



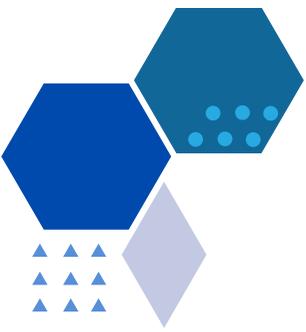
# Annual Report

2019 - 2020

BRHPC

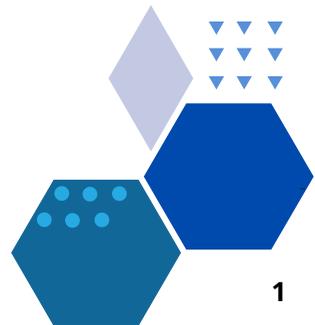
**Broward Regional  
Health Planning Council**

*Transforming Our Community's Health*



## Mission Statement

Broward Regional Health Planning Council is committed to delivering health and human service innovations at the national, state and local level through planning, direct services, evaluation and organizational capacity building.





Broward Regional Health Planning Council is carefully monitoring developments related to the Coronavirus Pandemic. As pandemics can be a rapidly evolving situation, BRHPC is committed to providing updated information, work practice controls and guidance to all staff and community partners as it becomes available. BRHPC is following guidelines and recommendations from the Centers of Disease Control and Prevention (CDC) and the World Health Organization (WHO) to the greatest extent possible. Our goal is to have a safe and healthy work environment for our staff, clients and visitors. Because germs (including the virus that leads to COVID-19) may remain active on various types of surfaces, it is critical to

maintain a clean and sanitary work environment. BRHPC has increased the supply of disinfectants, sanitizers and personal protective equipment, hand soap and more. All staff, clients and visitors are asked to wear a mask when in common areas or walking through the hallways, practice social distancing of at least six feet apart from each other, to avoid touching their faces, stay at home if not feeling well and to use video or conference calls to limit in-person meetings when possible.

The 2020 Census is underway and you can help by responding online, by phone or by mail when you receive your invitation. Currently, more than half of the households across America have already responded and more continue to respond every day. Completing the 2020 Census is quick, easy and safe. As the Census Bureau is carefully monitoring the pandemic, in-person activities, including enumeration, office work and processing activities will incorporate the most current guidance from authorities to ensure the health and safety to all staff and the public. As this is the first time the Census has been offered online, this has been a huge advantage during the pandemic to limit face to face interactions. Census Field Supervisory Trainings and Enumerator Trainings will take place at BRHPC during July and August. For more information about the Census and how to respond, visit [2020census.gov](https://2020census.gov) and help shape your community's future!

Living in South Florida, we're all aware that hurricanes can quickly approach and progress with minimal notice. Hurricane season officially began on June 1st. If you have not already, start preparing and stocking up your homes with water, canned food, flashlights, batteries, first aid kits and other essential necessities, as well as incorporating an evacuation plan in the event a hurricane occurs. Start now, and do not wait until the last minute to prepare for a hurricane.

Over the past five years, I have been a proud contributor to the Sun Sentinel's South Florida 100 which is comprised of the most influential and knowledgeable leaders in government, politics and culture. The panel of South Florida's 100 weigh in each week on current events, providing their thoughts and insights on the week's biggest stories and what they think will make the headlines in weeks to come. To view the discussions and weekly posts on Sundays, visit [SunSentinel.com/100](http://SunSentinel.com/100).

BRHPC is devoted to advocating for and supporting social justice initiatives. To our clients, partners and the community-at-large—we are committed to providing services that promote equity in all aspects of our work in order to combat the systematic injustices that have plagued our nation for far too long. We hope that you all will join this effort with us with open minds and most importantly open hearts. #BLM

A special thank you to the Board of Directors, funders, community partners, volunteers and staff for their continuous support, dedication and collaboration to the mission of our agency. BRHPC continues to be committed to transforming our community's health and wellness through programs and services that meet the needs of our residents and clients. Stay connected with BRHPC through our social media channels, website, newsletters and meetings. Wishing everyone good health and safety during the pandemic and hurricane season.

Sincerely,



Mike De Lucca, President & CEO

## Connect with Broward Regional Health Planning Council on our Social Media Channels



[www.Facebook.com/BRHPC](http://www.Facebook.com/BRHPC)  
*Followers: 1,304+*



[www.Linkedin.com/BRHPC](http://www.Linkedin.com/BRHPC)  
*Followers: 183+*



[www.Twitter.com/BRHPCHealth](http://www.Twitter.com/BRHPCHealth)  
*Followers: 2,368+*



[www.Instagram.com/BRHPCHealth](http://www.Instagram.com/BRHPCHealth)  
*Followers: 418+*

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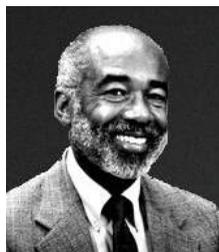
# Board of Directors



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MA



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**Cary Zinkin**  
DPM



# About Broward Regional Health Planning Council

**Over 38 Years in Operation** - Broward Regional Health Planning Council, Inc. (BRHPC), a not-for-profit, was established in 1982 under Florida Statute (408.033) as the legislatively designated Broward County local health planning entity. BRHPC is committed to delivering health and human service innovations at the national, state and local level through planning, direct services, evaluation and organizational capacity building. For over 38 years, BRHPC has been a leader in identifying critical health and human services needs in the community and finding solutions to address these needs with its community partners.

**COA-Accredited** - BRHPC maintains national accreditation through the Council on Accreditation (COA). COA accreditation demonstrates accountability in the management of resources, sets standardized best practice thresholds for service and administration, and increases organizational capacity and accountability by creating a framework for ongoing quality improvement.

**Direct Services** - With a budget of over \$63 million, BRHPC demonstrates excellence through the delivery of quality services and programs that meet the needs of uninsured and underinsured low-income Broward County residents from infants to the elderly. These services include: Maternal and Child Home Visitation, HIV/AIDS Planning, Quality Assurance, Eligibility, Housing Assistance, Health Promotion, Disease Prevention, Substance Abuse/Mental Health, and Forensic Re-integration. BRHPC provides coordinated, efficient, cost-effective and client-centered services with a diverse workforce. BRHPC staff consists of over 120 culturally competent multilingual professionals fluent in Spanish, Haitian Creole, French, and Portuguese.

**Planning Services** - Through planning activities, BRHPC collects data and conducts analyses and studies related to health care needs of the district, including the needs of medically indigent persons. Planning services also assist hospitals, nursing homes, community agencies and other state agencies in carrying out data collection activities. BRHPC, also, provides expert services in the development of Community Health Needs Assessments and comprehensive plans. BRHPC has the capacity to gather up-to-date data, conduct focus groups, integrate hospital-specific data sets, and include customized reports per clients' needs and requirements. BRHPC developed and manages the nationally recognized web-based Florida Health Data Warehouse, which allows users access to a wide variety of health-related data sets, including AHCA's inpatient admissions and emergency department data, chronic disease data, diagnostic related groupings (DRGs), and prevention quality indicators for adults and children (PQIs and PDIs).



# About Broward Regional Health Planning Council

**Capacity Building** - BRHPC expands its staff and volunteer competency base and contributes to the growth and development of other community entities through its publications, staff development/internship programs, and administrative services. These activities allow BRHPC to pursue planning, evaluation and capacity building, as well as, provide technical assistance and service activities in furtherance of its mission and in support of sustainability and growth opportunities.

