



WINTER 2019 NEWSLETTER

BRHPC

Broward Regional Health Planning Council

200 Oakwood Lane, Suite 100, Hollywood, FL 33020

954.561.9681 | www.BRHPC.org

Transforming Our Community's Health

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HIGHLIGHTS

EVENTS



OPEN ENROLLMENT

PRESS CONFERENCE
Held at the BRHPC office prior to the Open Enrollment Period



HALLOWEEN

*HEALTHY FAMILIES
BROWARD & NURSE
FAMILY PARTNERSHIP*
Participants dressed up for Halloween



WEAR PINK

*CELEBRATING BREAST
CANCER AWARENESS
MONTH*
Staff dressed in pink to show their support of breast cancer awareness



THANKSGIVING FESTIVITIES

SPREADING THANKS THROUGHOUT OUR COMMUNITY
Healthy Families Broward Bibiana Lancheros, Child Development Specialist/Trainer, created a Thanksgiving wall and photo frame for staff to share what they are thankful for.

A LETTER FROM OUR PRESIDENT & CEO

A LEADERSHIP MESSAGE



As we are approaching the new year, I want to wish everyone a happy, healthy and successful 2020! During the past year, BRHPC was awarded by the Florida Department of Health to provide Insurance Benefits Management Services (IBMS) including health insurance enrollment assistance and processing premium payments on behalf of clients. During the shortened Open Enrollment Period, November 1, 2019 through December 15, 2019, the IBM program worked diligently to assist individuals to sign up for health insurance coverage through the Federally Facilitated Marketplace and successfully enrolled nearly 8,000 clients.

In addition to the new program, BRHPC has been working closely with Dr. Claudia Serna, Director of the Master of Public Health Program at Nova Southeastern University's Dr. Kiran C. Patel College of Osteopathic Medicine, as she evaluated BRHPC's social media platforms and is providing guidance on the implementation of a social media strategic plan, as well as policies and procedures. Dr. Serna recently presented her findings and next steps at our monthly Health Care Access Committee Meeting and highlighted the key impacts of social media and public health. Dr. Serna will continue to work on this project throughout the remainder of the 2020 fiscal year.

More exciting news happened in our community over the past year! The Robert Wood Johnson Foundation (RWJF) recently announced that Broward County was one of the five communities to receive the 2019 RWJF Culture of Health Prize. I would like to congratulate our community partners for their commitment in transforming our community's health. Furthermore, I would like to spread my gratitude to the other four communities that include, Gonzales, California; Greenville County, South Carolina; Lake County, Colorado; and Sitka, Alaska on working persistently to advance health, opportunity and equity for those residents in their communities. A special thank you to the Florida Department of Health in Broward County for applying for this award. BRHPC helped implement the Healthy Community Zone (HCZ) Initiative which allows existing community efforts to scale up and become more effective, while positively impacting the wellbeing and health of the residents in each community. The HCZs are comprised of low-income, predominately minority populations, with a high risk of diabetes, obesity and heart disease. The chronic disease burden experienced by Broward residents is alarmingly high; coupled with the exorbitant death rates for coronary heart disease and stroke are indicative high rates of blood pressure and cholesterol as well as poor control of these conditions by these residents. Lack of access to fresh fruits and vegetables, physical activity opportunities, and safe and accessible infrastructure for walking, biking, and transit in these underserved communities makes it challenging for residents to live healthy lifestyles.

A LETTER FROM OUR PRESIDENT & CEO

A LEADERSHIP MESSAGE

The HCZ initiative is a collaborative effort of more than twenty community partners, local coalitions and community members to foster a shared vision of health, economic development, and education for community residents. One of the key areas that was addressed through the HCZ initiative is access to healthier foods since these communities are located in “food deserts” where there is low availability of fresh fruits and vegetables. HCZ partners and residents were able to expand healthier food access through the implementation of urban farms and community gardens as well as improve healthier food and beverage options at neighborhood convenience stores.

In other news, the Broward County Community Health Needs Assessment, which has been conducted for over 20 years, was released this summer. Broward Regional Health Planning Council led in the reorganization of this report to reflect the impact of Social Determinants of Health. Social Determinants of Health are conditions in the environments in which people are born, live, learn, work, play, worship, and age that affect a wide range of health, functioning, and quality-of-life outcomes and risks. BRHPC is proud to continue this qualitative approach to understand how well our residents are faring with the purpose of assessing the quality of life and well-being of the local community. With financial contribution from the Health Foundation of South Florida and the technical support of Professional Research Consultants we are now able to have the most up-to-date data on Broward residents and start discussions on how to begin targeting major areas in need of improvement. For more information, please find the 2019 Broward County Community Health Needs Assessment Report located on the BRHPC website with the following url link:

www.brhpc.org/publications/community-health-needs-assessment-report.

Additionally, in 2019, BRHPC migrated over to Microsoft Office 365 Cloud. Microsoft hosted three onsite, interactive trainings at BRHPC to all supervisors and managers. The trainings covered the advanced applications such as OneDrive, SharePoint, Teams and highlighted additional services offered. With this new, reliable and secure transformation, our staff are provided with the most up to date technology and latest security features.

I would like to personally express my appreciation to BRHPC’s funders, board members, community partners and staff for continuing to strive to improve our community with programs that improve the health and wellbeing of our residents. Looking forward to another year!

