5:00pm
AHF – North Point <i>(Medical & Case Management)</i>	6333 N. Federal Highway, Suite 301 & 302 Fort Lauderdale, FL 33308 954-722-2411	M, T, TH & F 8:30am – 5:00pm
AHF – Oakland Park <i>(Medical & Case Management)</i>	1164 E. Oakland Park Boulevard Oakland Park, FL 33334 954-561-6900	W 8:30am – 5:00pm
AHF – Fort Lauderdale <i>(Medical & Case Management)</i>	700 SE 3 rd Avenue, Suite 301 Fort Lauderdale, FL 33316 954-767-0897	TH & F 8:30am – 5:00pm
BCFHC <i>(Medical & Case Management)</i>	168 N. Powerline Road Pompano, FL 33069 954-960-8805	M & T 9:30am – 6:00pm
BCFHC <i>(RW Part A Dental)</i>	162 N. Powerline Road Pompano, FL 33069 954-970-7067	M & T 9:00am – 4:00pm
Broward House <i>(Case Management)</i>	2800 Andrews Avenue Wilton Manors, FL 33311 954-568-7373	T-F 8:30am – 5:00pm
Case Resource <i>(Medical, Case Management & RW Part A Dental)</i>	871 W. Oakland Park Blvd., Fort Lauderdale, FL 33311 954-567-7141	M, W-F 8:30am – 5:00pm
Children Diagnostic Treatment Center*	1401 S. Federal Highway Fort Lauderdale, FL 33316 954-728-8080	M-F 8:30am – 5:00pm
Comprehensive Care Center <i>(Medical & Case Management)</i>	1101 NW 1 st Street Fort Lauderdale, FL 33311 954-467-0880	M, W & TH 8:30am – 5:00pm F – 8:30am - Noon
Memorial Primary Care Center <i>(Medical & Case Management)</i>	5647 Hollywood Boulevard Hollywood, FL 33021 M-TH 8:30am – 5:00pm	M-TH 8:30am – 5:00pm
Paul Hughes* <i>(ADAP)</i>	205 NW 6 th Avenue Pompano Beach, FL 33060 954-566-1417 x 1242 or 1279	M-F 8:00am – 5:00pm
Poverello <i>(Food Bank)</i>	2056 N. Dixie Highway Wilton Manors, FL 33305 954-561-3663	M-F 8:30am – 5:00pm
Specialty Care Center <i>(Medical & Case Management)</i>	1111 W. Broward Boulevard Fort Lauderdale, FL 33312 954-463-7313	T & F 8:30am – 5:00pm
Florida Department of Health – State Road 84 <i>(ADAP)</i>	2421 SW 6 th Avenue Fort Lauderdale, FL 33315 954-213-0623	TH & F 9:00am – 4:00pm

**Eligibility Specialists are not currently outposted at these locations due to COVID-19*

Housing Opportunities for Perrons Living with AIDS

About the Program

The Housing Opportunities for Persons with AIDS (HOPWA) program offers housing assistance through its programs for vulnerable individuals and families who are at-risk for homelessness or who are already homeless. Our target population - Very Low, Extremely Low, and Moderate-Income Persons Living with HIV/AIDS (PLWHAs) throughout Broward County.

- **Short Term Mortgage Rent Utilities (STRMU)** – the goal of STRMU assistance under the HOPWA program is to provide short-term, stabilizing interventions to HOPWA eligible household experiencing a financial crisis because of their HIV/AIDS health condition or a change in their economic circumstances.
- **Permanent Housing Placement (PHP)** – is an eligible supportive service activity under the HOPWA program, the goal of which is to help establish permanent residence when continued occupancy is expected. PHP offers financial assistance in the form of first and last month’s rent and/or utility deposits to move into a new housing unit that meets HUD’s habitable standards.
- **Housing Case Management- (HCM)** - provides clients a single point of contact with housing, health, and social services systems in the community. Housing Case managers mobilize needed resources and advocate on behalf of clients to ensure housing stability.
- **Tenant Base Rental Voucher (TBRV)** - is a program that helps individual households, rather than subsidizing rental projects. The TBRV assistance moves with the tenant-if the client no longer wishes to rent a unit; the client may take the voucher and move to another rental property in Broward County. Also, the level of TBRV subsidy varies case by case. The program takes into consideration the entire household income, the unit size, and the Fair Market Rent standards. Once all those factors are met, the program will pay a portion, and the client must pay their part as well.

Number of Clients Served

- **STRMU/PHP Unduplicated Clients** – 100
- **TBRV Clients** – 75
- **Total number of persons who benefit from assistance (households)** – 315

Client Testimonial

“Today’s visit with my Housing Specialist was enjoyable and I felt comfortable with her speaking to me.”

Program Highlights

The TBRV Program is proud to announce that it will be admitting new clients into the program. The City of Fort Lauderdale (COFL) opened applications to the TBRV waitlist from February 14th, 2022, to February 18th, 2022. Applicants were selected and placed on the waitlist by a lottery

process, in which only 100 applicants were selected. As a result, the TBRV program will be admitting 30 of the 100 applicants into the program.

The National Conference on Social Work and HIV/AIDS Conference was held in New Orleans from May 25 to 28th. Sharon Alveranga-Jones, Program Director of Housing, did a presentation titled “Housing In a Ryan White Environment.” The theme for this year’s conference was “On the Path Towards Healing, Justice and Action.”

Partners/Collaborators

The TBRV Program continues its partnership with Consolidated Credit to offer hybrid monthly financial literacy workshops and aims to assist families in ending financial crises and managing money.

