



ANNUAL REPORT 2018-2019

Broward Regional Health Planning Council, Inc.

954.561.9681

www.BRHPC.org



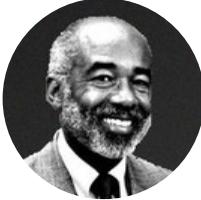
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Letter from the President and CEO



Mike De Lucca
President & CEO

While we are living in a period of thriving economy, BRHPC recognizes that community needs persist. This past year, BRHPC had the opportunity to assess such needs through the completion of Community Health Needs Assessments for Memorial Healthcare System, Holy Cross Hospital and Broward Health. With BRHPC as the neutral facilitator, advisory boards were convened to review community level data, including focus groups and key informant interviews to help formulate a summary of prioritized needs that these hospital systems are positioned to address.

These identified needs serve as the basis for the development of each hospital's strategic plan and present opportunities for partnerships with community agencies to enhance the great work already taking place in the Broward community.

With years of experience conducting needs assessments, BRHPC understands that housing affordability is challenging in our region. This past year, BRHPC opted to contribute to Broward County's inventory of affordable housing options by purchasing a total of 10 unit multi-family residences in Hollywood and Oakland Park. These affordable rental units are available to residents with low and moderate income residents. Several more affordable unit purchases are anticipated within the next fiscal year.

Looking ahead, I am proud and excited to join the movement to increase the numbers for the 2020 Census, coming in April next year. I encourage the entire community to help achieve a correct count for Broward County. An overwhelming participation is critical because the Census determines the federal representation and the funding of human services, housing and other programs. Completing the 2020 Census is easy, important and safe. I urge you to complete the form as soon as it arrives and return it right away. Also, please share with your networks that the U.S. Census has thousands of job opportunities available to people who are interested in helping their communities with the 2020 Census count. These temporary positions include census takers, recruiting assistants, office staff and supervisory staff. In order to apply for a job, you must be at least 18 years old, have a valid Social Security number and be a U.S. citizen. To complete an online job application, explore an interactive map to search the pay rates in your county, visit, <https://2020census.gov/en/jobs>.

I am very thankful for the support and collaboration of our Board of Directors, funders, community partners, volunteers and for the dedication of our staff members in the ongoing efforts to serve our community. BRHPC continues to be committed to improving our community's health and wellness through programs that meet the needs of our residents and more than 13,000 clients. I invite you to stay connected with us in the upcoming year!

About Broward Regional Health Planning Council

Over 35 Years in Operation - Broward Regional Health Planning Council, Inc. (BRHPC), a not-for-profit, was established in 1982 under Florida Statute (408.033) as the legislatively designated Broward County local health planning entity. BRHPC is committed to delivering health and human service innovations at the national, state and local level through planning, direct services, evaluation and organizational capacity building. For over 35 years, BRHPC has been a leader in identifying critical health and human services needs in the community and finding solutions to address these needs with its community partners.

COA-Accredited - BRHPC maintains national accreditation through the Council on Accreditation (COA). COA accreditation demonstrates accountability in the management of resources, sets standardized best practice thresholds for service and administration, and increases organizational capacity and accountability by creating a framework for ongoing quality improvement.

Direct Services - With a budget of over \$40 million, BRHPC demonstrates excellence through the delivery of quality services and programs that meet the needs of uninsured and underinsured low-income Broward County residents from infants to the elderly. These services include: Maternal and Child Home Visitation, HIV/AIDS Planning, Quality Assurance, Eligibility, Housing Assistance, Health Promotion, Disease Prevention, Substance Abuse/Mental Health, and Forensic Re-integration. BRHPC provides coordinated, efficient, cost-effective and client-centered services with a diverse workforce. BRHPC staff consists of over 125 culturally competent multilingual professionals fluent in Spanish, Haitian Creole, French, and Portuguese.

Planning Services - Through planning activities, BRHPC collects data and conducts analyses and studies related to health care needs of the district, including the needs of medically indigent persons. Planning services also assist hospitals, nursing homes, community agencies and other state agencies in carrying out data collection activities. BRHPC, also, provides expert services in the development of Community Health Needs Assessments and comprehensive plans. BRHPC has the capacity to gather up-to-date data, conduct focus groups, integrate hospital-specific data sets, and include customized reports per clients' needs and requirements. BRHPC developed and manages the nationally recognized web-based Florida Health Data Warehouse, which allows users access to a wide variety of health-related data sets, including AHCA's inpatient admissions and emergency department data, chronic disease data, diagnostic related groupings (DRGs), and prevention quality indicators for adults and children (PQIs and PDIs).

About Broward Regional Health Planning Council

Capacity Building - BRHPC expands its staff and volunteer competency base and contributes to the growth and development of other community entities through its publications, staff development/internship programs, and administrative services. These activities allow BRHPC to pursue planning, evaluation and capacity building, as well as, provide technical assistance and service activities in furtherance of its mission and in support of sustainability and growth opportunities.

Continuous Quality Improvement - BRHPC upholds a culture of continuous quality improvement through its transparent processes that engage the BRHPC Board of Directors, managerial and supervisory staff and stakeholders. BRHPC strives to eliminate barriers to achieving accountability through the agency-wide scorecard system monitoring of well-defined program and process outcomes for all programs and departments including HR, Finance, and IT.

Fiscal Viability - BRHPC takes pride in its more than 35 years of service history of strong fiscal management and experience in administering multimillion-dollar cost reimbursement and unit-based contracts. With the strong commitment and dedication of its staff, administration and governing board, BRHPC is positioned to strengthen and grow its ability to address needs of the community.

Vision for Innovation - BRHPC understands that technology is a game changer in human services. Web-based data systems are strategically developed and improved to ensure effective case management and public access. Its efforts were recognized in the Online Journal of Public Health Informatics for the development and implementation of its Clinical and Business Intelligence system. BRHPC also maintains a strong social media presence and participates in the Sun Sentinel South Florida 100.