**Continuous Quality Improvement** - BRHPC upholds a culture of continuous quality improvement through its transparent processes that engage the BRHPC Board of Directors, managerial and supervisory staff and stakeholders. BRHPC strives to eliminate barriers to achieving accountability through the agency-wide scorecard system monitoring of well-defined program and process outcomes for all programs and departments including HR, Finance, and IT.

**Fiscal Viability** - BRHPC takes pride in its more than 38 years of service history of strong fiscal management and experience in administering multimillion-dollar cost reimbursement and unit-based contracts. With the strong commitment and dedication of its staff, administration and governing board, BRHPC is positioned to strengthen and grow its ability to address needs of the community.

**Vision for Innovation** - BRHPC understands that technology is a game changer in human services. Web-based data systems are strategically developed and improved to ensure effective case management and public access. Its efforts were recognized in the Online Journal of Public Health Informatics for the development and implementation of its Clinical and Business Intelligence system. BRHPC also maintains a strong social media presence and participates in the Sun Sentinel South Florida 100.

**Organizational Stability and Affordability Housing Initiative** - BRHPC strives to ensure organizational stability while preserving affordable housing availability for Broward County residents with low and moderate income. BRHPC has maintained two properties for more than a year, one duplex in Hollywood and one 8-unit apartment building in Oakland Park. Both properties have impact windows, impact doors and a new roof.



**Oakland Park Property**



**Hollywood Property**



## DIRECT SERVICES

- Healthy Families Broward
- Nurse-Family Partnership

Family Strengthening & Support



- Centralized Intake & Eligibility
- HOPWA Short-Term Rent Mortgage/Utilities
- HOPWA Permanent Housing Placement
- HOPWA Case Management
- Supportive Services for Veterans and Families
- Health Insurance Continuation

Eligibility, Insurance & Stabilization



- Competency Restoration Training
- Post-Arrest Diversion
- Forensic Hospital Diversion
- Forensic Hospital Commitment

Substance Abuse/ Mental Health



## PLANNING

- Hospital & Nursing Home Utilization
- Prevention Quality Indicators
- Pediatric Prevention Quality Indicators
- Emergency Department Utilization
- Self-Inflicted Injury
- Disease Related Groups
- Chronic Conditions

Data Warehouse



- Certificate of Need
- Evaluation
- Community Health Needs Assessment
- Point-in-Time Homeless Count

Planning



- HIV Planning Council
- HIV Clinical Quality Management

HIV Planning



## CAPACITY BUILDING

- Broward County Health Plan
- Fact Sheets
- Broward Benchmarks
- Broward County Health Profile
- Broward County Trauma Plan
- Special Needs Study
- Infographics

Publications



- Workforce Development Series
- Training Opportunities
- Internship Opportunities
- HIV Peer Specialist Certification

Staff Development/ Volunteerism & Internships



- Fingerprinting & Level II Background Screening
- Human Resource Support
- Legal Oversight
- AIDS Drugs Assistance Program
- Health Insurance Co-pays /Deductibles
- Property Management

Administrative Services





Healthy Families is recognized by Prevent Child Abuse America/Healthy Families America as a nationally credentialed multi-site program based on over 20 years of research. BRHPC is a certified, accredited provider of the Healthy Families program in Broward County. It is a voluntary home visitation program designed to prevent child abuse and neglect by promoting positive parenting practices and knowledge of child development, and health and safety through modeling of appropriate parent-child interaction, sharing parent-child activities, use of curricula and regular screening of target children.

Potential participants are assessed for risk factors impacting healthy child development and associated with child abuse and neglect, such as low income, higher rate of child protective services involvement, low education attainment, limited support system and lack of self-sufficiency. The program serves families identified as being “at-risk” with children 0-5 years of age. A participant may enter the program during the pregnancy stage or within 90 days of the child’s birth. A well-trained paraprofessional conducts visits at least once a week for the first six months and then on a diminishing schedule. The role of the home visitor is to build a social connection with parents to reduce isolation and increase parents’ positive connection to their child and the community.

### Partners and Collaborators

Healthy Families Broward services are delivered through a collaborative effort with BRHPC as the lead entity. Subcontracts are in place for two teams to provide services through the following agencies: Healthy Mothers, Healthy Babies and Kids In Distress (KID) Inc. A partnership with Broward Health and Memorial Regional Hospital is in place to screen expectant mothers and parents for eligibility, as well as agreements Healthy Start Coordinated Intake & Referral (CIR) system for daily referrals and with other community partners.

**Number of Clients Served during 2019-2020 FY: 1,033 Individuals/695 Families**

HFB Outcome Indicators, 2019-2020			
90% of target children enrolled six months or longer will be linked to a medical provider.	98%	95% of children in families who complete the program shall have no "verified" findings of child maltreatment within 12 months after completion.	100%
90% of primary participants enrolled in the project six months or longer will be linked to a medical provider.	96%	95% of the children in families participating in the program for more than six months shall have no "verified" findings of child maltreatment during their participation.	96%



# Nurse-Family Partnership

The Broward Nurse-Family Partnership services are delivered through a partnership between BRHPC and the two hospital districts in Broward: Memorial Healthcare System and Broward Health. The program is supported through Maternal Infant Early Childhood Home Visiting Initiative (MIECHV) funds which are administered by the Florida Association of Healthy Start Coalitions. Oversight of the model fidelity is provided by the Nurse Family Partnership National Service Office.

Through ongoing home visits from registered nurses, low-income, first-time moms receive the care and support they need to have a healthy pregnancy, provide responsible and competent care for their children, and become more economically self-sufficient. From pregnancy until the child turns two years old, Nurse-Family Partnership Nurse Home Visitors form a much-needed, trusting relationship with the first-time moms, instilling confidence and empowering them to achieve a better life for their children – and themselves

## Client Testimonial

“When I was asked if I was interested in the Nurse Family Partnership Program, I never expected the love and support I received. Being a first-time mom can be scary and overwhelming. Even though I am surround by love and support daily the help and kind words and knowledge my nurse offered was so appreciated. Any questions or concerns were not only answered with articles and worksheets but also followed up a few days later. I honestly learned so much from her and always felt her love and support during this new chapter in my life. I thank God every day for her, and I am truly thankful he placed her in my life by me saying yes to this amazing program.”



### Nurse-Family Partnership Outcome Indicators, 2019-2020

Program Capacity (Target: 90%).	79%	% women screened within 6 months of enrollment for Domestic Violence.	100%
Participants enrolled prior to 28 weeks' gestation (Target: 100%).	100%	% of children who received a developmental screening.	94%
Mean number of months women employed following birth of infant (Target 8 months from 13 to 24 months).	6	% children with a report of suspected maltreatment.	0%
Women enrolled during pregnancy and who initiated breastfeeding. (Target 60%)	95%	% children with a substantiated report of maltreatment.	0%

## About the Program

Centralized Intake & Eligibility Determinations (CIED) core functions include determining eligibility for Ryan White Part A services and/or third-party payers. CIED also provides information and referrals for services for clients who are seeking medical and supportive services. CIED services include a centralized intake, eligibility, enrollment and information/referral process for all Ryan White Part A funded services. CIED serves as the single point of entry for Persons Living with HIV and AIDS (PLWHA) who are residents of Broward County.

This program is funded by Broward County Board of County Commissioners. Our specialized staff provides information and assistance in obtaining medical care and other core and supportive services. Expected benefits for Persons Living with HIV/AIDS (PLWHA) include:

- Elimination of the need to complete applications for each Ryan White Part A service provider.
- Expanded 3rd party benefits through application and enrollment assistance.
- Reduction in delays and barriers to access HIV-related care and treatment.
- Immediate access to all Part A medical and support services in one application.