Sincerely,



Mike De Lucca, President & CEO



BRHPC staff attending a Microsoft 365 training

BOARD OF DIRECTORS

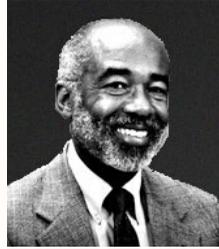
2019-2020



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DPM

CENTRALIZED INTAKE AND ELIGIBILITY DETERMINATION

RYAN WHITE PART A SERVICES

Broward Regional Health Planning Council, Inc., provides Centralized Intake and Eligibility for Persons Living with HIV/AIDS in Broward County. The program provides a single-entry point of service and assistance with applications and referrals to third party benefits and community services to all eligible Broward County residents. In addition to in person eligibility, this quarter CIED has initiated online eligibility for clients in order to increase access to care.



Shubham Sharma is from Chandigarh, India. He graduated as a general dentist in 2011. He practiced dentistry for 5 years in India before moving to Florida to pursue his Master's in Public Health from Nova Southeastern University, Fort Lauderdale. He presented the Broward County Annual Health Profile 2017 at BRHPC in 2018. As a healthcare provider himself he understands the needs of the community members and is passionate about providing healthcare access to the HIV community. He believes in hard work, constant learning, humanitarian work, and opportunities to help others in need.

View the office locations below to schedule an appointment!

CIED Main Office

Broward Regional Health Planning Council
200 Oakwood Lane, Suite 100,
Hollywood, FL 33021
954-566-1417

AIDS Healthcare Foundation

6405 N Federal Highway Suite 205
Fort Lauderdale, FL 33308
954-722-2411

AIDS Healthcare Foundation Oakland Park

1164 E Oakland Park Blvd.
Oakland Park, FL 33334
954-561-6900

AIDS Healthcare Foundation Downtown

700 SE 3rd Ave. Suite 301
Fort Lauderdale, FL 33316
954-767-0887

Broward Community & Family Health

168 N Powerline Rd.
Pompano, FL 33069
954-970-8805

Florida Department of Health in Broward County

Paul Hughes Health Center

205 NW 6th Ave.
Pompano, FL 33060
954-213-0623

Florida Department of Health in Broward County

State Road 84
780 SW 24th Street
Fort Lauderdale, FL
954-213-0623

Broward Health Comprehensive Care Center

1101 NW 1st Street
Fort Lauderdale, FL 33311
954-356-5047

Specialty Care Center

1111 W. Broward Blvd.
Fort Lauderdale, FL 33311
954-527-6002

Broward House

Wilton Manors Client Service Center

2800 Andrews Ave.
Wilton Manors, FL 33311
954-568-7373

Care Resource

871 W Oakland Park Blvd
Fort Lauderdale, FL 33311
954-567-7141

Children's Diagnostic & Treatment Center Comprehensive Family AIDS Program

1401 S Federal Highway,
Fort Lauderdale, FL 33316
954-728-1088

Memorial Healthcare System Memorial Primary Care Center – Dania

5647 Hollywood Blvd.,
Hollywood FL 33021
954-276-1616

Poverello: Friends Fitness Center

2200 NE 12th Ave.
Wilton Manors, FL 33305
954-563-1299

HEALTH INSURANCE CONTINUATION PROGRAM

RYAN WHITE PART A SERVICES

The Health Insurance Continuation Program (HICP) at Broward Regional Health Planning Council, Inc., provides insurance support services to qualified Ryan White Part A-clients. The program provides copay and deductible payment assistance to clients enrolled in pre-approved Affordable Care Act Marketplace plans.

In order to qualify for HICP services, clients must be living with HIV, reside in Broward County, maintain eligibility with Ryan White Part A & B and be enrolled in a pre-approved ACA Marketplace insurance plan. This quarter, HICP has continued to provide financial assistance in the form of copay and deductible payments to eligible clients. Due to HICP payment assistance, many clients have met their respective 2019 deductibles and out-of-pocket costs.

"I was just informed by my doctor's office that I have met my out-of-pocket and will no longer have to pay for the rest of the year. I can't thank your program enough for all of your assistance."

– Satisfied HICP client



November 1, 2019, marked the beginning of the Open Enrollment period. HICP staff assisted Benefits Insurance Support Services (BISS) staff in notifying clients about open enrollment and linking them to enrollment assistance. Clients were delighted to hear that in addition to scheduling an appointment they also had the option of completing enrollment forms over the phone.

For more information on HICP, please call 954-561-9681 x 1275 or 1220 or visit www.brhpc.org.

HEALTHY FAMILIES BROWARD

ABOUT THE PROGRAM

Healthy Families is a voluntary home visiting program for expecting parents and parents of newborns who experience life stressors. We strive to alleviate some of those stressors by providing parenting groups that address the needs of families. This past October, Healthy Families Broward celebrated Halloween with the families in the program by putting on a spooky haunted house in order to help the families have a safe place to play and trick or treat. The celebration, also, highlighted the importance of being safe when out in the neighborhood with children and provided locations that offered family friendly events for children of all ages.

The group, also, provided activities that promoted the importance of child development stressing the importance of parent participation within the activities provided. In addition to the learning experience, the children were able to participate in a costume contest and organized activities to allow them exploration and fun. The group helps families learn how to recognize and respond to their child(ren)s changing developmental needs, utilize positive discipline methods, learn coping skills, achieve short/long term goals, and, most importantly, how to effectively connect with their children of all ages.

CELEBRATING HALLOWEEN TOGETHER

Children of the program were able to participate in a costume contest!