BRHPC Executive Staff

Top Row: Mike De Lucca, Yolanda Falcone,
Merci Gimenez, Jonathan Hill
Bottom Row: Regine Kanzki, Michele Rosiere

Map of Services 2018-2019

Direct Services

- Healthy Families Broward
- Nurse-Family Partnership

Family Strengthening & Support



- Centralized Intake & Eligibility Determination
- HOPWA Short-Term Rent Mortgage/Utilities
- HOPWA Permanent Housing Placement
- HOPWA Tenant-Based Vouchers
- Supportive Services for Veteran Families
- Health Insurance Continuation Program
- Insurance Benefit Management
- Disaster Case Management Program

Eligibility, Insurance & Stabilization



- Competency Restoration Training
- Post-Arrest Diversion
- Forensic Case Management
- Forensic Hospital Diversion

Substance Abuse/ Mental Health



Planning

- Hospital & Nursing Home Utilization
- Prevention Quality Indicators
- Pediatric Prevention Quality Indicators
- Emergency Department
- Self-Inflicted Injury
- Disease Related Groups
- Chronic Diseases
- Business Intelligence System

Data Warehouse



- Certificate of Need
- Evaluation
- Hospital Community Health Needs Assessments
- Point-in-Time Homeless Count
- Committees

Planning



- HIV Planning Council
- HIV Clinical Quality Management

HIV Planning



Capacity Building

- Broward County Health Plan
- Fact Sheets
- Broward Benchmarks
- Broward County Health Profile
- Broward County Trauma Plan
- Social Media

Publications



- Public Health
- Public Policy
- Human Services
- Social Work
- Administration
- Training

Staff Development/ Volunteerism & Internships



- Electronic Fingerprinting/ Level II Background Screening
- Financial Services
- IT Innovation
- Human Resources Support
- Legal Oversight
- AIDS Drug Assistance Program
- Third Party Medication Co-Pay Program

Administrative Services



Healthy Families Broward

Number of
Clients Served

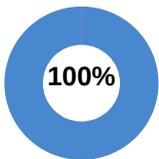
1,747

Healthy Families Broward is recognized by Prevent Child Abuse America/Healthy Families America as a nationally credentialed multi-site program based on over 20 years of research. BRHPC is a certified, accredited provider of the Healthy Families program in Broward County. It is a voluntary home visitation program designed to prevent child abuse and neglect by promoting positive parenting practices, knowledge of child development, and health and safety through modeling of appropriate parent-child interaction, sharing parent-child activities, use of curricula and regular screening of target children.

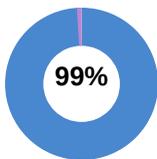
Healthy Families Broward services are delivered through a collaborative effort with BRHPC as the lead entity. Subcontracts are in place for two teams to provide services through the following agencies: Healthy Mothers, Healthy Babies and KID, Inc. A partnership with Broward Health is in place to screen expectant mothers and parents for eligibility, as well as agreements with community partners for exchange of referrals. This program is funded by Children's Services Council of Broward County, Ounce of Prevention and United Way.



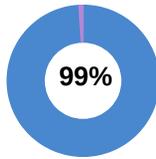
Outcomes 2018-2019



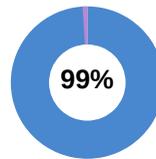
Target children enrolled six months or long-er will be linked to a medical provider.



Primary participants enrolled in the project six months or longer are linked to a medical provider.



Children in families who complete the program have no "verified" findings of child maltreatment within 12 months after completion.



The children in families participating in the program for more than six months have no "verified" findings of child maltreatment during their participation.

Nurse-Family Partnership



The Broward Nurse-Family Partnership services are delivered through a partnership between BRHPC and the two hospital districts in Broward: Memorial Healthcare System and Broward Health. The program is supported through Maternal Infant Early Childhood Home Visiting Initiative (MIECHV) funds which are administered by the Florida Association of Healthy Start Coalitions. Oversight of the model fidelity is provided by the Nurse Family Partnership National Service Office.

Through ongoing home visits from registered nurses, low-income, first-time moms receive the care and support they need to have a healthy pregnancy, provide responsible and competent care for their children, and become more economically self-sufficient. From pregnancy until the child turns two years old, Nurse-Family Partnership Nurse Home Visitors form a much-needed, trusting relationship with the first-time moms, instilling confidence and empowering them to achieve a better life for their children – and themselves.

Number of Clients Served

285



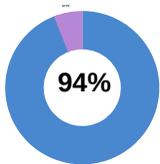
Client Testimonial



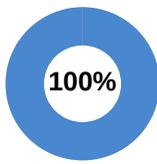
“ I know that this letter is long overdue. But I wanted to write a few thankful words for the rent assistance I received a few months ago. As a single mother, this resource allowed my son and I to be safe with a roof over our heads while I got back on my feet. It allowed me to save money for an emergency fund and devise a sustainable budget for the future. I am so very grateful to NFP and BRHPC for their help. ”



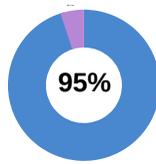
Outcome Indicators 2018-2019



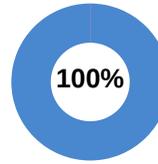
Program Capacity



Participants enrolled prior to 28 weeks gestation.



Women enrolled during pregnancy and who initiated breastfeeding.



Women screened within 6 months of enrollment for Domestic Violence.

Disaster Case Management Program

Number of
Clients Served

244

The Disaster Case Management Program (DCMP) is a federally funded supplemental program administrated by the Department of Homeland Security's Federal Emergency Management Agency. The program provides funding and technical assistance to ensure holistic services to disaster survivors. BRHPC, one of the recipients of DCMP funding through the United Way of Broward County will come to an end on September 30th, 2019.

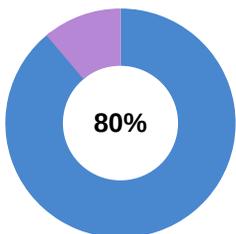
The DCMP team, consisting of five case managers and one supervisor, provides clients with a single point of contact to facilitate access to a broad range of resources. Services include an assessment of the client's verified disaster-caused unmet needs, development of a goal-oriented recovery plan, organization and coordination of information on available resources, monitoring of progress toward reaching the recovery plan goals and, when necessary, client advocacy for additional resources, and services. The overall objective is to meet the goals of the recovery plan to promote stabilization, recovery and sustainability for clients.

Success Story

A 79-year-old male client residing in Wilton Manors had his home severely impacted by Hurricane Irma. The house had mold, water damage to the ceiling, floor, and walls. After multiple attempts, the client was approved for American Red Cross Funds (\$6,500) toward back taxes and repairs.



Program Outcomes 2018-2019



*of client data entered into American Red Cross'
Coordinated Assistance Network System*

Centralized Intake and Eligibility Determination

Number of
Clients Served

8,191

Centralized Intake & Eligibility Determinations (CIED) core functions include determining eligibility for Ryan White Part A services and/or third party payers. CIED also provides information and referrals for services for clients who are seeking medical and supportive services. CIED services include a centralized intake, eligibility, enrollment and information/referral process for all Ryan White Part A funded services. CIED serves as the single point of entry for Persons Living with HIV and AIDS (PLWHA) who are residents of Broward County. This program is funded by Broward County Board of County Commissioners. Our specialized staff provides information and assistance in obtaining medical care and other core and supportive services. Expected benefits for Persons Living with HIV/AIDS (PLWHA) include:

- Elimination of the need to complete applications for each Ryan White Part A service provider.
- Expanded 3rd party benefits through application and enrollment assistance.
- Reduction in delays and barriers to access HIV-related care and treatment.
- Immediate access to all Part A medical and support services in one application.