Permanent Housing Placement/Short Term Mortgage Rent Utilities	
90% of Grievances upheld by the City	100%
90% of STRMU applications completed within 10 business days	98%
90% of PHP applications completed within 14 business days	100%
100% of clients with completed Housing Stability Plans	100%
100% of PHP properties with Housing Quality Standard Inspections	100%

Tenant Based Rental Voucher	
75% of clients that access an ongoing source of income	93%
90% of clients that maintained stable housing	98%
80% of clients with completed Housing Stability Plans	100%
90% of clients that remain compliant with TBRV program rules	100%

Health Insurance Continuation Program

About the Program

The Health Insurance Continuation Program (HICP) provides financial assistance to clients who meet program criteria of residency, income and health status. Health insurance plans are identified by the AIDS Drug Assistance Program (ADAP) and the Ryan White Program. Financial assistance is offered for Broward County eligible individuals living with HIV to maintain optimal health outcomes. The goal of HICP is to help clients with financial assistance to maintain health insurance coverage, go to medical providers of their choice and receive preventive health care through their chosen Affordable Care Act (ACA) Marketplace health insurance plan.

Each client enrolled in the HICP program is eligible for \$6,500 in annual assistance for out of pocket and deductible cost for their respective insurance plan. The target population includes all Ryan White Part A clients that have an income between 250% and 400% of the Federal Poverty Level. During the FY 2021-2022, clients had the option of selecting and enrolling in 1 of 25 different ACA Marketplace health insurance plans. The ACA enabled clients to select a plan based on medical providers, medications on approved formularies and geographic location of medical providers and pharmacies. The Health Insurance Continuation Program is funded by Broward County Board of County Commissioners.

Number of Clients Served March 2021 – February 2022

1,009

Health Insurance Continuation Program Outcome Indicators 2021-2022	
100% of premium payments are made on or before the due date	100%
100% of clients will have proof of payments documented in client's record	100%

Supportive Services for Veterans and Families

About the Program

The Supportive Services for Veterans and Families (SSVF) program offers housing assistance for vulnerable veterans and families who are at risk for homelessness or are already homeless. Veterans eligible for SSVF services are assigned a Case Manager responsible for completing an assessment and a housing plan for sustainability in maintaining permanent housing.

The SSVF program is a "housing first" initiative. This evidence-based model asserts that the client is housed first regardless of income. Also, it is a program component that all clients receive budget guidance and training at the onset of the program. SSVF Case Managers work diligently to secure the veteran's income through VA benefits, Social Security, Medicaid, and Medicare, including employment search and job readiness.

Target Populations

- Veterans who have a Department of Defense (DD) Form 214 who served in active duty and discharged or released under conditions other than dishonorable.
- A Veteran whose income is at or below 50% of the Area Median Income (AMI) (very low income).
- Veterans and veteran families who are literally homeless (i.e., unsheltered, place not meant for human habitation, in homeless shelters, etc.).

Supportive Services Include

- Assertive Outreach
- Ongoing Case Management
- Housing Stability and Counseling
- VA Benefit and Health Care Acquisition
- Public Entitlement and Disability Benefit Attainment
- Emergency and Temporary Financial Assistance
- Income Supports: Educational, Vocational, Employment
- Legal Services

Health Data Warehouse

Broward Regional Health Planning Council’s Health Data Warehouse is an analytic engine which provides specific analysis by Health Planning District or County. Modules that are available include:

- Medical Services/DRGs
- Health Indicators (which includes data on Prevention Quality Indicators, Pediatric Quality Indicators, Chronic Conditions, Self-Inflicted Injuries, Emergency Department (preventable/avoidable) and Emergency Department (acuity/severity))
- Medical Facilities Utilization
- Financial Data
- Demographic Data

The Health Data Warehouse databases continue to provide community members with access to vital health planning and policy-making data. The warehouse functionality was updated extensively to include broader querying ability. The hospital utilization data improves upon a manual reporting system that BRHPC administered over the past 40 years. The Data Warehouse combined with qualitative data, was also used in creating Community Needs Assessments based on the 990 IRS requirements for several local hospitals. For more information about the system or inquiries regarding a subscription, email utilization@brhpc.org.

BRHPC FLORIDA HEALTH DATA WAREHOUSE

BUSINESS INTELLIGENCE System | **Financial Data** | **Demographic Data** | **About**

BRHPC Broward Regional Health Planning Council, Inc. Medical Services / DRG Data Warehouse

Hospital Inpatient Data

- Prevention Quality Indicators (Adults)
- Pediatric Quality Indicators (Children)
- Chronic Conditions
- Self Inflicted Injuries

Emergency Department Data

- Emergency Department (Preventable/Avoidable)
- Emergency Department (Acuity/Severity)

BRHPC Broward Regional Health Planning Council, Inc. Medical Facilities Utilization Reporting System

Please Login: Username: [] Password: [] Facility Type: [] [Login]

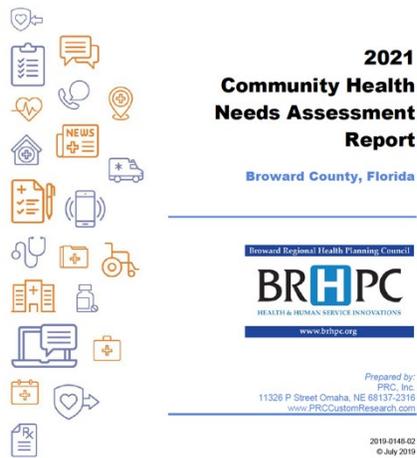
The Medical Facilities Utilization Reporting System is an information and decision support tool for health care providers and payers. It allows providers to generate reports on hospital utilization by facility as well as other hospital based services such as urgent and emergency department. Customers require access to their current contracts and an update.