HEALTHY FAMILIES BROWARD

A SPECIAL THANK YOU

This Christmas holiday, Healthy Families Broward received generous donations from Plantation Police Department, McArthur High School, "JOLLY" and Broward Regional Health Planning Council staff in an effort to brighten the season for children within our program. As you can imagine with today's economy, we see many families who are challenged with maintaining day-to-day necessities such as food, shelter, clothing and basic needs items. Our hope is to be able to provide these items for the children in order to help reduce the stressors that parents face.

With the holidays, there are added pressures that families are concerned with meeting not just the basic necessities. Through the generosity of these organizations, deserving families received presents for their children as a thank you for allowing us to be part of the success in providing the necessary tools to achieve goals they set up for themselves, for the child, and for the family as a whole. At Healthy Families, we understand that parenting is not easy, but with the help of the community we make it more enjoyable.

CELEBRATING THE HOLIDAYS

You all have truly made a difference for our HFB participants this holiday season!



For more information, contact Program Manager, Lasonya Starlin at 954-561-9681 x 1288.

HIV PLANNING COUNCIL & CLINICAL QUALITY MANAGEMENT

LATINX AIDS AWARENESS DAY TREASURE HUNT

The HIV Planning Council Staff provides professional support and meeting coordination to the HIVPC, its standing and ad-Hoc Committees, Chair, and the Ryan White HIV/AIDS Program Part A Recipient. The staff also works together with the Planning Council to carry out legislatively mandated functions. Community health planning is a deliberate effort to involve diverse community members in an open public process designed to improve the availability, accessibility, and quality of healthcare services in the community. The process involves identifying community needs, assessing capacity to meet those needs, and allocating resources.

On October 15th, members of the HIV Planning Council's Community Empowerment Committee (CEC) worked in collaboration with health and culture-centered organizations to hold a National Latinx AIDS Awareness Day Community Dialogue & Extravaganza. CEC contributed to the event by hosting a treasure hunt and forum. Attendees worked in teams to search agency tables and displays & exhibits at the World AIDS Museum for answers to their clues. These clues included historic information about HIV/AIDS as well as available resources within Broward County. After the treasure hunt, a panel discussion took place during which participants shared their stories with attendees and answered questions from the audience. The event's focus on the Latinx community of Broward County brought community members and agency representatives together for an impactful conversation.

HIV PLANNING COUNCIL'S COMMUNITY EMPOWERMENT COMMITTEE



Held a National Latinx AIDS Awareness Day Community Dialogue & Extravaganza



CEC Vice Chair Andrew Ruffner addressing attendees of the Latinx AIDS Awareness Day Community Dialogue & Extravaganza on October 15, 2019



Treasure Map

HIV PLANNING COUNCIL & CLINICAL QUALITY MANAGEMENT

ABOUT THE PROGRAM

Clinical quality management is a HRSA mandated component of Ryan White programs. The CQM Team provides support to the Ryan White Part A Recipient (Broward County), HIVPC and the network of Broward County Ryan White Part A providers to provide high quality HIV care to clients living with HIV within Broward County.

A key component of the CQM program is quality improvement and quality improvement projects. Quality improvement activities and projects aim to improve the process and quality of care. While many provider agencies have knowledge regarding quality assurance, there is low provider knowledge regarding quality improvement. Thus, to help increase provider knowledge about quality improvement, the CQM team utilizes monthly meetings and technical assistance sessions. The aim of these meetings and technical assistance is to support Broward Ryan White provider agencies to conduct quality improvement projects.

During our October Quality Network meeting, quality representatives from agencies had the opportunity to create a visualization of their quality improvement projects to share their progress and any challenges encountered. CQM staff utilized an innovative activity (CAT) to enable participants to provide and receive peer feedback about their projects. This activity not only facilitated a fun, Halloween-themed meeting, but also allowed participants to show off their quality improvement knowledge.

"CAT" ARTWORK HALLOWEEN-THEMED ACTIVITY

Drawing by Marcus Guice, Clinical Quality Management Health Planner



For more information on the program, please email HIVPC@brhpc.org.

HOUSING OPPORTUNITIES FOR PERSONS WITH AIDS

ABOUT THE PROGRAM

Broward Regional Health Planning Council is on its eleven year of successfully providing services to the community under the Housing Opportunities for Persons with HIV/AIDS (HOPWA) program. The HOPWA program helps eligible low-income Broward county residents with past due rent, mortgage and/or utilities, as well as those already homeless or who need to move into safe, permanent housing with move-in assistance.

The Housing Assistance program recently closed out a very successful and productive 2018 – 2019 fiscal year and assisted 410 households with over \$400,000 for rental, utility, and emergency hotel voucher assistance to help prevent homelessness. Our current contract year 2019 to 2020, we have assisted 50 clients with over \$35,000.



CLIENT SUCCESS STORY

A single mother became homeless in October 2019. She called to inquire about move-in assistance. We, immediately, made an appointment for the client to come into the office, for assistance since she had already found an apartment. The reviewer did the intake for the client then spoke to her supervisor to expedite the application process since the client was homeless. The client called the reviewer on the day that she moved in and stated, "She wishes everybody in the HOPWA department a Happy Thanksgiving." She, further, stated, "words cannot express how thankful I am to you, who have made the process stress free."

As we close the first quarter and enter the second quarter of the current fiscal year, the HOPWA team is looking forward to another successful year helping persons living with HIV/AIDS in our community to prevent and end homelessness.

For more information on this program, email Housing Program Coordinator, Sharon Alveranga-Jones at smcdonald@brhpc.org.