**Online Eligibility:** BRHPC launched the Part A online eligibility determination pilot in 2019, allowing clients to complete recertification without traveling to a physical intake location. To date there have been over 1,200 e-message and web user accounts created.

BRHPC has interagency and out-posting agreements with approved Ryan White Part A Providers. CIED provides RW Part A eligibility at (13) RW Provider locations and the BRHPC main office in Hollywood.

**Number of Clients Served:** 7,845

Provider	Location	Hours of Service
BRHPC	200 Oakwood Lane Hollywood	M, W, F 8:30-6; T/R 9:30-7; Sat 9-12
AHF North Point	6405 N. Federal Hwy, Ft. Laud	M, T 8:30-5:00, Th 1-5
AHF Oakland Park	1164 W. Oakland Park Blvd	Wed. 8:30-12:00
AHF Fort Laud	700 SE 3 <sup>rd</sup> Avenue	Thurs 8:30-12, Fri. 1-5
BCFH Pompano	168 N. Powerline Rd.	M 8:30-5; Tue 9:30-6:00
Broward House	2800 N. Andrews Ave.	T-F 8:30-5:00
Care Resource	871 W. Oakland Park Blvd. Ft. Laud	M, W-F 8:30-5:00
CDTC	1401 S. Federal Hwy, Ft Laud	T & Th 8:30-5, W 1-5
Broward Health	1101 NW 1 <sup>st</sup> Street Ft. Laud	M, W, Th 8:30-5; F 8:30-12
Memorial	5647 Hollywood Blvd, Hollywood	W & Th 8:30-5:00
FDOH (ADAP)	205 NW 6 <sup>th</sup> Ave, Pompano Beach	M, W, F 8:30-5:00
Poverello	2200 NE 12 Ave, Wilton Manors	M, T, Th, F 8:30-5:00
Broward Health	1111 W. Broward Blvd	Tues and Friday 8:30-5:00
FDOH (ADAP)	2421 SW 6 <sup>th</sup> Ave, Ft. Laud	M 9:30-6 T-F 8:30-5

## Client Testimonials

Intake Chaniqua very knowledgeable about the program. Very caring and conversational. Thank you (I know you care) :)

- Thank you for all your continued support!
- Thank you! Very courteous and professional. Great service!
- Grateful for the program.
- Adriana Ribon is a true professional who truly enjoys her joy job and treats her clients with great care. Ms. Ribon is a great asset to BRHPC. Besides my Ryan White Program, she went the extra mile with my food stamp program. I am very grateful.
- Extremely satisfied with Shella here at the Ryan White office. Very professional and she answers every question to the detail.
- Everyone was nice and helpful :)
- Love this program!



# Housing Opportunities for Persons with AIDS

The Housing Opportunities for Persons with AIDS (HOPWA) program offers housing assistance for vulnerable individuals and families, who are at-risk for homelessness or are already experiencing homelessness. The target population – Low and Moderate Income Persons Living with HIV/AIDS (PLWHAs) throughout Broward County.

- Short Term Mortgage Rent Utilities (STRMU) provides financial assistance to pay for past due mortgage, rent or utilities.
- Permanent Housing Placement (PHP) provides financial assistance in the form of first and last month's rent and/or utility deposits to move into a new housing unit that meets HUD's habitable standards.
- Tenant Base Rental Voucher (TBRV) is a program that helps individual households, rather than subsidizing rental projects. The TBRV assistance moves with the tenant. If the client no longer wishes to rent a unit; the client may take the voucher and move to another rental property in Broward County. Additionally, the level of TBRV subsidy varies case by case. The program takes into consideration the entire household income, the unit size, and the Fair Market Rent standards. Once all the requirements are met, the program will pay a portion, and the client pays the remainder.

## Program Highlights

The TBRV program is proud to highlight that two clients were able to complete their goals by relinquishing their vouchers and becoming new homeowners. With the program's assistance, these clients were able to build their credit, save, and get pre-approved for a mortgage. The TBRV program was also able to enroll three new clients from the waiting list. The three clients are maintaining income and are working their way up to self-sufficiency.

## Number of Clients during October 2019 - May 2020

STRMU/PHP Unduplicated Clients	362
TBRV Clients	89



## Partners/Collaborators

BRHPC has collaborative relationships with all other HOPWA providers and other local HIV/AIDS service providers. BRHPC Also collaborates with Consolidated Credit.

HOPWA Outcome Indicators, 2019-2020			
PHP/STRMU		TBRV	
90% of Grievances upheld by the City	100%	75% of clients that access an ongoing source of income.	92%
90% of STRMU applications completed within 10 business days	98%	90 % of clients that maintained stable housing	100%
90% of PHP applications completed within 14 business days	100%	80% of clients with completed Housing Stability Plans	100%
100% of clients with completed Housing Stability Plans	100%	90% Clients that remain compliant with TBRV program rules.	100%
100% of PHP properties with Housing Quality Standard Inspections.	100%		



## Supportive Services for Veteran Families

**About the Program:** The Supportive Services for Veteran Families (SSVF) program is an integral component of Mission United. The United Way of Broward County administers the Mission United collaborative, which is a multi-agency alliance that assists veterans in re-acclimating to civilian life. Veterans who are eligible for SSVF services are assigned a Case Manager who is responsible for completing an assessment and a housing plan for sustainability in maintaining permanent housing. The SSVF program is a “housing first” initiative. This evidenced-based model asserts that the client is housed first, regardless of income. All clients receive budget guidance and training at the onset of the program. The program also assists those who are at risk of homelessness.

**Partners/Collaborators:** The Broward County SSVF program, under the umbrella of Mission United, has many partners who work collaboratively to ensure that the Veteran is provided with comprehensive services to achieve successful outcomes that include permanent housing, linkage to health care, employment and financial stability. Partners include Urban League of Broward County, Legal Aid Service of Broward County, Coast to Coast LegalAid of SouthFlorida, 2-1-1Broward, VeteransAffairs, Volunteers of America, Career Source Broward, Consolidated Credit Counseling Services and many other agencies that are dedicated to ending Veteran Homelessness. All partners work very closely with the VA, Department of Elderly and Veterans Services, Broward Outreach Centers (BOCs), Homeless Assistance Centers (HACs) and many other agencies to ensure a streamlined system of securing services for Veterans.

**Program Outcomes:** BRHPC serves homeless Veterans through the SSVF Program. Our goal for all Veterans who are enrolled in the SSVF program is to ensure that they have stable, safe and affordable housing. The Case Management team has met with over 132 Veterans to assess their current living conditions.

**Number of Clients Served:** 212

**Client Success Story:** Luis H is a single father who had been living in his vehicle with his son for the past year. Unemployed, he found himself in a custody battle with his son’s mother due to his homelessness. He was about to lose custody of his son when he met with a member of our Outreach team. He was connected to SSVF case manager Christina Lazzarre, who provided the veteran with resources for employment and a referral to our Housing Coordinator to aid in his search. He was also provided a referral to our Legal partners. Through a coordinated effort, the client was able to locate and move-into permanent housing on May 15th. SSVF paid his move-in costs, purchased beds for the household. The program was also able to assist with minor car repairs. The veteran continues to thrive in his new home and job and thanks to the SSVF program for its assistance.