Contact: utilization@brhpc.org or (561) 391-4001 ext 202 for registration details.

Total Hospital Utilization						
Year	Preventable	Emergency	Urgent	Urgent	Urgent	Urgent
2010	401	8076	2,007	10,000	10,000	10,000
2011	412	8,076	2,007	10,000	10,000	10,000
2012	401	8,076	2,007	10,000	10,000	10,000
2013	401	8,076	2,007	10,000	10,000	10,000
2014	401	8,076	2,007	10,000	10,000	10,000
2015	401	8,076	2,007	10,000	10,000	10,000
2016	401	8,076	2,007	10,000	10,000	10,000
2017	401	8,076	2,007	10,000	10,000	10,000
2018	401	8,076	2,007	10,000	10,000	10,000
2019	401	8,076	2,007	10,000	10,000	10,000

Medical Services/DRGs Database | **Health Indicators Database** | **Medical Facilities Utilization Reporting Database**

Needs Assessment



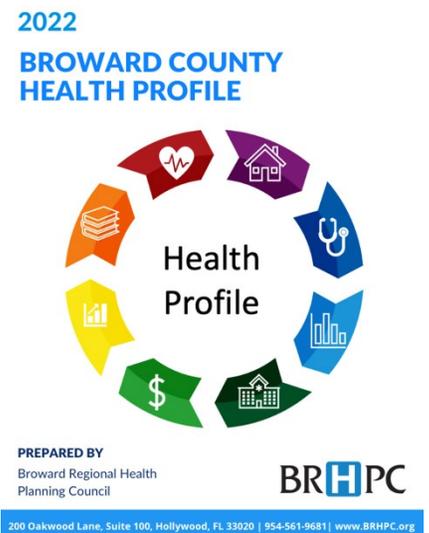
BRHPC has access to a myriad of local data sets to facilitate the process of conducting a Community Health Needs Assessment that allows agencies and hospitals to ensure compliance with IRS 990 requirements.

In the process of conducting a Community Health Needs Assessment, quantitative and qualitative data sets from primary and secondary sources are gathered and studied. These elements are considered in the prioritization of issues, goal setting and integration into strategic planning for Broward County. As part of the process, each hospital convenes a Community Advisory Council to guide the process, review the data, identify unmet needs/service gaps, and prioritize needs. BRHPC presents the findings in final reports.

Health Profile

BRHPC annually publishes the Broward County Health Profile which provides a synopsis of Broward County health indicators. It is a compilation of statistics at the county and state levels including population demographics, socioeconomic factors, leading causes of death, maternal and child health, healthcare access and prevention quality indicators.

The Health Profile assists local organizations and social services programs with identifying the services being utilized and where there are deficiencies in the healthcare delivery system in Broward County. The Health Profile is updated annually and made available on BRHPC's website. The information is targeted to community members as well as leaders in local governments, healthcare administrators, healthcare providers, healthcare funders, healthcare researchers, consumers and stakeholders.



Certificate of Need

BRHPC has overseen the Certificate of Need (CON) Program for Broward County since its establishment in 1982. The Florida Agency for Health Care Administration website describes the program as follows. The CON program is a regulatory process that requires certain health care providers to obtain state approval before offering certain new or expanded services. CON Batching Cycles are posted on the BRHPC website, www.brhpc.org.

Partners/Collaborators

BRHPC collaborates with all healthcare facilities planning to establish or expand their services in Broward County.

Hospice: 1st Batching Cycle - 2022	
Description	Dates*
Summary Need Projections Published in F.A.R.	2-04-22
Letter of Intent Deadline	2-28-22
Application Deadline	3-30-22
Completeness Review Deadline	4-06-22
Application Omissions Deadline	4-27-22
Agency Initial Decision Deadline	6-17-22

Nursing Home and ICF/DDS: 1st Batching Cycle – 2022	
Description	Dates*
Summary Need Projections Published in F.A.R.	4-01-22
Letter of Intent Deadline	4-18-22
Application Deadline	5-18-22
Completeness Review Deadline	5-25-22
Application Omissions Deadline	6-15-22
Agency Initial Decision Deadline	8-12-22

Hospice: Second Batching Cycle 2022	
Description	Dates*
Summary Need Projections Published in F.A.R.	8-5-22
Letter of Intent Deadline	8-22-22
Application Deadline	9-28-22
Completeness Review Deadline	10-05-22
Application Omissions Deadline	10-26-22
Agency Initial Decision Deadline	12-16-22

Nursing Homes and ICF/DDS	
2nd Batching Cycle – 2022	
Description	Dates*
Summary Need Projections Published in F.A.R.	9-30-22
Letter of Intent Deadline	10-17-22
Application Deadline	11-16-22
Completeness Review Deadline	11-23-22
Application Omissions Deadline	12-21-22
Agency Initial Decision Deadline	2-10-23

*Pursuant to 59C-1.008 (2) (a), the Agency shall publish in the Florida Administrative Register at least 15 days prior to the letter of intent deadline for a particular batching cycle the Fixed Need Pools for the applicable planning horizon for facilities in the applicable Agency rules contained in Rules 59C-1.034-59C-1.041 F.A.C.