INSURANCE BENEFITS MANAGEMENT

ABOUT THE PROGRAM

With the launch of the new Insurance Benefits Management (IBM) services, on behalf of the Florida Department of Health, BRHPC kicked off Open Enrollment by partnering with American Exchange to assist with health insurance enrollment assistance.

During the six week Open Enrollment period, November 1 through December 15, 2019, BRHPC brought in additional staff to reach out to over 3,000 clients by calling and leaving voicemails which increased enrollment in the program by 1,451 new clients. Additional communication efforts included distributing flyers, continuously monitoring the website to ensure all clients could easily access technical support assistance, health care coverage plans and steps how to enroll. In total, BRHPC successfully enrolled nearly 8,000 clients for 2020 health coverage during the Open Enrollment period.

The Open Enrollment period has finished, BRHPC staff will continue to review, verify and process all premium payment information is accurate and paid in a timely manner to insure continued health care coverage for 2020. If you missed the Open Enrollment, you may still qualify for a Special Enrollment.



For additional information, please contact Matt Anthony at 954-561-9681 x 1205 or Cristy Kozla at 954-561-9681 x 1334.

NURSE FAMILY PARTNERSHIP

ABOUT THE PROGRAM



BRHPC is delighted to acknowledge the work of Nurse Home Supervisor Manoucheka Chery. Throughout her tenure, her team has doubled in size and has maintained a 100 percent nurse retention rate. At the same time, she has organized baby showers and graduation events to make families feel special. Her entire team worked together to nominate her for the Tenacious Caregiver award to recognize her exceptional leadership.

On October 26, 2019, Broward Nurse-Family Partnership held its annual graduation ceremony at Holy Cross Hospital's Sister Innocent Conference Center. Thirty-six parents and toddlers- including a set of twins celebrated their accomplishments. Nurse-Family Partnership Broward works with first-time mothers and their children to improved prenatal health, improved child health and development, and increased economic sustainability. Nurse Family Partnership works to reduce the risk of pre-term labor and delivery, reduce infant mortality rate, promote breastfeeding, and improve the rate of prenatal care within the community. We proudly service 191 mothers and 163 infants and we truly look forward to continue working with these families. The goals for the upcoming New Year are to continue to support low-income first-time parents and to meet performance expectations.

The Broward Nurse-Family Partnership services are delivered through a partnership between BRHPC and the two hospital districts in Broward: Memorial Healthcare System and Broward Health. Each hospital district directly employs two home visiting nurses who are trained and report to a nurse supervisor employed by BRHPC. The participants are screened for program eligibility through collaboration with the Broward Healthy Start Coalition and its funded providers. Nurse Family Partnership also works in close collaboration with other community providers to receive eligible participants. The program is supported through Maternal Infant Early Childhood Home Visiting Initiative (MIECHV) funds which are administered by the Florida Association of Healthy Start Coalitions.

ANNUAL GRADUATION CEREMONY

Nurse-Family Partnership graduates!



For more information, contact Program Manager, Manoucheka Chery at 954-561-9681 x 1218.

POINT-IN-TIME HOMELESS COUNT

ABOUT THE PROGRAM

As winter approaches, the Point-in-Time (PIT) Count season becomes active. We are busily in the planning stages of the 2020 PIT Count which will be held on January 29 & 30. In fact, our Volunteer Website is up and ready for registrations.

Volunteer Requirements:

- Must be 18 or over
- Be able to walk one or two miles unassisted
- Be able to stand for long periods of time
- Attend a Volunteer Training
- Be able to complete a survey
- Search for unsheltered homeless within designated locations

Why is the Point-in-Time Count so important?

Aside from eligibility to compete for homeless funding, the PIT count offers several benefits including:

- Monitors trends of homelessness in our local area
- Supports local efforts by identifying unmet needs and characteristics of the homeless
- Assists in development or redistribution of programs and services
- Raises community and political awareness of homelessness
- Measures if homelessness is being ended in a community

Please consider joining our efforts as a volunteer and spreading the word. The goal of Broward County is to ultimately end homelessness. This is just one step toward reaching that goal.

PHOTOS FROM PREVIOUS PIT COUNTS

Volunteer participation during the count



In order to have an effective count it is vital to have dedicated volunteers participate in our efforts. If you are interested in volunteering for the Count, please register on our website: www.browardpointintime.org. For any other questions, email PITvolunteers@BRHPC.org.

VOLUNTEERS NEEDED

2020 BROWARD COUNTY POINT-IN-TIME HOMELESS COUNT

WHAT IS THE POINT-IN-TIME COUNT?

A county-wide count of all people experiencing homelessness, both sheltered and unsheltered, during a 24-hour period.

HOW CAN I VOLUNTEER?

- Register for a training and your PIT shift at: www.browardpointintime.org
- If you have a group of 10+ and would like a personal training or would like more information, email pitvolunteers@brhpc.org.

VOLUNTEER REQUIREMENTS

- 18 or older
- Go through training
- Be able to stand/walk for long periods of time
- Be able to fill out survey forms

FREQUENTLY ASKED QUESTIONS

CAN I REGISTER WITH A TEAM?

Yes. If you would like to register as a team, you can sign up with up to 3 other people (making a team of four). Each team member will need to register individually and include the other member's names in their registration. Note: If you sign up for a team, we request that two team members register as drivers to ensure all volunteers have transportation.

WILL I HAVE TO GO TO AN ENCAMPMENT?

No. As a part of registration, you choose whether you want to do the street count (encampments, parks, etc.) or a meal site count.

WHERE DOES THE COUNT TAKE PLACE?