## About the Program

The Health Insurance Continuation Program (HICP) provides copay and deductible financial assistance to clients who meet program criteria of residency, income and health status. Health insurance plans are identified by the AIDS Drug Assistance Program (ADAP) and the Ryan White Program. Financial assistance is offered for eligible individuals living with HIV to maintain optimal health outcomes.

The goal of HICP is to ensure that eligible clients receive copay and deductible assistance in order to receive preventative health care and maintain health insurance coverage through their elected Affordable Care Act (ACA) Marketplace insurance plan. Each client enrolled in the HICP program is eligible for \$6,500 in annual assistance. The target population includes all Ryan White Part A clients that have an income between 100% and 400% of the Federal Poverty Level. During the FY 2019-2020, clients had the option of selecting and enrolling in 1 of 28 different ACA Marketplace health insurance plans. Clients were able to select a plan based on medical providers, medications on approved formularies and geographic location of medical providers and pharmacies. The Health Insurance Continuation Program is funded by Broward County Board of County Commissioners.



### Client Testimonial

HICP provides payment assistance to eligible clients on the day of service. After updating a client on the payment status of his submitted medical bills, the client had this to say, "I really appreciate you all for your help in getting my medication and helping with my co-pays. Most of all making sure I'm current with recertifying and helping out wherever and whenever you could every time I need your assistance. I'm very appreciative of your assistance. Thank you so very much."

### HICP Outcome Indicators, 2019-2020

100% of Premium Payments are made on or before the due date.	100%
100% of payments are submitted to QHP's within 10 calendar days from time payment authorization is received.	100%

**BRHPC Substance Abuse Mental Health programs provide the following services:**

The Post-Arrest Diversion program seeks to divert individuals with serious and persistent mental illness and a history of non-violent 3rd-degree felony charges from the criminal justice system and into a structured, outpatient treatment protocol. Determination of program eligibility is a collaborative effort between the State Attorney's Office, the Public Defender's Office and the Mental Health Diversion Program.

Competency Restoration Training services are offered to over 130 clients who have been found Incompetent to Proceed with court proceedings due to their mental health status. Training sessions are provided at multiple locations: the BRHPC office, residential programs in the community and in the jails. At the end of a training series, clients are re-evaluated to determine level of competency and risk factors.

The Forensic Hospital Diversion/Forensic Hospital Commitment program coordinates care for Broward County clients in facilities throughout Florida: South Florida Evaluation and Treatment Center, South Florida State Hospital Miami-Dade County, Treasure Coast Forensic Treatment Center located in Martin County, North Florida Evaluation and Treatment Center in Gainesville, Northeast Florida State Hospital in Macclenny near Jacksonville and Florida State Hospital in Chattahoochee in the Florida panhandle. The SAMH programs are funded by Broward Behavioral Health Coalition and Broward County Board of County Commissioners.

**Clients Served: 2,200+**

**Success Story:**

BRHPC has an agreement with Nova Southeastern to offer specialized forensic training to their doctoral level clinical psychology students. Training includes evidence-based evaluation and treatment methods that were designed to treat the substance abuse and mental health offender population. Over the past 5 years BRHPC has offered part time employment opportunities to students who have successfully completed the 1-year clinical practicum. Those students are typically in their 4th year and eligible for clinical internship. Of the 10 forensic coordinators employed all have matched for internship and have attributed their success to the training they received at BRHPC. BRHPC has also employed 3 Forensic Psychology residents over the past 2 years. Residents have earned their doctoral degree and are receiving specialized training as the last requirement to gain licensure as a psychologist. BRHPC has successfully licensed all 3 residents that have completed the 1 year residency program.

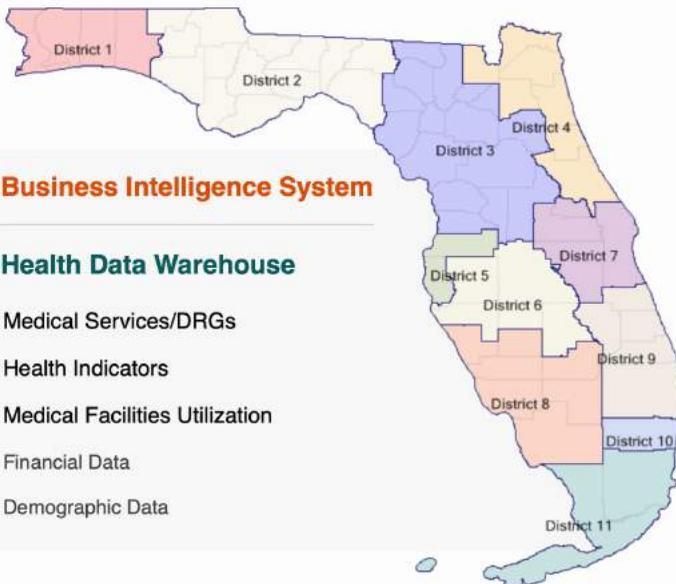


## Health Data Warehouse & Business Intelligence System

Broward Regional Health Planning Council

Powerful yet easy to use decision support tools for healthcare providers and planners.

[Go to Business Intelligence Health Council site...](#)



### Business Intelligence System

### Health Data Warehouse

- Medical Services/DRGs
- Health Indicators
- Medical Facilities Utilization
- Financial Data
- Demographic Data

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Broward Regional Health Planning Council's **Health Data Warehouse** is an analytic engine which provides specific analysis by Health Planning District or County. Modules that are available include:

- Medical Services/DRGs
- Health Indicators (which includes data on: Prevention Quality Indicators, Pediatric Quality Indicators, Chronic Conditions, Self-Inflicted Injuries, Emergency Department (preventable/avoidable) and Emergency Department (acuity/severity))
- Medical Facilities Utilization
- Financial Data
- Demographic Data

For more information about the system or for inquiries regarding subscribing to District 10 data, please email [utilization@brhpc.org](mailto:utilization@brhpc.org).



## Certificate of Need

BRHPC has overseen the Certificate of Need (CON) program for Broward County since its establishment in 1982. The Florida Agency for Health Care Administration website describes the program as follows: The CON program is a regulatory process that requires certain health care providers to obtain state approval before offering certain new or expanded services. CON Batching Cycles are posted on the BRHPC website, [www.brhpc.org](http://www.brhpc.org).

### Partners/Collaborators

BRHPC collaborates with all healthcare facilities planning to establish or expand their services in Broward County.



## Needs Assessment

BRHPC has access to a myriad of local data sets to facilitate the process of conducting a Community Health Needs Assessment that serves as the guiding document for strategic planning and allows agencies and hospitals to ensure compliance with new IRS requirements.

In the process of conducting a Needs Assessment, quantitative and qualitative data sets from primary and secondary sources are gathered and studied. These elements are considered in the prioritization of issues, goal setting and integration into strategic planning for Broward County.

Through the process of developing a Community Health Needs Assessment, a hospital positions itself to address local health needs that are not being met. To complete the assessment, a hospital convenes a Community Advisory Council to guide the process, review the data, identify unmet needs/service gaps, and prioritize needs. BRHPC presents the findings in a final report.

To review the 2019 Community Health Needs Assessment Report, visit [www.BRHPC.org](http://www.BRHPC.org).



### 2019 Community Health Needs Assessment Report

Broward County, Florida

Broward Regional Health Planning Council

**BRHPC**  
HEALTH & HUMAN SERVICE INNOVATIONS

[www.brhpc.org](http://www.brhpc.org)

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# Point-in-Time Homeless Count

The Point-in-Time (PIT) Homeless Count provides information about homelessness that is critical to program and service planning. The data collected informs the allocation of resources for services to assist the homeless and measures the impact of local programs and services. The PIT count is a requirement of the Department of Housing and Urban Development (HUD) as a part of a national effort to enumerate individuals experiencing homelessness.