HIV Planning Council & Clinical Quality Management

BRHPC began providing HIV/AIDS-specific services in 1990 at the inception of the Ryan White Care Act. Since then, BRHPC has coordinated activities for the Broward County Ryan White Part A HIV Health Services Planning Council (HIVPC) and the HIV Clinical Quality Management (CQM) program. The HIVPC and the Ryan White Part A Office work together to identify the needs of people with HIV. The HIVPC also ranks services, allocates funding for services, and issues service directives. The Council conducts its tasks through five active committees: Community Empowerment Committee (CEC), Membership/Council Development Committee (MCDC), Quality Management Committee (QMC), Priority Setting & Resource Allocation (PSRA) Committee and, System of Care (SOC). The CQM Program ensures equitable access to a seamless system of high-quality, comprehensive HIV services that improve health outcomes and eliminate health disparities for people with HIV/AIDS in Broward County.

HIV Health Services Planning Council



CEC's First Community Conversation, April 12th: Left to Right-- Panelists Daneila Mcvea-Smith and Nikki Andrick from Planned Parenthood; Shawn Jackson-Tinsley, CEC Chair and Moderator; Panelist Valoria Thomas, Broward House; Von Biggs, HIVPC Vice Chair;

The Council elected its new leadership team on January 27, 2022. Congratulations to Lorenzo Robertson, Chairman, and Von Biggs, Vice-Chairman, serving from March 1, 2022, through February 28, 2024. The Council and committees returned to in-person meetings on May 11, 2022. Meetings are held both virtually and at the BRHPC facility. The PSRA committee ranked core and support services and allocated \$14,034,427 in Ryan White Part A funds for the 2022-2023 grant cycle. The top-ranked services include Outpatient/Ambulatory Health Services, AIDS Drug Assistance, Health Insurance Premium and Cost Sharing, Oral Health Care, Medical Case Management, and Substance Abuse-Outpatient. Support services include Food Bank/Food Vouchers, Non-Medical Case Management--Centralized Intake Eligibility Determination (CIED), Emergency Financial Assistance, and Legal Services.

Outreach Activities: retention. On October 19, the CEC partnered with the World AIDS Museum (WAM) to host "Steering the Ship," a virtual community dialogue with representatives of other planning councils from Orlando, New York, Georgia, California, and Ohio. In addition, HIVPC members volunteered and distributed recruitment and promotional materials at the Fort Lauderdale Pride 2-Day Festival, the Florida AIDS Walk & Music Festival, the Stonewall Pride Parade & Street Festival, and the AIDS Healthcare Foundation's staging of "A West Side Story" Burlesque Show. Held between November 2021 and February 2022, the events attracted hundreds of participants and increased the visibility of the Planning Council.

In April 2022, the CEC began hosting its first Community Conversation series to discuss the experiences and needs of people with HIV. The first event, held on April 12, focused on National Youth HIV Awareness Day. One key point mentioned by the panelist is that stigma is a continuous barrier within this community, and it is essential to educate parents, guardians, and older family members to create healthier conversations. The second event, held on April 18th at the Arianna Center, focused on National Transgender HIV Testing Day. The panelist discussed

the social determinants of health within the transgender community. The panelist also expressed their desire to have representation on the Planning Council to voice their concerns and issues within their community. The May 17 session included a presentation from ViiV Healthcare on Cabenuva, a two-month HIV treatment injection. On June 14, CEC collaborated again with the WAM to discuss options and challenges faced by Long-Term HIV Survivors. These sessions successfully garnered community feedback and identified gaps in the provision of care. The CEC will continue hosting these sessions through the end of the grant year. Additionally, the HIVPC launched social media accounts across several platforms, including Facebook-- @BrowardHIVPlanningCouncil, Instagram and Twitter - @BrowardHIVPC.

Clinical Quality Management



The CQM Support Staff facilitated a virtual Provider Appreciation Week. The event was held from January 31-February 4, 2022, for Broward County Ryan White Part A providers and community partners. The week consisted of short, mid-day webinar learning sessions with 71 registrants. The daily sessions ranged from 45 to 79 minutes. A total of 178 individuals participated in Provider Appreciation Week, averaging 35 attendees per day. Speakers for the event were from the Broward County Ryan White Part A community and the Southeast AIDS Education Training Center.

The topics were:

- Monday, January 31, 2022 – Ryan White Parts Updates
- Tuesday, February 1, 2022 – Reaching Populations of Focus
- Wednesday, February 2, 2022 – Building Resilience: Stress Management Workshop
- Thursday, February 3, 2022 – Peer Power Panel
- Friday, February 4, 2022 – Mental Health for Providers

Updating Broward County Ryan White Part A Service Delivery Models

Service delivery models (SDMs) are critical to providing high-quality HIV service delivery. SDMs align with the HIV/AIDS Bureau Policy Clarification Notice #16- 02 to meet the most current definition of service categories and allowable uses of funds under the Ryan White HIV/AIDS Program. SDM review and revision is a multi-step process involving the CQM Program Staff, Quality Management Committee (QMC), the Ryan White Part A Office, and Broward EMA HIV Health Services Planning Council. In 2021, 13 SDMs were updated through extensive research on current service standards, feedback from provider networks, and input from additional subject matter experts. As a result, the QMC and HIVPC approved the following SDMs:

- Oral Health
- Legal Services
- Health Insurance Benefits Support Services
- Mental Health
- Food Services
- Substance Abuse
- Non-Medical Case Management
- AIDS Pharmaceutical Assistance (Local)
- Emergency Financial Assistance

- Integrated Primary Care and Behavioral Health
- Non-Medical Case Management
- Centralized Intake and Eligibility Determination
- Disease Case Management

The CQM Support Staff will review the SDMs again this year, revising relevant sections to remain aligned with national policy changes.