Client Testimonials



Smoking Cessation.... One of the resources CIED provides is smoking cessation in partnership with NSU. During a client eligibility assessment appointment, a client informed a specialist that he is trying actively to quit smoking and he is glad that there are resources like the tobacco free program which provides free patches.



A Welcoming Environment... "That specialist is very nice" a client stated. The population we serve have a desire to connect and we make it our priority to ensure that the clients feel connected and free of stigma or judgmental visit with CIED might be the only safe space a client shares their stories.

Housing Opportunities for Persons with AIDS

Number of Clients Served

366

The Housing Opportunities for Persons with AIDS (HOPWA) program offers housing assistance through its programs for vulnerable individuals and families who are at-risk for homelessness or who are already homeless. Our target population are Low and Moderate Income Persons Living with HIV/AIDS (PLWHAs) throughout Broward County. These programs are funded by the U.S. Department of Housing and Urban Development (HUD)/City of Fort Lauderdale.

- **Short Term Mortgage Rent Utilities (STRMU)** provides financial assistance to pay for past due mortgage, rent or utilities.
- **Permanent Housing Placement (PHP)** provides financial assistance in the form of first and last month's rent and/or utility deposits to move into a new housing unit that meets HUD's habitable standards.
- **Tenant Base Rental voucher (TBRV)** is an independent housing-portable monthly rental subsidy that stays with the client (not in the unit) in the housing of their choice with Broward County. The lease is in the client's name and the program requires clients to pay a portion of their income as rent.

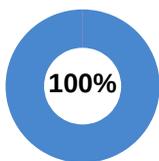
Program Highlights

One of our successful TBRV clients was able to relinquish her voucher; she is now financially stable. She has reached the Area Median Income of 80%. We, also, helped her connect with Consolidated Credit through our monthly training to work on her credit and creating a budget plan that would allow her to save. She went through the first-time home buyer program, and she is now a homeowner.

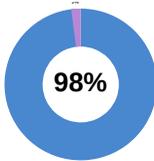


National Conference on Social Work and HIV/AIDS conference held in Washington, DC held during May 2019. In attendance HOPWA Program Coordinators – Sharon Alveranga-Jones (left) and Rhode Rosulme-Rock (right)

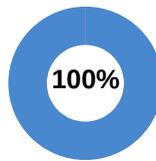
Outcomes 2018-2019



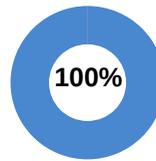
of PHP applications completed within 14 business days



of STRMU applications completed within 10 business days



of clients that maintained stable housing



of clients that remain compliant with TBRV program rules

Insurance Benefit Management

Number of
Clients Served

1,078

The Insurance Benefit Management program delivers information to clients about their health insurance coverage, such as how to navigate and utilize insurance effectively toward better health outcomes. Health Insurance Benefit Management provide clients with:

- An overview of their health plan coverage and limitations
- Educate clients on the different types of healthcare providers
- Access to health benefit resources
- Assistance with prior authorizations and appeals processes

Health Insurance Assessment

Clients of Insurance Benefit Management receive an annual assessment to ensure increased understanding of their new insurance plan. The goal of the assessment is to ensure increased access, retention and adherence to primary medical care. The assessment consists of education on health insurance terminology, financial assistance, locating different types of healthcare providers, estimation of health cost, and the importance of attending medical appointments. This program is funded by Broward County Board of County Commissioners.

Client Testimonial

Client stated, "Insurance Benefit Management specialist is an angel because she opened my eyes to all the benefits of the insurance plan. There are a lot of resources in the community and it takes having an Insurance Benefit Management support expert to educate clients on the health insurance benefits with living with HIV/AIDS."

Program Goals

1. Completion of health insurance assessment
2. Summary of benefits; education of their insurance policy
3. Assistance with authorizations and appeals
4. Referral to appropriate providers for additional assistance



Insurance Continuation Program

The Insurance Continuation Program (ICP) provides financial assistance to clients who meet program criteria of residency, income and health status. Health insurance plans are identified by the AIDS Drug Assistance Program (ADAP) and the Ryan White Program. Financial assistance is offered for eligible individuals living with HIV to maintain optimal health outcomes.

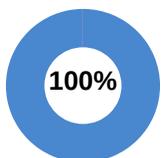
The goal of ICP is to help clients with financial assistance to maintain health insurance coverage, go to medical providers of their choice and receive preventive health care through their chosen Affordable Care Act (ACA) Marketplace health insurance plan. Each client enrolled in the ICP program is eligible for \$6,500 in annual assistance. The target population includes all Ryan White Part A clients that have an income between 250% and 400% of the Federal Poverty Level. During the FY 2018-2019, clients had the option of selecting and enrolling in 1 of 25 different ACA Marketplace health insurance plans. The ACA enabled clients to select a plan based on medical providers, medications on approved formularies and geographic location of medical providers and pharmacies. The Insurance Continuation Program is funded by Broward County Board of County Commissioners.

Client Testimonial

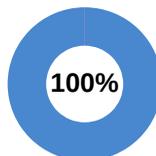
ICP provides payment assistance to eligible clients on the day of service. After updating a client on the payment status of his submitted medical bills, the client had this to say, "I really appreciate all that you do and help me with. You're a life saver and I appreciate your help more than you know."



Outcome Indicators



100% of Premium Payments are made on or before the due date.



100% of payments are submitted to qualified health plans within 10 calendar days from time payment authorization is received.

Supportive Services for Veteran Families

Number of
Clients Served

104

The Supportive Services for Veteran Families (SSVF) program is an integral component of the Mission United Collaborative, a multi-agency alliance administered by the United Way of Broward County to assist veterans in re-acclimating to civilian life. Eligible veterans are assigned a Case Manager responsible for completing an assessment and a housing plan for sustainability in maintaining permanent housing.

The SSVF program is a “housing first” initiative, an evidence-based model ensuring that the client is housed first, regardless of income. All clients receive budget guidance and training at program onset. Case Managers are assigned to community sites identified as key points of entry for the homeless. These sites include, but not limited to, the Veteran Affairs clinics and hospitals, homeless shelters, transitional houses, Veterans of Foreign Wars and local parks. Benefits of on-site Case Managers include: expedited screening/assessment process, facilitated entry into the program, and reduced transportation issues.

Program Outcomes

The SSVF program goal is to ensure that all veterans have stable, safe and affordable housing. This past year, the Case Management team has met with over 104 Veterans to assess their current living conditions and ensure stable housing.