The 2020 PIT Count occurred over two days: January 29th and 30th. During that time, around 300 volunteers canvassed Broward County in teams, in partnership with local law enforcement, to administer surveys to individuals living outdoors, in vehicles, encampments and other structures not meant for human habitation, as well as service locations (i.e. soup kitchens).

This was the first year the Survey App was introduced, which allowed for surveys to be completed on devices, like cell phones or tablets. This provided live feedback to the Headquarter Sites, showing where surveys were being completed instantaneously. Collecting this data digitally, allowed for more accurate results, less human error, and immediate results.

For the enumeration of sheltered individuals, staff of emergency shelters, transitional housing programs, mental health facilities, and treatment centers counted the number of homeless sheltered at their facility on the night of the count and reported this data into the Homeless Management Information System (HMIS). This program is funded by Broward County Board of Commissioners.



# Point-in-Time Homeless Count

This year, Holy Cross Hospital partnered to count those individuals experiencing homelessness admitted into the hospital on the night of the count. Additionally, the Broward Schools Homeless Education Assistance Resource Team (HEART) assisted by surveying students over 18, whom they knew to be experiencing homelessness, during school hours. This was in an effort to reach more youth experiencing homelessness.

To promote PIT this year, we distributed more than 200 duffle bags filled with supplies for the homeless. We collected donations such as socks, hygiene items, combs, manicure kits, first aid kits, aluminum water bottles, flashlights, and much more.

Due to Covid-19, the results of the PIT Count have not been able to go through the right channels for approval. Therefore, we are unable to share this data at this time. We will share PIT 2020 data as soon as we have approval by the Homeless Initiative Partnership of Broward County.





# HIV Planning Council & Clinical Quality Management

BRHPC began providing HIV/AIDS-specific services in 1990 at the inception of the Ryan White Care Act. Since then, BRHPC has coordinated the Broward County Ryan White Part A HIV Health Services Planning Council (HIVPC) and the HIV Clinical Quality Management (CQM) program. During the 2019 reporting period, the HIV Planning Council experienced multiple accomplishments, which impacted the HIV Care Continuum outcomes. The Broward County HIV Health Services Planning Council received relevant training, provided empowering community education, and utilized Continuum data to create change along the HIV Care Continuum for Part A consumers.

## HIVPC and CQM Accomplishments

**Trainings:** The HIV Planning Council continued providing the "Dismantling Racism" training through the "Groundwater" experience. This event served as a continuation of the previous fiscal year's efforts to address institutional racism in Broward County. Council members worked with community stakeholders to identify areas in which they can improve the equity of care for those who access care in Broward County. Additionally, Council members received training on the intersection of Mental Health and HIV. The HIV Planning Council identified a need to better understand how addressing mental health needs can improve HIV care and retention. Training the Council on institutional racism and the impact of Mental Health on HIV care and treatment has provided a strong foundation for members' decision-making during service rankings, allocations, and reallocations processes. Directly relatable trainings will continue to be of focus throughout the next fiscal year.

**Community Education:** Sharing information and resources with the Broward HIV community was a strong focus of FY2019. The Community Empowerment Committee (CEC) communicated with the community through its events. Notably, the "Fighting Stigma through Fashion" Fashion Show, as well as the "Latinx Awareness Day Extravaganza," were critical public-facing events through which CEC provided robust messaging and useful information. The Fashion Show shared powerful messages of HIV Awareness, Prevention, and Stigma with its audience through modeling scenes, videos, and



CEC Members: Left to Right, L. Robinson, B. Dennis (Chair), H. Frank, G. Martinez, V. Lewis, D. Gunion

participatory activities. The event attracted audiences who do not usually attend HIV Planning Council events. The Committee also collaborated with other community stakeholders to hold a Latinx Awareness Day Extravaganza. For this event, the CEC created a scavenger hunt that took participants around the World AIDS Museum, searching for answers to clues. This was a useful educational tool because it not only required eventgoers to look through HIV history but also to engage with multiple organizations providing HIV care in Broward. These two examples stress the role of the HIV Planning Council in educating its community. Educating the public through fun activities while providing information about care and treatment may assist clients that are entering into care or being retained in care.



**Using Data to Affect Change:** The HIV Planning Council's Quality Management Committee (QMC) reviewed outcomes, indicators, and performance measures for each service category and made recommendations for quality improvement projects (QIPs) based on areas where performance might be bolstered. In FY2019, each agency receiving Part A funding participated in a QIP. One example of QMC's positive impact on the HIV Care Continuum in FY2019 is its engagement in the Oral Health QIP. For this project, QMC reviewed and discussed the results of the implementation of a client no-show tracking tool. Clients of Part A's oral health providers were contacted after missed appointments. They were asked why they missed their appointment and those who were able to reschedule did so. The results of the QIPs have improved agency efficacy and will inform QMC's efforts to improve its service delivery models moving forward.

**Quality Network Capacity Building:** Within FY2019-2020, the Broward Eligible Metropolitan Area(EMA) CQM program aimed to have each funded agency complete a quality improvement project (QIP). To accomplish this goal, the Broward EMA utilized a learning collaborative to educate and empower Q.I. leaders within subrecipient organizations. Q.I. leaders moved new initiatives and interventions through phases of planning, data-informed development, and project implementation within their organizations. The Broward CQM program implemented a learning collaborative, consisting of a series of trainings, activities, and discussions to improve providers' skills regarding quality improvement in HIV care. Additionally, CQM support staff provided technical assistance as needed. Throughout this learning collaborative, CQM support staff created a Q.I. toolkit to guide QIP development, implementation, and evaluation. The learning collaborative resulted in system-wide change to quality improvement capacity within subrecipient organizations. All funded agencies completed a QIP during the fiscal year. By incorporating interactive Q.I. trainings and technical assistance, agency quality representatives can become mentors and champions of change within their agencies. As quality mentors continue to activate Q.I. initiatives, this project's success will ultimately be measured by the health outcomes of clients receiving services from each of the 13 agencies.

**Partners/Collaborators:** HIVPC and CQM staff work in collaboration with Broward County Part A Recipient staff, Ryan White Part A service providers and other funders such as recipients for Ryan White Parts B, C, D, F, and Housing Opportunities for Persons With AIDS (HOPWA).



## **Health Care Access Committee**

BRHPC acts as facilitator for the Health Care Access Committee with the purpose to improve access to health care for the residents of Broward County. During committee meetings, outcomes and indicators are established, measured and reviewed. The members of the committee represent various facilities, agencies and/or departments within the county.

## **Health Services Planning Committee**

BRHPC convenes the Health Services Planning Committee to ensure the updating and accuracy of the Broward County Health Plan and Fact Sheets published by BRHPC. Presenters are also invited to discuss current issues impacting the health of Broward County residents.

## **Other Committees**

Broward Regional Health Planning Council staff members are involved with many committees throughout Broward County. A sampling of some of these committees includes: Steering Committee of Six Pillars Broward County, United Way Health Impact Committee, Nova Southeastern University and Florida International University Master of Public Health Advisory Committees, Coordinating Council of Broward Board of Directors, Everglades Area Health Education Center, Health Foundation of South Florida Board of Directors, Health Foundation Planning and Evaluation Committee, Healthy Families Florida Advisory Committee, Children's Services Council Steering Committee and Abuse and Neglect Committee, March of Dimes Program Services Committee, Teen Parent Advisory Committee among others.