Broward County Opioid Outreach Initiatives

BRHPC has been contracted to provide for the evaluation of surveillance and prevention activities for the Centers for Disease Control and Prevention (CDC) funded Overdose Data to Action (OD2A) grant activities implemented by the Department in Broward County (DOH-Broward). BRHPC's local level evaluator will create and execute, in coordination with the State and CDC level evaluators, as well as DOH-Broward, an evaluation plan with measurable outcomes. Evaluation activities will include, but not limited to: surveys, focus groups, secondary data analysis, interviews, etc. These evaluations will be used to monitor both process and programmatic outcomes of activities conducted under OD2A.

Additionally, BRHPC has been contracted to provide collaboration with the United Way Community Response Team in order to develop their Opioid Action Plan into a comprehensive strategic plan as well as to help implement the plan through Broward County. BRHPC's Community Response Team (CRT) Coordinator will work with United Way's CRT to develop a comprehensive strategic response form the Opioid Action Plan and ensure that such a plan considers various factors including data collection, resource availability and capacity, evaluation processes, DOH-Broward's opioid grant, local priorities, etc. BRHPC serves as the liaison between the Florida Department of Health in Broward and United Way of Broward County Commission on Behavioral Health and Drug Prevention (UWBCCBH & DP), by establishing and maintaining mutually productive working relationships with stakeholders.

Committee Facilitation

Health Care Access Committee Meeting

BRHPC acts as facilitator for the Health Care Access Committee with the purpose to improve access to health care for the residents of Broward County. During committee meetings, outcomes and indicators are established, measured and reviewed. The members of the committee represent various facilities, agencies and/or departments within the County.

Other Committees

Broward Regional Health Planning Council staff members are involved with many committees throughout Broward County to improve health care access and outcomes for Broward County residents.

A sampling of some of these committees include:

- Steering Committee of Six Pillars Broward County
- Nova Southeastern University and Florida International University Master of Public Health Advisory Committees
- Coordinating Council of Broward Board of Directors
- Health Foundation of South Florida Board of Directors
- Healthy Families Florida Advisory Committee
- Leadership Florida Finance Committee
- Sun Sentinel Celebrating Nurses Judging Committee
- Florida Blue Foundation Consumer Health Grant Application Committee
- American Heart Association Health Equity Committee, South Florida Media Coalition
- Southeast Regional Domestic Security Task Force Health and Medical Function Work Group
- Children's Services Council Steering Committee and Abuse and Neglect Committee
- March of Dimes Program Services Committee
- Teen Parent Advisory Committee

Insurance Benefit Management System

About the Program

BRHPC is now in its third year of a five year contract with the State of Florida's Department of Health (FDOH). Since January 2020, BRHPC has paid more than \$198 million in premium payments and anticipates paying \$107 million for the current year's policies all while maintaining an enrollment of over 8,100 clients.

BRHPC's Insurance Benefits Management System (IBMS) continues to evolve as new opportunities present themselves. Improvements have been implemented to automate enrollment and payment processes which improve service continuity, quality assurance and data accuracy. The IBMS has additional work queues in place to monitor clients with enrollment data discrepancies such as insurance carrier change, income documents or marketplace requirements, which require additional research needing to be resolved by designated staff.

An additional aspect of the contract requires BRHPC to reconcile Advance Premium Tax Credits (APTC) once the Federal Tax Filing for 2021 has been completed. BRHPC contacted all clients who received an APTC for 2021, per the client's preferred contact method, and requested the required tax documents. To date, BRHPC has contacted 4,024 clients by email and 1,837 by phone. Efforts to collect documents and reconcile are on-going.

A newly enacted contract requirement for contracts of this size (exceeding \$5M annually), now requires a Monthly Oversight Team meeting consisting of five members from FDOH. BRHPC participated in the first meeting on June 28th and successfully completed the first of these oversights with no findings and positive reviews from the FDOH staff.

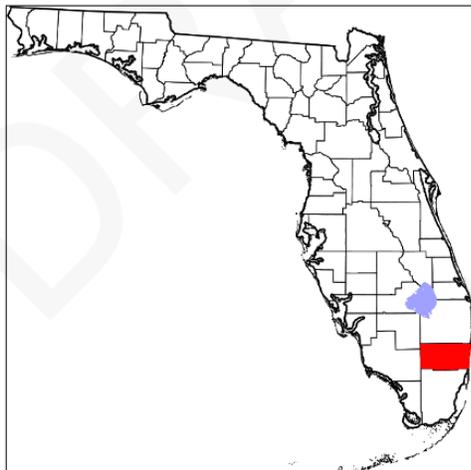
BRHPC's Premium Assistance team meets daily to review data integrity and discuss client or system issues which, in turn, continually improves the IBM system, continuity of care and data quality. All issues are tracked utilizing the IBMS ticket system and remain pending until they are resolved.

Broward County Trauma Plan

Plan Overview

Since its inception in 1991, the Broward County Trauma Management Agency has continued to develop and implement strategies to ensure the citizens of Broward County are afforded a comprehensive, timely and uniform approach to trauma care.