Partners/Collaborators

Partners include Urban League of Broward County, Legal Aid Service of Broward County, Coast to Coast Legal Aid of South Florida, 2-1-1 Broward, Veterans Affairs, Volunteers of America, Career Source Broward, Consolidated Credit Counseling Services and many other agencies that are dedicated to ending Veteran Homelessness. All partners work very closely with the VA, Department of Elderly and Veterans Services, Broward Outreach Centers, Homeless Assistance Centers and many other agencies to ensure a streamlined system of securing services for Veterans.

Substance Abuse & Mental Health

Number of
Clients Served

2,200+

BRHPC Substance Abuse Mental Health programs provide the following services:

The Post-Arrest Diversion program seeks to divert individuals with serious and persistent mental illness and a history of non-violent 3rd-degree felony charges from the criminal justice system and into a structured, outpatient treatment protocol. Determination of program eligibility is a collaborative effort between the State Attorney's Office, the Public Defender's Office and the Mental Health Diversion Program.

Competency Restoration Training services are offered to over 130 clients who have been found Incompetent to Proceed with court proceedings due to their mental health status. Training sessions are provided at multiple locations: the BRHPC office, residential programs in the community and in the jails. At the end of a training series, clients are re-evaluated to determine level of competency and risk factors.

The Forensic Hospital Diversion/Forensic Hospital Commitment program coordinates care for Broward County clients in facilities throughout Florida: South Florida Evaluation and Treatment Center, South Florida State Hospital Miami-Dade County, Treasure Coast Forensic Treatment Center located in Martin County, North Florida Evaluation and Treatment Center in Gainesville, Northeast Florida State Hospital in Macclenny near Jacksonville and Florida State Hospital in Chattahoochee in the Florida panhandle. The SAMH programs are funded by Broward Behavioral Health Coalition and Broward County Board of County Commissioners.

Client Success Story

Mr. X* entered the Post-Arrest Diversion (PAD) program in July 2018. He had been living in homelessness in Miami when he was arrested. He relocated to Broward County in order to obtain housing. He was placed in a group home in Fort Lauderdale. Through the Diversion program, Mr. X began Moral Reconciliation Therapy sessions and found much value in them. With a positive attitude and determination, he worked with his PAD Case Manager to stabilize his housing situation, gain employment, and access health care. Within two months of starting the program, he had found a job and was able to pay his own rent at the group home. He also obtained food stamps and health insurance. Through the year, Mr. X remained compliant with the PAD program requirements, he is scheduled to complete the program successfully in July 2019. Well done Mr. X!

**Alias used and all identifying information has been removed.*



Data Warehouse & Business Intelligence

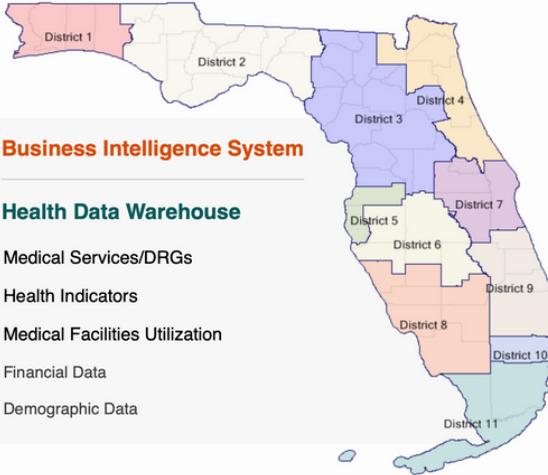


Health Data Warehouse & Business Intelligence System

Broward Regional Health Planning Council

Powerful yet easy to use decision support tools for healthcare providers and planners.

[Go to Business Intelligence Health Council site...](#)



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Broward Regional Health Planning Council's **Health Data Warehouse** is an analytic engine which provides specific analysis by Health Planning District or County. Modules that are available include:

- Medical Services/DRGs
- Health Indicators (which includes data on: Prevention Quality Indicators, Pediatric Quality Indicators, Chronic Conditions, Self-Inflicted Injuries, Emergency Department (preventable/avoidable) and Emergency Department (acuity/severity))
- Medical Facilities Utilization
- Financial Data
- Demographic Data

For more information about the system or for inquiries regarding subscribing to District 10 data, please email utilization@brhpc.org.

Certificate of Need

BRHPC has overseen the Certificate of Need (CON) program for Broward County since its establishment in 1982. The Florida Agency for Health Care Administration website describes the program as follows: The CON program is a regulatory process that requires certain health care providers to obtain state approval before offering certain new or expanded services. CON Batching Cycles are posted on the BRHPC website, www.brhpc.org.

Partners/Collaborators

BRHPC collaborates with all healthcare facilities planning to establish or expand their services in Broward County.

Health Needs Assessments



BRHPC has access to a myriad of local data sets to facilitate the process of conducting a Community Health Needs Assessment that serves as the guiding document for strategic planning and allows agencies and hospitals to ensure compliance with new IRS requirements.

In the process of conducting a Needs Assessment, quantitative and qualitative data sets from primary and secondary sources are gathered and studied. These elements are considered in the prioritization of issues, goal setting and integration into strategic planning for Broward County.

Through the process of developing a Community Health Needs Assessment, a hospital positions itself to address local health needs that are not being met. To complete the assessment, a hospital convenes a Community Advisory Council to guide the process, review the data, identify unmet needs/service gaps, and prioritize needs. BRHPC presents the findings in a final report.

Point-in-Time Homeless Count

The Point-in-Time (PIT) Homeless Count provides information about homelessness that is critical to program and service planning, informing the allocation of resources for services to assist the homeless, and measuring the impact of local programs and services. The PIT count is a requirement of the Department of Housing and Urban Development (HUD) as a part of a national effort to enumerate individuals experiencing homelessness.

The 2019 PIT Count occurred over three days: January 23rd, 24th and 26th. During that time, over 300 volunteers canvassed Broward County in teams to administer surveys to individuals living outdoors, in vehicles, encampments and other structures not meant for human habitation, as well as service locations (i.e. soup kitchens).

For the enumeration of sheltered individuals, staff of emergency shelters, transitional housing programs, mental health facilities and treatment centers counted the number of homeless sheltered at their facility on the night of the count and reported this data into the Homeless Management Information System (HMIS). This program is funded by Broward County Board of County Commissioners.