## Insurance Benefit Management System

BRHPC has developed and implemented an Insurance Benefit Management System (IBMS) to facilitate enrollment and premium payment for program eligible clients. The program eligible clients are designated and funded by the Florida Department of Health. Since going live in November of 2019, the IBMS has enrolled and processed premium payments for over 8,000 clients. The IBMS tracks eligibility and premiums for the Federally Facilitated Marketplace, Employer Sponsored Health Insurance and COBRA participants.

Since the beginning of the plan year January 2020 BRHPC has paid premiums in excess of \$36 million and anticipates paying approximately \$73 million for the plan year. The IBMS provides reporting for enrollment and premium payments as well as invoicing for insurance carriers and reimbursement from the State. The IBMS delivers real-time program eligibility and verifies active coverage with insurance carriers.

The IBMS continues to evolve, supplying improved reporting and furnishing a more user friendly interface combining experience from BRHPC's Finance, IT and Insurance team.



## Broward County Trauma Plan

In partnership with the Broward County Trauma Management Agency, a section of the Office of the Medical Examiner and Trauma Services, BRHPC develops the Broward County Five Year Trauma Plan and the Annual Trauma report for the Trauma Services Network.

The Annual Trauma Report provides an overview of the operational functions of the county's trauma services system and its components. The report addresses such issues as Quality Assurance, Demographics, Budgets and Clinical statistics. The Agency is, also, responsible for Injury Prevention and Outreach Programs, including support for the "Take 5 to Stay Alive Don't Text & Drive" campaign.

The Trauma Management Agency, in coordination with the Emergency Medical Services Council (EMS Council) is, also, responsible for Pre-Hospital and Hospital Compliance through monthly trauma quality review meetings, development and implementation of County-wide protocols including Stroke Protocols and Hospital Transfer Policies. The EMS Council is comprised of members representing hospitals, fire rescue, medical and nursing personnel, ambulance transport, both municipal and county representatives as well as a representative from BRHPC, appointed by the Broward County Board of County Commissioners. Additionally, the Trauma Management Agency is responsible for the ongoing research of innovations in trauma services to ensure an efficient continuum of medical care in Broward County.

The Health Plan is a dynamic document, continually updated, to ensure availability of the most current information. It covers a vast spectrum of topics, from labor force statistics to immunization rates, reflecting the broad scope of issues affecting public health, as well as highlighting the correlation between socioeconomics and community health. The Health Plan is divided into nine chapters to address the multifaceted healthcare system in Broward County as follows:

**CHAPTER I: REGIONAL PROFILE** provides demographic and socioeconomic indicators influencing health status and impacting availability of health resources that contribute to increasing utilization rates and decreasing availability of healthcare financing.

**CHAPTER II: HEALTH STATUS** outlines community health status through five broad health categories: Maternal and Child Health, Behavioral Health, Oral Health, School Health and Morbidity and Mortality.

**CHAPTER III: HEALTH RESOURCES** provides an overview of health resources currently available in Broward County.

**CHAPTER IV: HEALTHCARE UTILIZATION** provides healthcare utilization data. Broward County's diversity as well as the seasonal fluctuations in population can influence utilization.

**CHAPTER V: HEALTHCARE FINANCING** discusses the increasingly complex topic of healthcare financing. It outlines numerous sources of healthcare financing in Broward and provides a brief description of healthcare funding.

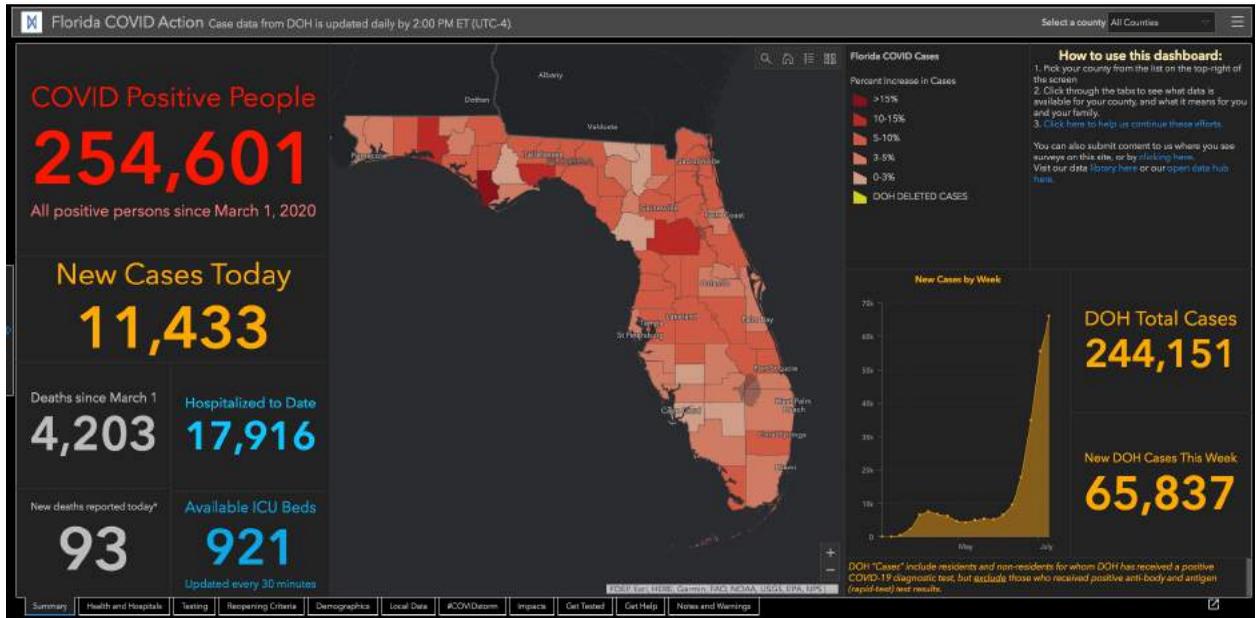
**CHAPTER VI: BENCHMARKS** sets annual community health priorities, identifies community interventions, and measures progress attaining health improvements.

**CHAPTER VII: THE HEALTH DATA WAREHOUSE** explains and examines the Health Indicator modules from the Health Data Warehouse which include: 1) Prevention Quality Indicators/Avoidable Admissions, 2) Inpatient Chronic Conditions (ICD-9), 3) Suicide Incidence, 4) ED Acuity Stratification (CPT) and 5) NYU Algorithm ED Preventable/ Avoidable Admissions.

**CHAPTER VIII: GAPS ANALYSIS** analyzes the potential impact of implementing a common eligibility program for publicly funded social services in Broward County and the surrounding metropolitan area. The analysis was based on four programs: 1) Earned Income Tax Credit (EITC), 2) Nutritional/Food Stamps Program, 3) Women, Infants and Children (WIC), and 4) Health Insurance.

**CHAPTER IX: BEHAVIORAL HEALTH** provides an overview of behavioral health status in Broward County.

In light of the current Covid-19 pandemic, BRHPC wants to direct the community and our partners to a data-rich online resource.



This interactive dashboard allows interested individuals to look at the impact Covid-19 has had on Florida by County. It also provides users with informational resources and a directory of testing locations and places where people can get food assistance.