In partnership with the Broward County Trauma Management Agency, a section of the Office of the Medical Examiner and Trauma Services, BRHPC develops the Broward County Five Year Trauma Plan and the Annual Trauma report for the Trauma Services Network. The Annual Trauma Report provides an overview of the operational functions of the County’s trauma services system and its components. The report addresses such issues as quality assurance, demographics, budgets and clinical statistics. The Agency is also responsible for injury prevention and outreach programs, including support for the “Take 5 to Stay Alive Don’t Text & Drive” campaign. The Trauma Management Agency, in coordination with the Emergency Medical Services (EMS) Council is also responsible for pre-hospital and hospital compliance through monthly trauma quality review meetings, development and implementation of County-wide protocols including Stroke Protocols and Hospital Transfer Policies.



The EMS Council is comprised of members representing hospitals, fire rescue, medical and nursing personnel, ambulance transport, both municipal and county representatives as well as a representative from BRHPC, appointed by the Broward County Board of County Commissioners. Additionally, the Trauma Management Agency is responsible for the ongoing research of innovations in trauma services to ensure an efficient continuum of medical care in Broward County. The purpose is to strategize for the ongoing development, management and continual analysis of the County’s trauma network and its impact upon the safety of Broward County’s residents and visitors.

Broward County Health Plan

The Health Plan is a dynamic document, continually updated, to ensure availability of the most current information. It covers a vast spectrum of topics from labor force statistics to immunization rates, reflecting the broad scope of issues affecting public health, as well as highlighting the correlation between socioeconomics and community health. The Health Plan is divided into nine chapters to address the multifaceted healthcare system in Broward County as follows:

CHAPTER I: REGIONAL PROFILE provides demographic and socioeconomic indicators influencing health status and impacting availability of health resources that contribute to increasing utilization rates and decreasing availability of healthcare financing.

CHAPTER II: HEALTH STATUS outlines community health status through five broad health categories: Maternal and Child Health, Behavioral Health, Oral Health, School Health and Morbidity and Mortality.

CHAPTER III: HEALTH RESOURCES provides an overview of health resources currently available in Broward County.

CHAPTER IV: HEALTHCARE UTILIZATION provides healthcare utilization data. Broward County's diversity, as well as the seasonal fluctuations in population, can influence utilization.

CHAPTER V: HEALTHCARE FINANCING discusses the increasingly complex topic of healthcare financing. It outlines numerous sources of healthcare financing in Broward County and provides a brief description of healthcare funding.

CHAPTER VI: BENCHMARKS sets annual community health priorities, identifies community interventions, and measures progress attaining health improvements.

CHAPTER VII: THE HEALTH DATA WAREHOUSE explains and examines the Health Indicator modules from the Health Data Warehouse which include: 1) Prevention Quality Indicators/Avoidable Admissions; 2) Inpatient Chronic Conditions (ICD-9); 3) Suicide Incidence; 4) ED Acuity Stratification (CPT); and 5) NYU Algorithm ED Preventable/Avoidable Admissions.

CHAPTER VIII: GAPS ANALYSIS analyzes the potential impact of implementing a common eligibility program for publicly funded social services in Broward County and the surrounding metropolitan area. The analysis was based on four programs: 1) Earned Income Tax Credit (EITC); 2) Nutritional/Food Stamps Program; 3) Women, Infants and Children (WIC); and 4) Health Insurance.

CHAPTER IX: BEHAVIORAL HEALTH provides an overview of behavioral health status in Broward County.

Electronic Fingerprinting Services

In order to assist community agencies and providers in meeting legislative requirements of HB 7069, BRHPC acquired equipment with the capability to scan fingerprints electronically for Level II Background Screening, using Live Scan technology.

BRHPC offers Live Scan fingerprinting technology for Level II Background Screening for the Department of Children and Families (DCF), Agency for Health Care Administration (AHCA), Volunteer and Employee Criminal History System (VECHS), Elder Affairs, and the Department of Business and Professional Regulation (DBPR). Live Scan allows for electronic submission of fingerprint screens, with results within 24 to 48 hours, in comparison to the hard card fingerprint submission, which can take 4 to 6 weeks. Additional services such as photo submission to the AHCA clearinghouse are available at BRHPC.

BRHPC's fingerprinting clientele include hospital employees, guardian ad litem programs, doctors' offices, non-profit and social service agencies, colleges, universities and more.

Fingerprinting clients must bring a valid ID and the identifying number for the organization requesting fingerprints (ORI, OCA). Cash or business check is accepted.

To make an appointment, contact the BRHPC office at (954) 561-9681 Monday through Friday from 8:30AM to 4:30PM. Location for fingerprinting services is at 200 Oakwood Lane, Suite 100, Hollywood, FL 33020.

Staff Training

BRHPC is committed to providing all personnel with the supervision and training needed to perform their job functions at the highest possible level. BRHPC is committed to the enhanced staff development and growth of every employee through regularly scheduled and ongoing training and supervision. This provision of training and supervision is designed to improve professional and technical skills, increase staff use of and fidelity with evidence-based practices and further system of care utilization management and compliance. Examples of staff trainings include but are not limited to: Safety in the Workplace and in the Field, Service Delivery for the Deaf or Hard-of-Hearing, HIPAA and Confidentiality and Cultural Competency. All programs are required to complete trainings per their contractual requirements.