The count covers all of Broward County from parks, abandoned buildings and encampments to meal sites, churches and libraries.

IS TRAINING MANDATORY?

Yes. All volunteers are required to go through training. Volunteers will have the option to attend a face-to-face or an online training.

WILL I BE SAFE DURING THE COUNT?

Absolutely! If you register for a night or early morning shift, local law enforcement officers will be accompanying teams.

WHEN IS THE COUNT?

Wednesday & Thursday

January 29 & 30



FOR MORE INFORMATION GO TO:
BROWARDPOINTINTIME.ORG
OR EMAIL: PITVOLUNTEERS@BRHPC.ORG

SUBSTANCE ABUSE AND MENTAL HEALTH

FORENSIC COORDINATOR EXPERIENCE



Left to right:
Amanda Wolfson & Jordana Pepper

Working as a forensic coordinator has provided us with valuable experiences, which we will be able to utilize while we are at our internship. Working within the forensic mental health setting has taught us how to work effectively with a treatment team, in order to provide clients with the best possible care. Furthermore, we have gained even more experience in being flexible and patient. Being a part of a coordinator team means being a team player and often covering for each other last minute, and thus changing our schedule for the day, as well as taking on additional tasks. Working within the forensic mental health field, often times our clients have difficulty with transportation or other life conflicts and are unable to attend scheduled meetings or therapy. Lastly, we have gained immense experience training and supervising practicum students in conducting psychoeducational groups, administering assessments, and writing clinical reports.

POST-ARREST DIVERSION PROGRAM - HOLIDAY THANKSGIVING BASKETS

The goal of the Post Arrest Diversion Program is to promote integrated partnerships among community treatment and service providers to deliver recovery-focused services for individuals with mental illness involved in the criminal justice system in an effort to avoid relapse, recidivism, homelessness, and future legal problems.

The Post Arrest Diversion Team provides linkage and advocacy to community resources such as food pantries such as the Community Presbyterian Church located at 4433 Bougainvillea Dr, Lauderdale-By-The-Sea, FL 33308. The clients from the Post Arrest Diversion Program are linked to the Community Presbyterian Food Pantry for assistance with food, clothes, shoes and hygiene items. Last November, the Community Presbyterian Church donated a total of 20 generous and thoughtful Thanksgiving Day bags, which included ingredients for a traditional Thanksgiving dinner and a \$25 Publix gift card. Additionally, in December, the Community Presbyterian Church increased their commitment by donating 30 Christmas bags!



One of the clients shared a picture of the meal they were able to prepare with the Thanksgiving bag.

For more information on the Substance Abuse and Mental Health Programs, contact Forensic Director, Dr. Michael Collins at Mcollins@brhpc.org.

SUPPORTIVE SERVICES FOR VETERAN FAMILIES

ABOUT THE PROGRAM

Broward Regional Health Planning Council, Inc. is in its seventh year of successfully providing services to the veteran community through its SSVF program. Since inception, our program has helped 1290 veteran led households experiencing homelessness or identified at risk to secure permanent housing. Veterans received rental and utility assistance/deposits, emergency housing, legal assistance through our partners, we look forward towards serving our nations veterans this year and doing our part to end veteran homelessness in Broward County.

The Senior Living Guide.com hosted its annual Social Workers and Case Managers for Broward and Dade County. The SSVF team attended its Miami event held at the Rusty Pelican Restaurant. We spent a beautiful afternoon being feted by our host, sponsors and staff while overlooking the Miami skyline. We were treated to a three-course meal and provided an opportunity to network, meet sponsors while completing for some awesome prizes. Thank you, Senior Living Guide & sponsors, for recognizing our efforts.



Left to right: Inez Webb, Christina Lazarre, Lisa Besley & Latoya Taylor

The Supportive Services for Veteran Families (SSVF) provides services to very low-income veteran families who are homeless or at risk of homelessness. For additional information, please email Program Manager, Lisa Besley at Lbesley@brhpc.org.

TENANT-BASED VOUCHER PROGRAM

ABOUT THE PROGRAM

The Tenant-Based Voucher (TBRV) program has made tremendous strides and continues to make a much-needed difference in our clients lives. The program is serving 90 clients with rental payments for an extended time. Our Housing Specialist works extremely close with our clients to make sure that each person meets their full potential in becoming self-sufficient. They, also, ensure that each client resides in a safe and sanitary housing condition, abiding with the guidelines set by HUD.

One of our most successful components of the TBRV program is the financial literacy workshops. Consolidated Credit Services currently host the workshop at BRHPC on the first Thursday of every month. The clients are taught the necessary tools needed to make informed financial decisions.



Throughout the 2018-2019 fiscal year, the TBRV program has successfully graduated a total of three clients from our program. These clients have worked hard to achieve the goal of self-sufficiency. All three clients have expressed the utmost appreciation and gratitude for this program. We have, also, welcomed three new clients into the TBRV program and are looking forward to welcoming even more people into the program this upcoming year.

If you would like more information on the upcoming financial literacy workshops, please contact Housing Program Coordinator, Rhode Rosulme-Rock, QA/Skills Development Coordinator, at rock@brhpc.org.

CENSUS TAKERS JOB OPPORTUNITIES AVAILABLE

The 2020 Census is an opportunity to create a better future for our communities and the next generation by providing an up-to-date count of our population. A correct count is critical as the data collected will help determine how over \$675 billion in federal funding is distributed each year for things like housing assistance, infrastructure and public transportation.