To view the dashboard, please visit: <https://floridacovidaction.com/>

*This information is from July 10, 2020.*

BRHPC annually publishes the Broward County Health Profile which provides a synopsis of Broward County health indicators. It is a compilation of statistics at the county and state levels including population demographics, socioeconomic factors, leading causes of death, maternal and child health, healthcare access and prevention quality indicators.

The Health Profile assists local organizations and social services programs with identifying the services being utilized and where there are deficiencies in the healthcare delivery system in Broward County. The Health Profile is updated annually and made available on BRHPC's website. The information is targeted to community members as well as leaders in local governments, healthcare administrators, healthcare providers, healthcare funders, healthcare researchers, consumers and stakeholders.



## Chronic Disease Profile

Top 5 Causes of Death  
Broward County, 2018



**Heart Disease**  
23.7 per 100,000



**Cancer**  
23.1 per 100,000



**Stroke**  
10.7 per 100,000



**Unintentional Injury**  
6.1 per 100,000



**Chronic Lower Respiratory Disease**  
5.6 per 100,000

In order to assist community agencies and providers in meeting legislative requirements of HB 7069, BRHPC acquired equipment with the capability to scan fingerprints electronically for Level II Background Screening, using Live Scan technology.

BRHPC offers Live Scan Fingerprinting technology for Level II Background Screening for the Department of Children and Families (DCF), Agency for Health Care Administration (AHCA), Volunteer and Employee Criminal History System (VECHS), Elder Affairs, and the Department of Business and Professional Regulation (DBPR). Live Scan allows for electronic submission of fingerprint screens, with results within 24 to 48 hours, in comparison to the hard card fingerprint submission, which can take 4 to 6 weeks.

BRHPC's fingerprinting clientele include hospital employees, guardian ad litem programs, doctors' offices, non-profit and social service agencies, colleges, universities and more.

Electronic Fingerprinting for Level II Background Screening services and additional services such as photo submission to the AHCA clearinghouse are available at BRHPC.

To make an appointment, contact the BRHPC office at (954) 561-9681 Monday through Friday from 8:30AM to 4:30PM.

**Fingerprinting clients must bring a valid ID and the identifying number for the organization requesting fingerprints (ORI, CRI). We accept cash or business check.**

Location for fingerprinting services:

Broward Regional Health Planning Council  
200 Oakwood Lane, Suite 100  
Hollywood, FL 33020



*Located in the Oakwood Plaza across from the Regal Oakwood 18 Movie Theater.*

## Staff Training

Broward Regional Health Planning Council (BRHPC) is committed to providing all personnel with the supervision and training needed to perform their job functions at the highest possible level. BRHPC is, also, committed to the enhanced staff development and growth of every employee through regularly scheduled and ongoing training and supervision. This provision of training and supervision is designed to improve professional and technical skills, increase staff use of and fidelity with evidence-based practices and further system of care utilization management and compliance. Examples of staff trainings include but are not limited to: Safety in the Workplace and in the Field, Service Delivery for the Deaf or Hard-of-Hearing, HIPAA and Confidentiality, and Cultural Competency. All programs are required to complete trainings per their contractual requirements.

## Volunteerism and Internships

BRHPC collaborates with local colleges, universities, and community agencies to offer internships and volunteer opportunities to upcoming professionals pursuing courses of study in the fields of Public Health, Public Policy, Human Services, Social Work and Administration. The goal is to create opportunities for individuals and students to develop new skills in a real world setting. Examples of volunteer and internship opportunities are listed below:

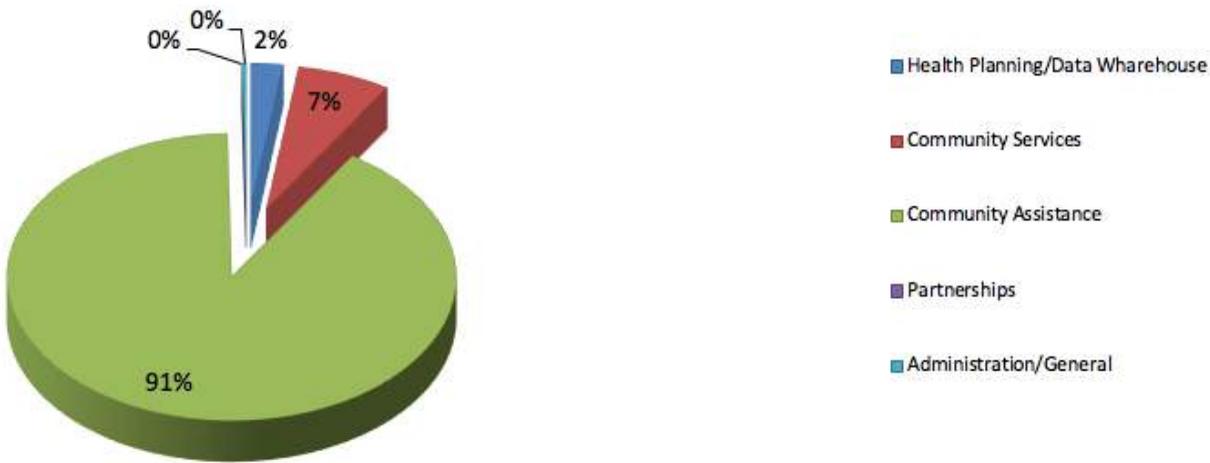
- Healthy Families Broward Community Needs Assessment by Zip Code
- Broward County Health Plan Internship
- Broward County Health Profile Internship
- Social Media



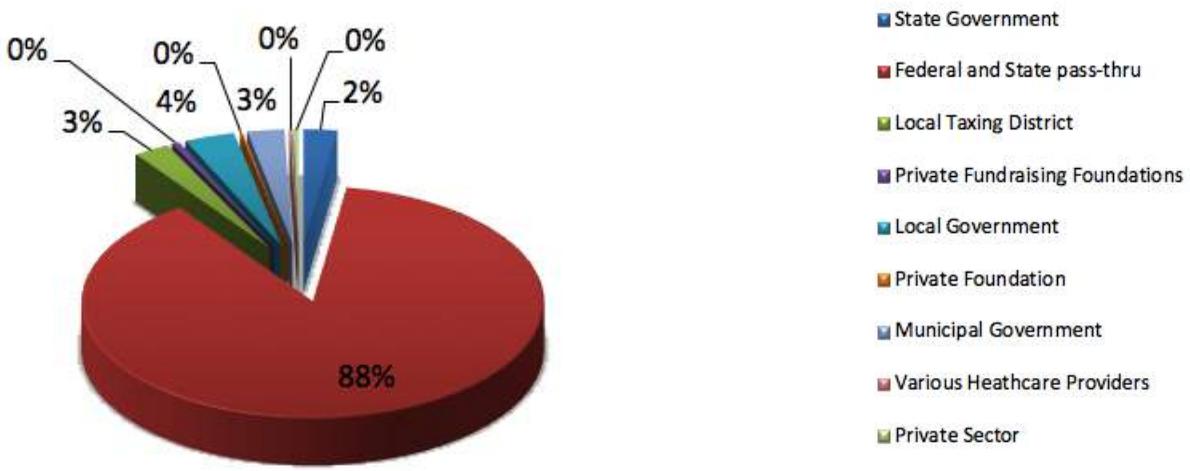
## Summer Employment Program

Every summer, BRHPC hosts a number of high school/college students for its Summer Employment Program. The main function of this program is to provide students with the opportunity to work in a real world environment while developing skills, such as time management, teamwork and organization. While they never interface with clients, students assist with administrative and clerical duties in the office such as photocopying, scanning, and archiving files. They, also, have the opportunity to sit in during committee meetings to be exposed to the decision-making and collaborative process in a committee setting. Due to COVID-19, BRHPC's Summer Employment Program has been cancelled this year.