Volunteerism & Internship

BRHPC collaborates with local colleges, universities, and community agencies to offer internships and volunteer opportunities to upcoming professionals pursuing courses of study in the fields of Public Health, Public Policy, Human Services, Social Work and Administration. The goal is to create opportunities for individuals and students to develop new skills in a real world setting. Examples of volunteer and internship opportunities are listed below:

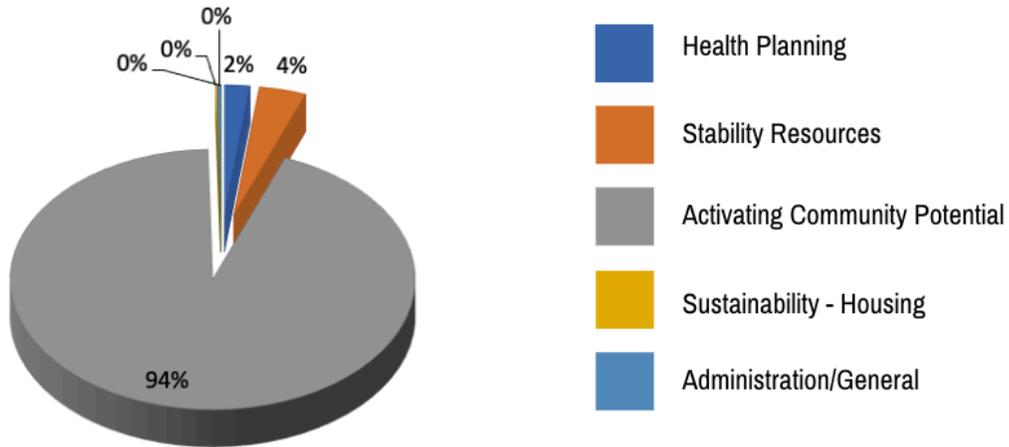
- Healthy Families Broward Community Needs Assessment by Zip Code
- Broward County Health Plan Internship
- Broward County Health Profile Internship
- Social Media

Summer Employment Program

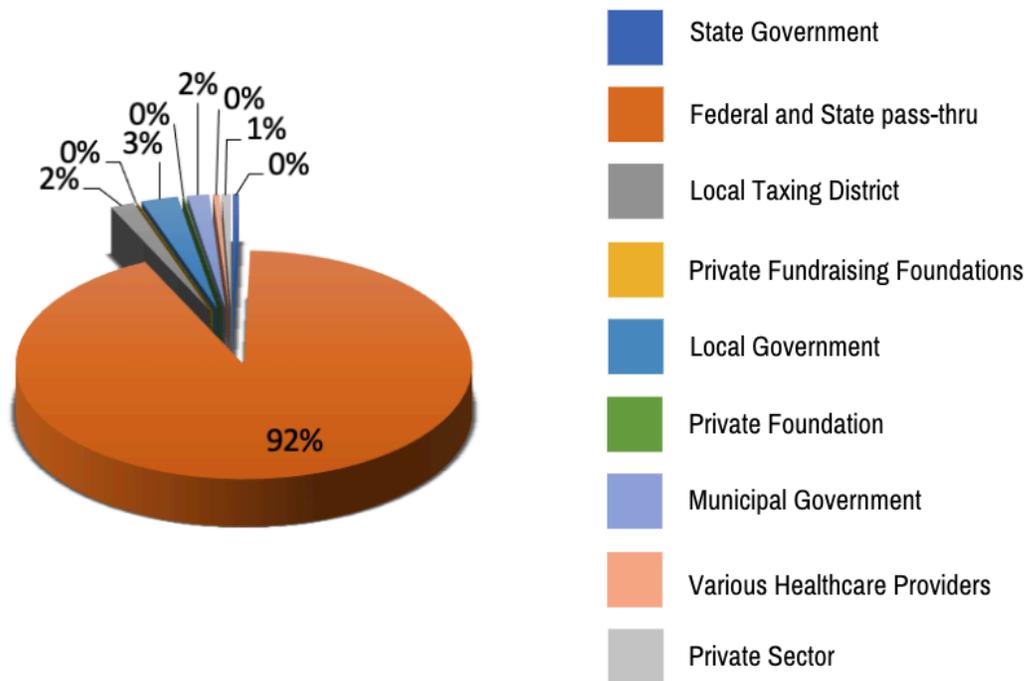
Every summer, BRHPC hosts a number of high school/college students for its Summer Employment Program. The main function of this program is to provide students with the opportunity to work in a real world environment while developing skills, such as time management, teamwork and organization. While participating in the program, students develop a professional portfolio which reflects performance evaluations, work samples, copies of certificates and testimonials from supervisors and managers. In addition, they learn resume writing, how to dress for success and participate in mock interviews. Students have the opportunity to sit in during committee meetings to be exposed to the decision-making and collaborative process in a committee setting.

Fiscal Viability

Agency Revenue by Service/Program Fiscal Year 2022



Agency Expense by Service/Program Fiscal Year 2022



Council on Accreditation

BRHPC achieved national accreditation for the second time on January 8, 2021, through the New York-based Council on Accreditation (COA). Organizations like BRHPC pursue accreditation to demonstrate the implementation of best practice standards in the field of human services. COA evaluated all aspects of BRHPC's programs, services, management, and administration.

BRHPC has achieved the highest standards of professional practice for the service it provides through August 31, 2024.

COA is an objective, independent, and reliable validation of an agency's performance. The COA accreditation process involves a detailed review and analysis of an organization's administration, management, and service delivery functions against international standards of best practice. The standards driving accreditation ensure that services are well-coordinated, culturally competent, evidence-based, outcomes-oriented, and provided by a skilled and supported workforce. COA accreditation demonstrates accountability in the management of resources, sets standardized best practice thresholds for service and administration, and increases organizational capacity and accountability by creating a framework for ongoing quality improvement.