Beginning in the middle of March 2020, residents will receive a notice in the mail to complete the 2020 Census. Keep in mind, responses to the Census impacts schools, healthcare and the community you live in.

Earn extra income while helping your community.

The U.S. Census Bureau is recruiting to fill hundreds of thousands of positions across the country to assist with the 2020 Census count.

WE CAN

BE CENSUS TAKERS

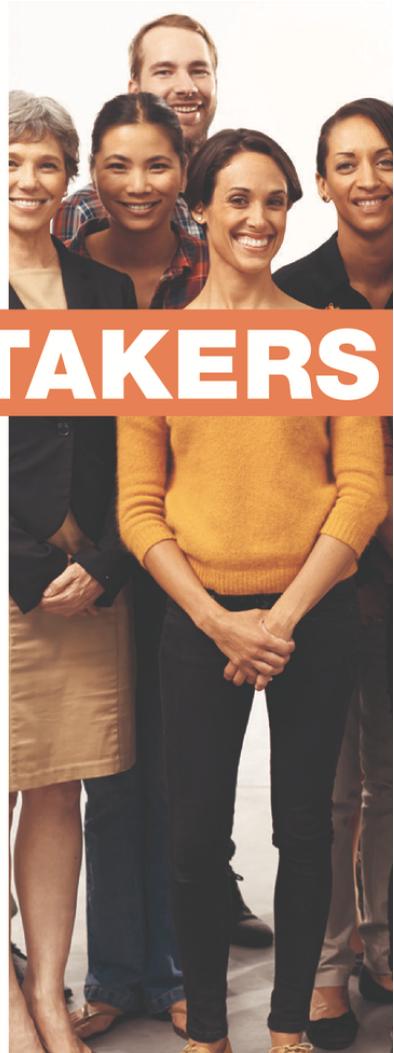
APPLY ONLINE!
2020census.gov/jobs

2020 Census jobs provide:

- ✓ Great pay
- ✓ Flexible hours
- ✓ Weekly pay
- ✓ Paid training

For more information or help applying, please call
1-855-JOB-2020

Federal Relay Service:
1-800-877-8339 TTY/ASCII
www.gsa.gov/fedrelay
The U.S. Census Bureau is an Equal Opportunity Employer.



ABOUT THE CENSUS



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Census
2020

Broward Counts

The Census is coming!

- The U.S. Constitution requires a Census every 10 years. Data is used for statistical purposes only.
- Everyone in your household on April 1, 2020 must be counted – only once and in the right place. Even if you are not a citizen of the U.S., if you are here you must be counted.
- Census day is April 1, but you can submit your form as soon as the response period opens. You should receive a postcard in the mail between March 12 – 20, 2020, but if you don't, you must still respond.

There are several ways you can return your Census form – the quickest and easiest way is online!

- You've got options! Online is the easiest way to complete your Census. It's safe and secure. In addition to online, you can also respond to the Census by phone, or call the toll-free number to request a paper form to mail back.
- Census forms are available in many languages.
- Be sure to fill out your Census form completely!

Census information is confidential.

- Don't be afraid to be counted, even if you are not a legal citizen of the U.S. No court or law enforcement agency – not even the President of the United States – can access your individual responses, which under Title 13 remain confidential for 72 years.
- Census workers are subject to a \$250,000 fine and/or a five-year sentence for disclosing any information that could identify an individual respondent or household.

Know why it's important for everyone to participate in the Census.

- Census data is used to distribute more than \$675 billion per year for 10 years in federal and state funding for health and human service programs that help local families and individuals in need, including seniors and young people.
- An undercount in the 2010 Census cost Broward County approximately \$21.1 million per year, \$210,970,000 over the last decade. According to the US Census Bureau, 14,600 residents were not counted.
- Unfortunately, in 2010, some Broward County communities who needed help the most, had the fewest number of people participate.
- Businesses depend upon Census data to make decisions about where to locate, hire and invest.
- The Census determines each state's number of representatives in Congress. Florida gained two congressional seats as a result of the 2010 Census. Undercounting results in under-representation.

Broward.org/Census2020

Census.gov

  [BrowardCensus](#)

Call the U.S. Census Bureau toll-free at 800-923-8282 (TTY 800-877-8339)

OUTSTANDING LEADER AWARD

JONATHAN HILL



BRHPC proudly recognizes Jonathan Hill, MIS Director, as an Outstanding Leader for his exemplary leadership and commitment to BRHPC and staff. Jon joined the BRHPC family in 2010. In his role, Jon has made an impact throughout the agency with his patience, innovative skills and positive attitude. Through his work, Jon demonstrates true dedication to the agency with his expertise in a range of computer systems, tools and analysis techniques. Jon is a true asset to BRHPC and we are honored to have him as part of our team! *Congratulations Jon!*

EMPLOYEE OF THE QUARTER

LISA BESLEY

Lisa Besley has been working with BRHPC for six years and started as a case manager for the Supportive Services for Veteran Families (SSVF) department. As a result of her dedication and performance, she was promoted to the program manager position for SSVF. Her prior experience includes property management, work with Florida's DCF as a case manager, and a program manager for their childcare licensing division grant to help increase children's activities from birth to five years old. Her charismatic personality and prior experience helped her become a great fit for the social services at BRHPC. She is always willing to listen and help others.