## Agency Revenue by Service/Program Fiscal Year 2019-2020



## Agency Expense by Service/Program Fiscal Year 2019-2020





Broward Regional Health Planning Council (BRHPC) is in the process of renewing its national accreditation through the New York-based Council on Accreditation (COA). Organizations like BRHPC maintain accreditation to demonstrate the implementation of best practice standards in the field of human services. COA evaluated all aspects of BRHPC's programs, services, management, and administration. BRHPC's accreditation status covers all programs and services and is valid until 2020.

BRHPC upholds a culture continuous of quality improvement through its transparent processes that engage the BRHPC Board of Directors, managerial and supervisory staff and stakeholders. During the monthly BRHPC's Performance Quality Improvement committee meetings, which are attended by the BRHPC supervisory, managerial and executive staff, various elements impacting performance outcomes are reviewed and discussed: scorecards, satisfaction surveys, safety measures and more. The following four subcommittees present their reports to the PQI meeting for discussion and approval:

- **The Human Resources Subcommittee**
  - reviews all policies and procedures related to employment practices.
- **The MIS Subcommittee**
  - monitors all data information systems function to assure seamless operations across all areas.
- **The Risk Prevention Management Subcommittee**
  - ensures that BRHPC engages in comprehensive, systemic and effective risk prevention and management; and evolves policies and procedures constantly to reduce/eliminate any BRHPC risk, loss, and/or liability exposure.
- **The Staff Training & Development Subcommittee**
  - provides all personnel with the supervision and training needed to perform their job functions at their highest possible level. It is also committed to enhanced staff development and growth of every employee through regularly scheduled and ongoing supervision and training.

Overall, BRHPC views performance quality improvement as a dynamic process that is constantly evolving.

# 2020 Census FAQ

## What is the census?

The census is a count of every person who lives in the United States and its territories. It happens every 10 years. You are asked to count everyone who was living in your home as of April 1. If you were temporarily staying somewhere else on that date, count yourself where you live and sleep most of the time. Respond to the 2020 Census to shape your future.

## What's in it for me?



Your responses inform where over \$675 billion is distributed each year to communities nationwide for hospitals, clinics, schools, roads, and more.



Census data gives community leaders vital information to make decisions about maintaining public safety, preparing for emergencies, opening businesses, and planning for the future.



Responding also fulfills your civic duty because it's mandated by the U.S. Constitution. The United States has counted its population every 10 years since 1790.



Your responses are used to redraw legislative districts and determine the number of seats your state has in the U.S. House of Representatives.

## Is my information safe?

Your responses to the 2020 Census are safe, secure, and protected by federal law. Your answers can only be used to produce statistics. They cannot be used against you by any government agency or court in any way—not by the FBI, not by the CIA, not by the DHS, and not by ICE.

## When can I respond to the census?

You can respond to the census today—online, by phone, or by mail. Census takers will visit households that do not respond, and they can assist you in completing your form.

## What questions are asked?

You are asked a few simple questions, like age, sex, and the number of people who live in your home, including children.

## What won't be asked?

The census does not ask for Social Security numbers, bank or credit card numbers, money or donations, or anything related to political parties.

For more information, visit:

**2020CENSUS.GOV**

Shape  
your future  
START HERE >

United States<sup>®</sup>  
**Census**  
**2020**

D-FA-GP-EN-034 Updated May 2020

The Census is easy, safe, important and takes 10 minutes or less to complete; respond today at [MyCensus.gov](https://mycensus.gov) or call 844-330-2020.



## QUIT YOUR WAY

Quitting tobacco isn't easy. Finding help should be.

Tobacco Free Florida offers tools and services to help you get started.



### Benefits:

- Nicotine Replacement Patches, Gum or Lozenges
- Workbook and Materials
- Program more than **DOUBLES** your chances

**In the wake of the COVID-19 pandemic, quitting is more important than ever!**

Let us help you get the support you need from the comfort of your own home.

**Florida's Area Health Education Centers now offer Free Virtual Cessation Services-ZOOM group meetings**

***Pre-registration is required. To register, call (954) 262-1580***

*Same great program, now in new virtual format to help smokers become tobacco free.*

For Professional Online Educational Opportunities (CME/CE)  
**See Our No Cost Tobacco Training Modules**

**[www.aheceducation.com](http://www.aheceducation.com)**



**[www.ahectobacco.com](http://www.ahectobacco.com)**  
**[www.tobaccofreeflorida.com/quityourway](http://www.tobaccofreeflorida.com/quityourway)**

**Florida  
HEALTH**



## Symptoms of Coronavirus (COVID-19)

Know the symptoms of COVID-19, which can include the following:



**Symptoms can range from mild to severe illness, and appear 2-14 days after you are exposed to the virus that causes COVID-19.**

**\*Seek medical care immediately if someone has emergency warning signs of COVID-19.**

- Trouble breathing
- Persistent pain or pressure in the chest
- New confusion
- Inability to wake or stay awake
- Bluish lips or face

This list is not all possible symptoms. Please call your medical provider for any other symptoms that are severe or concerning to you.



# Certificate of Need Competitive Review-Batching Cycles

<b>Hospital Facilities and Hospice: 1st Batching Cycle - 2020</b>	
<b>Description</b>	<b>Dates</b>
Summary Need Projections Published in F.A.R.**	1/17/20
Letter of Intent Deadline	2/3/20
Application Deadline	3/4/20
Completeness Review Deadline	3/11/20
Application Omissions Deadline	4/8/20
Agency Initial Decision Deadline	6/5/20

<b>Nursing Homes and ICF/DDs: 1st Batching Cycle - 2020</b>	
<b>Description</b>	<b>Dates</b>
Summary Need Projections Published in F.A.R.	4/3/20
Letter of Intent Deadline	4/20/20
Application Deadline	5/20/20
Completeness Review Deadline	5/27/20
Application Omissions Deadline	6/24/20
Agency Initial Decision Deadline	8/21/20

<b>Hospital Facilities and Hospice: 2nd Batching Cycle - 2020</b>	
<b>Description</b>	<b>Dates</b>
Summary Need Projections Published in F.A.R.	7/17/20
Letter of Intent Deadline	8/3/20
Application Deadline	9/2/20
Completeness Review Deadline	9/9/20
Application Omissions Deadline	10/14/20
Agency Initial Decision Deadline	12/4/20

<b>Nursing Homes and ICF/DDs: 2nd Batching Cycle - 2020</b>	
<b>Description</b>	<b>Dates</b>
Summary Need Projections Published in F.A.R.	10/2/20
Letter of Intent Deadline	10/19/20
Application Deadline	11/18/20
Completeness Review Deadline	11/25/20
Application Omissions Deadline	12/23/20
Agency Initial Decision Deadline	2/19/21

\*Pursuant to 59C-1.008 (2) (a), the Agency shall publish in the Florida Administrative Register at least 15 days prior to the letter of intent deadline for a particular batching cycle the Fixed Need Pools for the applicable planning horizon for facilities in the applicable Agency rules contained in Rules 59C-1.034-59C-1.041 F.A.C.\*\*New Hospice programs will not be included in the first CY 2020 Hospital Facilities & Hospice batching cycle per Rule 59C-1.008(1)(g)4 F.A.C.

BRHPC  
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Hollywood, FL 33020

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