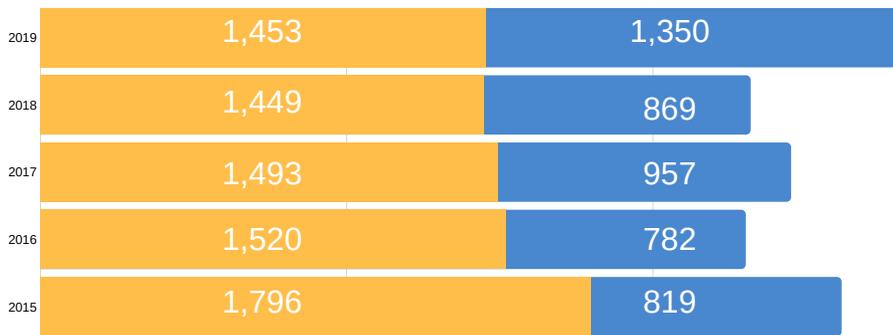
2019 PIT Results



Sheltered



Unsheltered



Committee Facilitation

Health Care Access Committee

BRHPC acts as facilitator for the Health Care Access Committee with the purpose to improve access to health care for the residents of Broward County. During committee meetings, outcomes and indicators are established, measured and reviewed. The members of the committee represent various facilities, agencies and/or departments within the county.



Health Services Planning Committee

BRHPC convenes the Health Services Planning Committee to ensure the updating and accuracy of the Broward County Health Plan and Fact Sheets published by BRHPC. Presenters are also invited to discuss current issues impacting the health of Broward County residents.

Other Committees

Broward Regional Health Planning Council staff members are involved with many committees throughout Broward County. A sampling of some of these committees includes: Steering Committee of Six Pillars Broward County, United Way Health Impact Committee, Nova Southeastern University and Florida International University Master of Public Health Advisory Committees, Coordinating Council of Broward Board of Directors, Everglades Area Health Education Center, Health Foundation of South Florida Board of Directors, Health Foundation Planning and Evaluation Committee, Healthy Families Florida Advisory Committee, Children's Services Council Steering Committee and Abuse and Neglect Committee, March of Dimes Program Services Committee, Teen Parent Advisory Committee among others.

HIV Planning Council

BRHPC began providing HIV/AIDS-specific services in 1990 at the inception of the Ryan White Care Act. Since then, BRHPC has coordinated the Broward County Ryan White Part A HIV Health Services Planning Council (HIVPC) and the HIV Clinical Quality Management (CQM) program. HIVPC staff provide professional support to the Planning Council and its six standing committees; and the CQM staff coordinate meetings and provide guidance to the five networks, which consists of Providers of the Ryan White Part A Core Medical and Support services. This program is funded by Broward County Board of County Commissioners.

HIVPC and CQM Accomplishments

During 2018, the HIVPC and CQM team led a variety of successful projects. Key accomplishments included restructuring the Broward County Ryan White Part A Quality Network, membership in the end+Disparities ECHO Collaborative, updating the Ryan White Part A medication formulary, hosting a successful Chill & Grill community event, and implementing a new HIV Peer Counselor Training and Certification Program.



HIVPC's Vanessa Oratien with a council member at a community outreach.

Quality Network Restructuring: The CQM Team led efforts to restructure the Quality Network of the Broward County Ryan White Part A. The restructuring of the network made a positive impact on the process of data collection and information sharing. The quarterly meetings addressed workplan activities, data sharing, the status of quality improvement initiatives, developing quality management/improvement skills, and barriers and challenges within each service category. Networks are Support Services, Oral Health, Medical/Disease Case Management, Behavioral Health, and Quality Improvement.

End+Disparities ECHO Collaborative: In March 2018, the Broward EMA joined the 18-month end+disparities ECHO Collaborative. This endeavor has been implemented at the national scale to lessen disparities among four HIV subpopulations: MSM of color, African American and Latina women, Transgender people, and Youth. Broward EMA is a member of the South Florida Regional Group, which consist of Palm Beach, Tampa, and Orlando. The CQM staff presented the ECHO initiative to all the Networks, led discussions on how to best decrease disparities and improve viral suppression among the subpopulation, and provided Training on the Plan-Do-Study-Act Cycle (PDSA). They also hosted a training entitled Quality Management in Health Care: Utilizing Lean Techniques for Optimal Results.

HIV Planning Council

Chill, Chat and Chew Community Forum: Empowerment Committee (CEC), planned and hosted a successful event on July 19, 2018, centered around educating community members on available Part A services, PrEP and other forms of self-care for people living with HIV/AIDS. The Chill, Chat and Chew Community Forum, provided a venue for over fifty (50) consumers and community members to discuss Part A services and gave the PSRA Committee further insight into the needs of the Broward HIV+ community.

Formulary Updates: The Broward County EMA Ryan White Part A Program provides financial assistance for short-term emergency medication assistance, and the Florida Department of Health provides the AIDS Drug Assistance Program (ADAP) through the Ryan White Part B Program. The HIVPC/CQM team updated the Ryan White Drug Formulary, which is a working document for practitioners to reference the list of medications that are available for the treatment of Ryan White eligible patients.

Implementation of an HIV Peer Counselor Training and Certification

Program: BRHPC was awarded funds to implement an HIV Peer Counselor Training and Certification Program. Peer Counselors share a common bond with patients from a “lived experience” point of view. The Certification Program began in November 2018 with 22 participants. The program was designed to recruit, train, and certify people living with HIV to become Peer Counselors. Students completing the instructional portion of the Training were assigned an 80-hour supervised clinical practicum conducted at various provider sites and supervised by a designated medical case manager.



Partners/Collaborators

HIVPC and CQM staff work in collaboration with Broward County Part A Recipient staff, Ryan White Part A service providers and other funders such as recipients for Ryan White Parts B, C, D, and F.

Broward County Health Plan



The Health Plan is a dynamic document, continually updated, to ensure availability of the most current information. It covers a vast spectrum of topics, from labor force statistics to immunization rates, reflecting the broad scope of issues affecting public health, as well as highlighting the correlation between socioeconomics and community health. The Health Plan is divided into nine chapters to address the multifaceted healthcare system in Broward County as follows:

CHAPTER I: REGIONAL PROFILE provides demographic and socioeconomic indicators influencing health status and impacting availability of health resources that contribute to increasing utilization rates and decreasing availability of healthcare financing.

CHAPTER II: HEALTH STATUS outlines community health status through five broad health categories: Maternal and Child Health, Behavioral Health, Oral Health, School Health and Morbidity and Mortality.

CHAPTER III: HEALTH RESOURCES provides an overview of health resources currently available in Broward County.

CHAPTER IV: HEALTHCARE UTILIZATION provides healthcare utilization data. Broward County's diversity as well as the seasonal fluctuations in population can influence utilization.

CHAPTER V: HEALTHCARE FINANCING discusses the increasingly complex topic of healthcare financing. It outlines numerous sources of healthcare financing in Broward and provides a brief description of healthcare funding.

CHAPTER VI: BENCHMARKS sets annual community health priorities, identifies community interventions, and measures progress attaining health improvements.