TENACIOUS CAREGIVER AWARD

MANOUCHEKA CHERY



Congratulations to The Nurse-Family Partnership (NFP), Program Manager, Manoucheka Chery, for being awarded the 2019 Tenacious Caregiver Award. The Tenacious Caregiver Award for Nurse Supervisor is given to an exceptional NFP nurse supervisor whose team is at or above funded capacity and has high nurse retention. Manoucheka maintains fidelity to the NFP model, while encouraging the team to achieve and maintain its caseload. She is extremely dedicated to the work she does to support the lives of the NFP moms and babies!

EMPLOYEE SPOTLIGHT

MATTHEW ANTHONY



Manager of Special Projects, Matt Anthony, a 10 year marine court veteran, celebrated Veteran's Day with his grandson Nile for a Veteran's Day Lunch at Westchester Elementary on November 5, 2019. The children at the school created posters, cards and decorations for all of the veterans in attendance. Matt enjoyed the luncheon as he spent time with other veterans, students, teachers and his grandson Nile.

PUBLIC HEALTH WORKFORCE DEVELOPMENT SERIES

PRESENTERS NEEDED - SIGN UP TODAY!

The Public Health Workforce Development Series is a series conducted by Nova Southeastern University Dr. Kiran C. Patel College of Osteopathic Medicine Master of Public Health Program and Broward Regional Health Planning Council.

For the 2020 Work Force Development cycle we are looking for presenters on a range of public health topics. If you are interested in presenting or have any further questions, please email Workforce@brhpc.org and provide the following information: name, title, organization, topic(s) interested in presenting and contact information. We look forward to your presentations!



BRHPC HEALTH SPOTLIGHT

2019 BROWARD COUNTY COMMUNITY HEALTH NEEDS ASSESSMENT

Broward Regional Health Planning Council Fact Sheet

2019 Broward County Community Health Needs Assessment

For over 20 years, Broward County has been assessing the quality of life and well-being of its citizens through a Community Health Needs Assessment. Broward Regional Health Planning Council currently leads the effort with technical support from Professional Research Consultants. In 2019, BRHPC reorganized the structure of the assessment survey to reflect the impact of Social Determinants of Health. The following serves as a snapshot of the methodology and key findings within the report.

Methodology

- 400 participants 18 and over (200 from each North and South Broward County)
- Random sampling adjusted to match geographic and demographic characteristics of Broward County
- Surveys conducted via telephone (landline and cell phone) and online questionnaires

Updates & Changes

- Survey categories focused on Social Determinants of Health and were grouped into the following categories: **Economic Stability**, **Health and Healthcare**, **Neighborhood and Built Environment** and **Social and Community Context**
- Survey included a question to capture residents of Caribbean descent for the first time



Key Findings

Economic Stability

- **Black (49.8%) and low income (47.8%)** residents are less likely than their **high income (83.7%) and White (87.3%)** counterparts to be able to cover a **\$400 emergency expense**.
- Poor housing quality was reported more among **renters (24%) vs owners (10.3%)**. Furthermore, **young adults under 40 (27.9%), people of Caribbean descent (27.1%) and low income individuals (26.9%) reported ongoing problems with water leaks, rodents, etc. in the past year**.
- **One-third of residents worry to some extent about paying rent or mortgage**. The highest rates are among **low income individuals (65.6%) and young adults under 40 (52.8%)**.
- **Forty-four percent of residents pay at least 30% of their income towards housing**. Renters (65.3%) vs owners (38%). Furthermore, **people of Caribbean descent (60.4%), low income individuals (55%) and women (52.1%)**.
- **More than a quarter (27.1%) of residents worried about running out of food in the past year**. Food insecurity was highest among **low income (56.6%), Hispanic (47.6%) and Caribbean and those under 40 (46.2%)**.

Health & Healthcare

- Overall Broward residents reported being in **excellent, very good or good health**. Of those that reported **fair/poor health** the majority were **low income (19.3%), Black (17.3%), or of Caribbean descent (16.7%)**
- Respondents **diagnosed with depression** increased to the highest it's been since the inception of the question **7.9% in 2017 to 16.2% in 2019**. Diagnoses are highest among **young adults under 40 (25.6%), Whites (19.4%) and low income (19.2%)**.
- **15.7%** of respondents feel that they are **very or extremely stressed on a typical day**. It was highest among **young adults under 40 (23%) and Blacks (21.9%)**.
- **Diabetes** has increased among respondents since 1994 (**6%**) to **14.7%** in 2019. It is highest among **people 65 and over (21.5%), low income individuals (18.6%) and Whites (16.6%)**.
- **Family member diagnosed with Alzheimer's** had an overall increase from 2015 (**24%**) to 2019 (**26.6%**). It is highest among **women (30.7%) and Whites (31.1%)**.
- Broward residents **consuming 3 or more vegetables everyday** is highest among **Whites (32.3%) and lowest among Blacks (10.6%)**.
- **38.2%** of parents to school-aged children (5-17) reported their **children watched more than 2 hours of screentime everyday**.
- **Parents of overweight school-aged children (5-17)** as increased since 2015 (**16.8%**) to 2019 (**36.8%**) while **obesity** has increased from **10.7% to 20%** in the same time frame.
- **Vaping product use** is **7.1%** with use highest among **young adults under 40 (16.1%) and Blacks (12.9%)**.
- **Physician visits in past year** was lowest among **Hispanics (57.7%), low income individuals (56.7%) and young adults under 40 (50.8%)**.

Neighborhood & Built Environment

- **Fresh produce is very or somewhat difficult to afford** for **22.1%** of residents and is the worst for **low income individuals (38.9%) and Hispanics (32.2%)**.
- **Residents reporting being victims of violent crimes in the past 5 years** was highest among **Hispanics (13%)**.
- Those who have ever been hit, slapped, pushed, kicked or hurt in any way by an intimate partner was highest among **low income individuals (30.8%) and Caribbeans (27.1%)**.