BRHPC upholds a culture continuous of quality improvement through its transparent processes that engages the BRHPC Board of Directors, managerial and supervisory staff and stakeholders. During BRHPC's monthly Performance Quality Improvement (PQI) committee meetings, various elements impacting performance outcomes are reviewed and discussed such as scorecards, surveys, safety measures and more. The PQI Committee is comprised of executive, supervisory and managerial staff.

The following four subcommittees present their work plans to the PQI meeting for discussion and approval:

- **The Human Resources Subcommittee** reviews all policies and procedures related to employment practices.
- **The MIS Subcommittee** monitors all data information systems function to assure seamless operations across all areas.
- **The Risk Prevention Management Subcommittee** ensures that BRHPC engages in comprehensive, systemic and effective risk prevention and management; and evolves policies and procedures constantly to reduce/eliminate any BRHPC risk, loss, and/or liability exposure.
- **The Staff Training & Development Subcommittee** provides all personnel with the supervision and training needed to perform their job functions at their highest possible level.

Overall, BRHPC views performance quality improvement as a dynamic process that is constantly evolving.

Public Health Workforce Development Series

The Public Health Workforce Development Series is a series of seminars conducted by Nova Southeastern University Dr. Kiran C. Patel College of Osteopathic Medicine Department of Public Health Program and Broward Regional Health Planning Council. Between January and June 2022, there have been three presentations covering various topics.

Join us for our next Workforce Development presentations held in the fall. On Friday, September 23, Kristi Messer, Assistant Dean, Dr. Kiran C. Patel, College of Osteopathic Medicine Bachelor Degree Programs, will be presenting on Federally Qualified Health Centers: Exploring the Impact of Local Communities. On Wednesday, October 19th Chad Chelius from CHAX Training and Consulting will provide an overview of the importance of ADA compliance and Public Health.

If you are interested in presenting and/or attending a seminar email Workforce@brhpc.org. Interested presenters should include their name, title, organization and the presentation topic in the email.

BRHPC Social Media Channels

BRHPC's social media platforms, Facebook, Twitter, LinkedIn and Instagram are used as effective tools for health awareness and outreach. These channels help increase program awareness and engagement, increase the visibility and reputation of BRHPC as a local nonprofit organization and facilitate engagement and interaction among community members, agencies and partners. Connect with BRHPC by liking, commenting and sharing our social media posts.

BRHPC currently has over 5,820 followers across all social media outlets. #BRHPCHealth

www.Facebook.com/BRHPC

www.Instagram.com/BRHPCHealth

www.Twitter.com/BRHPCHealth

www.Linkedin.com/BRHPC

Career Paths at BRHPC

Staff Training and Development

BRHPC provides staff with ongoing and cross training opportunities to build upon existing skills or develop new ones. The goal is to create opportunities for professional growth in the workplace. It also fosters internal promotion within the BRHPC workforce. BRHPC is committed to providing all personnel with the supervision and training needed to perform their job functions at their highest possible level. The organization is also committed to enhanced staff development and growth of every employee through regularly scheduled and ongoing supervision and training. This provision of training and supervision is designed to improve professional and technical skills, increase staff use of and fidelity with evidence-based practices and further system of care utilization management and compliance. Additionally, the goal is to improve financial and programmatic accountability.

Career Opportunities

All BRHPC job openings are advertised internally and externally and are easily accessible to all staff. Current career opportunities are always posted on the BRHPC website and hard copies are available in the break room. Providing these opportunities to staff enhances employee career development, engagement and motivation.

Employee Growth Spotlight

[Leadership Team](#)

Michael De Lucca*

Years of Service: 21

COO

President & CEO

Michele Rosiere**

Years of Service: 19

Director of Special Projects

Division Director

Vice President of Programs

Sandy Thompson*

Years of Service: 9

Accounting Manager

Chief Financial Officer

Yolanda Falcone**

Years of Service: 36

Administrative Assistant

Executive Assistant

Manager of Administrative Services

Jonathan Hill*

Years of Service: 12

System Administrator

MIS Director

Nicole Cohen*

Years of Service: 7

Transforming Our Community's Health

Communication Manager

Public Information Officer

Program Management Team

Sharon Alveranga-Jones***

Years of Service: 17
Healthy Families Broward Program Support Assistant
Doula Admin Assistant
Housing Opportunities for Persons with AIDS (HOPWA) Reviewer
HOPWA Lead Reviewer
HOPWA Coordinator
HOPWA Program Manager
HOPWA & Supportive Services for Families (SSVF) Program Director

Kerline Baptiste*

Years of Service: 2.5
Accounts Receivable/Accounts Payable Specialist
Accounting Manager

Lasonya Starlin***

Years of Service: 10
Healthy Families Broward (HFB) Family Support Worker (FSW)
HFB Family Assessment Worker (FAW)
HFB FSW & FAW Supervisor
HFB Program Manager
HFB Program Director

Gritell Martinez***

Years of Service: 4
Disaster Case Manager
Disaster Case Management Program Manager
HIV Clinical Quality Manager
HIV Planning Council Manager
Manager, Planning & Quality Management
Director, Planning & Quality Management

Program Supervisors & Coordinators

Mildred Franco*

Years of Service: 3

Healthy Families Broward (HFB) Family Assessment Worker
HFB Family Assessment Worker Supervisor

Lisa Besley**

Years of Service: 9
Supportive Services for Veteran Families (SSVF) Case Manager
SSVF Program Manager
Centralized Intake & Eligibility Determination Eligibility Specialist
Healthy Families Broward Supervisor

IT Department

Daniel Oviawe**

Years of Service: 7 Years
Mis Liaison Backup
EFS Administrator
MIS Liaison