CHAPTER VII: THE HEALTH DATA WAREHOUSE explains and examines the Health Indicator modules from the Health Data Warehouse which include: 1) Prevention Quality Indicators/Avoidable Admissions, 2) Inpatient Chronic Conditions (ICD-9), 3) Suicide Incidence, 4) ED Acuity Stratification (CPT) and 5) NYU Algorithm ED Preventable/ Avoidable Admissions.

CHAPTER VIII: GAPS ANALYSIS analyzes the potential impact of implementing a common eligibility program for publicly funded social services in Broward County and the surrounding metropolitan area. The analysis was based on four programs: 1) Earned Income Tax Credit (EITC), 2) Nutritional/Food Stamps Program, 3) Women, Infants and Children (WIC), and 4) Health Insurance.

CHAPTER IX: BEHAVIORAL HEALTH provides an overview of behavioral health status in Broward County.

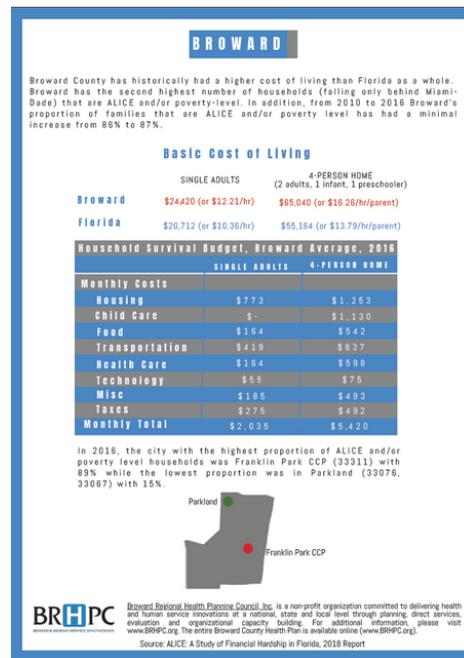
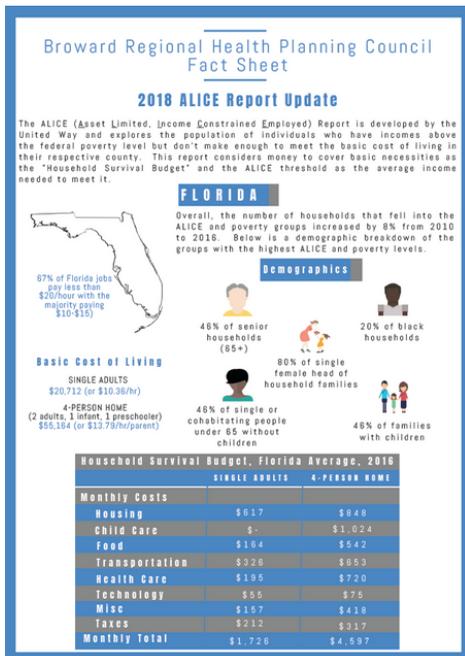
Broward County Fact Sheets

A set of fact sheets were developed to complement the Health Plan chapters. These fact sheets provide a quick two-page summary of a specific topic. They are useful tools for community members who need a quick reference tool for a narrow topic. Currently, there are fact sheets that cover the following topics for all of Broward County (HIV/AIDS, Sexually Transmitted Infections, Health Insurance, Oral Health, the Economy, Healthcare Resources, Healthcare Access, Broward County Gaps Analysis and Broward County Quick Facts); and fact sheets that emphasize local zip code data. The information is targeted to community members as well as community leaders in the following areas:

- Local Governments and Other Policymakers
- Healthcare Administrators
- Healthcare Providers
- Healthcare Funders
- Healthcare Professionals
- Healthcare Researchers
- Consumers and Other Stakeholders
- Public and Private Healthcare Financers

Partners/Collaborators

The Healthcare Services Planning Committee is comprised of community agencies, hospitals, and stakeholders. It convenes on a quarterly basis and provides input on the content and format of the Health Plan and Fact Sheets.

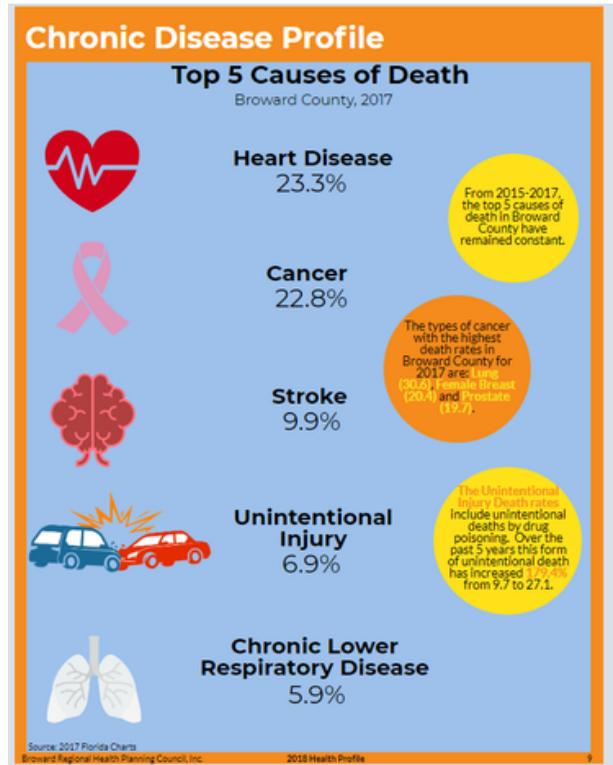
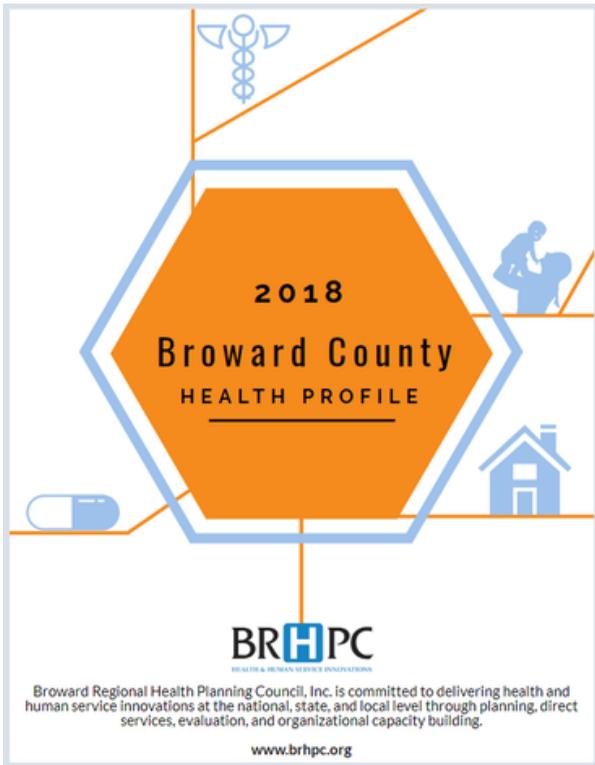


To view Broward County Fact Sheets, visit: <http://www.brhpc.org/publications/health-plan/>.