Social & Community Context

- **Residents who seldom or never get social and emotional support** was highest among **low income (34%) and Hispanics (27%)**.
- **Loneliness** was highest among **low income individuals (29.2%) and Blacks (27.1%)**.
- Respondents that **believe their health care is worse than other races** was highest among **Blacks (11.4%) and Hispanics (8.9%)**.

NOTES: Caribbean can be a part of any race or ethnicity; Hispanics can be of any race; low-income includes households with up to 200% FPL

BRHPC Broward Regional Health Planning Council, Inc. is a non-profit organization committed to delivering health and human service innovations at a national, state and local level through planning, direct services, evaluation and organizational capacity building. For additional information, please visit www.BRHPC.org. The entire Broward County Health Plan is available online (www.BRHPC.org).

For more information contact: Source: Professional Research Consultants and Broward Regional Health Planning Council's Broward County Community Health Shira at sfowlkes@brhpc.org; Needs Assessment Report, 2019

For the full PRC Survey results visit:

www.brhpc.org/publications/community-health-needs-assessment-report/

If you would like a copy of the 2 page fact sheets provided above, please email Data Manager, Shira Fowlkes at SFowlkes@brhpc.org.



Broward Regional Health Planning Council (BRHPC) is in the process of renewing its national accreditation through the New York-based Council on Accreditation (COA). Organizations like BRHPC maintain accreditation to demonstrate the implementation of best practice standards in the field of human services. COA evaluated all aspects of BRHPC's programs, services, management, and administration. BRHPC's accreditation status covers all programs and services and is valid until 2020.

BRHPC upholds a culture continuous of quality improvement through its transparent processes that engage the BRHPC Board of Directors, managerial and supervisory staff and stakeholders. During the monthly BRHPC's Performance Quality Improvement committee meetings, which are attended by the BRHPC supervisory, managerial and executive staff, various elements impacting performance outcomes are reviewed and discussed: scorecards, satisfaction surveys, safety measures and more. The following four subcommittees present their reports to the PQI meeting for discussion and approval:

The Human Resources Subcommittee

- Reviews all policies and procedures related to employment practices.

The MIS Subcommittee

- Monitors all data information systems function to assure seamless operations across all areas.

The Risk Prevention Management Subcommittee

- Ensures that BRHPC engages in comprehensive, systemic and effective risk prevention and management; and evolves policies and procedures constantly to reduce/eliminate any BRHPC risk, loss, and/or liability exposure.

The Staff Training & Development Subcommittee

- Provides all personnel with the supervision and training needed to perform their job functions at their highest possible level. It is also committed to enhanced staff development and growth of every employee through regularly scheduled and ongoing supervision and training.

Overall, BRHPC views performance quality improvement as a dynamic process that is constantly evolving.

ELECTRONIC FINGERPRINTING SERVICES

SCHEDULE AN APPOINTMENT TODAY AT OUR OFFICE

In order to assist community agencies and providers in meeting legislative requirements of HB 7069, BRHPC acquired equipment with the capability to scan fingerprints electronically for Level II Background Screening using Live Scan technology.

BRHPC offers Live Scan Fingerprinting technology for Level II Background Screening for the Department of Children and Families (DCF), Agency for Health Care Administration (AHCA), Volunteer and Employee Criminal History System (VECHS), Elder Affairs, and the Department of Business and Professional Regulation (DBPR). Live Scan allows for electronic submission of fingerprint screens with results within 24 to 48 hours as in comparison to the hard card fingerprint submission which can take 4 to 6 weeks.

BRHPC's fingerprinting clientele includes hospital employees, guardian ad litem programs, doctors' offices, non-profit and social service agencies, colleges, universities and more.



Electronic Fingerprinting for Level II Background Screening services and additional services such as photo submission to the AHCA clearinghouse are available at BRHPC.

To make an appointment, contact the BRHPC office at (954) 561-9681, Monday through Friday from 8:30AM to 5:00PM.

Fingerprinting clients must bring a valid ID and the identifying number for the organization requesting fingerprints (ORI, CRI). We accept cash or business check.

Location for fingerprinting services:

Broward Regional Health Planning Council

200 Oakwood Lane, Suite 100

Hollywood, FL 33020

BRHPC'S SOCIAL MEDIA CHANNELS

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BATCHING CYCLES

2019-2020

Hospital Beds and Hospice: 1st Batching Cycle - 2020

Description	Dates
Summary Need Projections Published in F.A.R.	1/17/20
Letter of Intent Deadline	2/3/20
Application Deadline	3/4/20
Completeness Review Deadline	3/11/20
Application Omissions Deadline	4/8/20
Agency Initial Decision Deadline	6/5/20

Nursing Homes and ICF/DDs: 1st Batching Cycle - 2020

Description	Dates
Summary Need Projections Published in F.A.R.	4/3/20
Letter of Intent Deadline	4/20/20
Application Deadline	5/20/20
Completeness Review Deadline	5/27/20
Application Omissions Deadline	6/24/20
Agency Initial Decision Deadline	8/21/20

*Pursuant to 59C-1.008 (2) (a), the Agency shall publish in the Florida Administrative Register at least 15 days prior to the letter of intent deadline for a particular batching cycle the Fixed Need Pools for the applicable planning horizon for each service in applicable Agency rules contained in Rules 59C-1.031-59C-1.044 F.A.C.

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