Broward County Health Profile

BRHPC annually publishes the Broward County Health Profile which provides a synopsis of Broward County health indicators. It is a compilation of statistics at the county and state levels including population demographics, socioeconomic factors, leading causes of death, maternal and child health, healthcare access and prevention quality indicators.

The Health Profile assists local organizations and social services programs with identifying the services being utilized and where there are deficiencies in the healthcare delivery system in Broward County. The Health Profile is updated annually and made available on BRHPC's website. The information is targeted to community members as well as leaders in local governments, healthcare administrators, healthcare providers, healthcare funders, healthcare researchers, consumers and stakeholders.



AIDS Drug Assistance Program

The ADAP Insurance Assistance program is funded by the Florida Department of Health and is a component of the AIDS Drug Assistance Program (ADAP). It is designed to assist eligible clients with costs associated with insurance premiums. ADAP clients have government sponsored health insurance/Health Insurance Marketplace plans that includes prescription coverage. The insurance plans for this new program were analyzed by the Florida Department of Health for its comprehensive coverage that includes a drug formulary comparable to drugs on the ADAP Program formulary. Clients who meet eligibility requirements and have enrolled in one of the designated plans, will receive health insurance cards and the same prescription coverage that they had previously while in ADAP. BRHPC pays for the clients' monthly premium and ensures the insurance carrier is paid promptly.

Clients who are currently in the AICP also receive assistance for COBRA and Employer Sponsored health insurance premiums. Payments for both state-wide programs are initiated by the Florida Department of Health and processed by Broward Regional Health Planning Council, Inc.

This last year, the state of Florida's ADAP program assisted over 5,400 clients by paying over \$39M towards monthly insurance premiums. This assistance is to ensure that clients remain in care and have access to physicians and the vital prescriptions for their chronic illness.

Broward County Trauma Plan

In partnership with the Broward County Trauma Management Agency, a section of the Office of the Medical Examiner and Trauma Services, BRHPC develops the Broward County Five Year Trauma Plan and the Annual Trauma report for the Trauma Services Network.

The Annual Trauma Report provides an overview of the operational functions of the county's trauma services system and its components. The report addresses such issues as Quality Assurance, Demographics, Budgets and Clinical statistics. The Agency is, also, responsible for Injury Prevention and Outreach Programs, including support for the "Take 5 to Stay Alive Don't Text & Drive" campaign.

The Trauma Management Agency, in coordination with the Emergency Medical Services Council (EMS Council) is, also, responsible for Pre-Hospital and Hospital Compliance through monthly trauma quality review meetings, development and implementation of County-wide protocols including Stroke Protocols and Hospital Transfer Policies. The EMS Council is comprised of members representing hospitals, fire rescue, medical and nursing personnel, ambulance transport, both municipal and county representatives as well as a representative from BRHPC, appointed by the Broward County Board of County Commissioners. Additionally, the Trauma Management Agency is responsible for the ongoing research of innovations in trauma services to ensure an efficient continuum of medical care in Broward County.

Staff Training

Broward Regional Health Planning Council (BRHPC) is committed to providing all personnel with the supervision and training needed to perform their job functions at the highest possible level. BRHPC is, also, committed to the enhanced staff development and growth of every employee through regularly scheduled and ongoing training and supervision. This provision of training and supervision is designed to improve professional and technical skills, increase staff use of and fidelity with evidence-based practices and further system of care utilization management and compliance. Examples of staff trainings include but are not limited to: Safety in the Workplace and in the Field, Service Delivery for the Deaf or Hard-of-Hearing, HIPAA and Confidentiality, and Cultural Competency.

Volunteerism and Internships

BRHPC collaborates with local colleges, universities, and community agencies to offer internships and volunteer opportunities to upcoming professionals pursuing courses of study in the fields of Public Health, Public Policy, Human Services, Social Work and Administration. The goal is to create opportunities for individuals and students to develop new skills in a real world setting. Examples of volunteer and internship opportunities are listed below:

- Healthy Families Broward Community Needs Assessment by Zip Code
- Broward County Health Plan Internship
- Broward County Health Profile Internship



Summer Employment Program

Every summer, BRHPC hosts a number of high school/college students for its Summer Employment Program. The main function of this program is to provide students with the opportunity to work in a real world environment while developing skills, such as time management, teamwork and organization. While they never interface with clients, students assist with administrative and clerical duties in the office such as photocopying, scanning, and archiving files. They, also, have the opportunity to sit in during committee meetings to be exposed to the decision-making and collaborative process in a committee setting.

Electronic Fingerprinting Services

In order to assist community agencies and providers in meeting legislative requirements of HB 7069, BRHPC acquired equipment with the capability to scan fingerprints electronically for Level II Background Screening, using Live Scan technology.

BRHPC offers Live Scan Fingerprinting technology for Level II Background Screening for the Department of Children and Families (DCF), Agency for Health Care Administration (AHCA), Volunteer and Employee Criminal History System (VECHS), Elder Affairs, and the Department of Business and Professional Regulation (DBPR). Live Scan allows for electronic submission of fingerprint screens, with results within 24 to 48 hours, in comparison to the hard card fingerprint submission, which can take 4 to 6 weeks.

BRHPC's fingerprinting clientele include hospital employees, guardian ad litem programs, doctors' offices, non-profit and social service agencies, colleges, universities and more.

Electronic Fingerprinting for Level II Background Screening services and additional services such as photo submission to the AHCA clearinghouse are available at BRHPC.

To make an appointment, contact the BRHPC office at (954) 561-9681 Monday through Friday from 8:30AM to 4:30PM.

Fingerprinting clients must bring a valid ID and the identifying number for the organization requesting fingerprints (ORI, CRI). We accept cash or business check.

Location for fingerprinting services:

Broward Regional Health Planning Council
200 Oakwood Lane, Suite 100
Hollywood, FL 33020



Located in the Oakwood Plaza across from the Regal Oakwood 18 Movie Theater.

Number of
Fingerprints

750+

COA Subcommittees



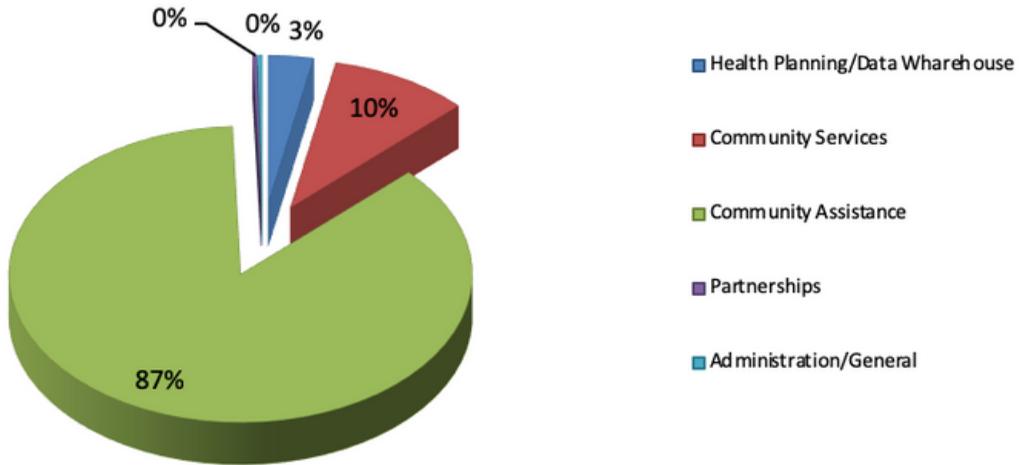
Broward Regional Health Planning Council (BRHPC) is in the process of renewing its national accreditation through the New York-based Council on Accreditation (COA). Organizations like BRHPC maintain accreditation to demonstrate the implementation of best practice standards in the field of human services. COA evaluated all aspects of BRHPC's programs, services, management, and administration. BRHPC's accreditation status covers all programs and services and is valid until 2020.

BRHPC upholds a culture continuous of quality improvement through its transparent processes that engage the BRHPC Board of Directors, managerial and supervisory staff and stakeholders. During the monthly BRHPC's Performance Quality Improvement committee meetings, which are attended by the BRHPC supervisory, managerial and executive staff, various elements impacting performance outcomes are reviewed and discussed: scorecards, satisfaction surveys, safety measures and more. The following four subcommittees present their reports to the PQI meeting for discussion and approval:

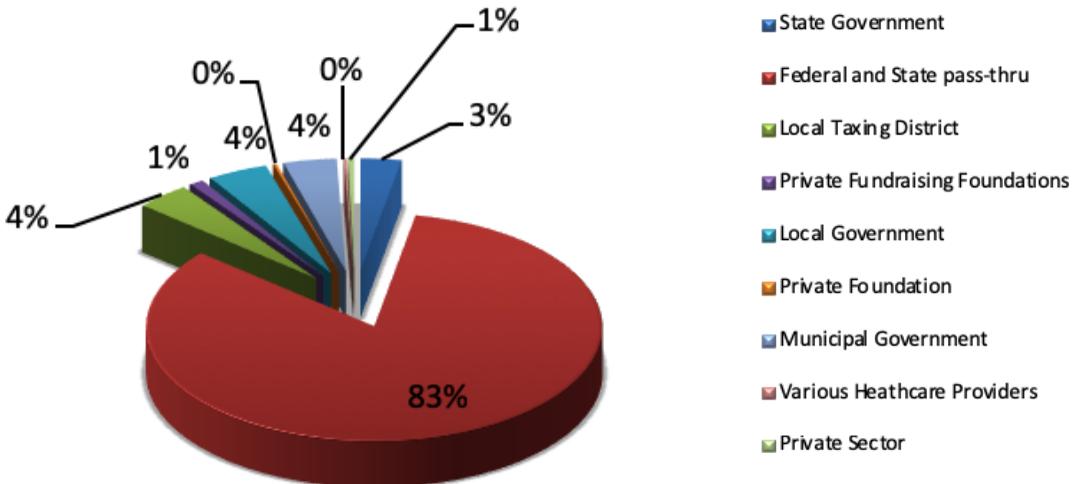
- **The Human Resources Subcommittee**
 - reviews all policies and procedures related to employment practices.
- **The MIS Subcommittee**
 - monitors all data information systems function to assure seamless operations across all areas.
- **The Risk Prevention Management Subcommittee**
 - ensures that BRHPC engages in comprehensive, systemic and effective risk prevention and management; and evolves policies and procedures constantly to reduce/eliminate any BRHPC risk, loss, and/or liability exposure.
- **The Staff Training & Development Subcommittee**
 - provides all personnel with the supervision and training needed to perform their job functions at their highest possible level. It is also committed to enhanced staff development and growth of every employee through regularly scheduled and ongoing supervision and training.

Overall, BRHPC views performance quality improvement as a dynamic process that is constantly evolving.

Agency Revenue by Service/Program Fiscal Year 2018-2019



Agency Expense by Service/Program Fiscal Year 2018-2019



Frequently Asked Questions

WHAT IS THE DECENNIAL CENSUS?

Every 10 years, the federal government conducts a population count of everyone in the United States. Data from the census provide the basis for distributing more than \$675 billion in federal funds annually to communities across the country to support vital programs—impacting housing, education, transportation, employment, health care, and public policy. They also are used to redraw the boundaries of congressional and state legislative districts and accurately determine the number of congressional seats each state has in the U.S. House of Representatives.

WHY IS IT IMPORTANT TO ME?

Responding to the census is not only your civic duty; it also affects the amount of funding your community receives, how your community plans for the future, and your representation in government. Specifically, data from the 2020 Census are used to:

- Ensure public services and funding for schools, hospitals, and fire departments.
- Plan new homes and businesses and improve neighborhoods.
- Determine how many seats your state is allocated in the House of Representatives.

WHEN WILL I COMPLETE THE CENSUS?

The next census will take place in 2020. Beginning in mid-March, people will receive a notice in the mail to complete the 2020 Census. Once you receive it, you can respond online. In May, the U.S. Census Bureau will begin following up in person with households that haven't responded to the census.

HOW CAN I RESPOND?

In 2020, for the first time ever, the U.S. Census Bureau will accept responses online, but you can still respond by phone or mail if you prefer. Responding should take less time than it takes to finish your morning coffee.

WHAT INFORMATION WILL BE REQUESTED?

The decennial census will collect basic information about the people living in your household. When completing the census, you should count everyone who is living in your household on April 1, 2020.

WHAT INFORMATION WILL NOT BE REQUESTED?

The Census Bureau will **never** ask for:

- Social Security numbers.
- Bank or credit card account numbers.
- Money or donations.
- Anything on behalf of a political party.

WILL MY INFORMATION BE KEPT CONFIDENTIAL?

Strict federal law protects your census responses. It is against the law for any Census Bureau employee to disclose or publish any census information that identifies an individual. Census Bureau employees take a lifelong pledge of confidentiality to handle data responsibly and keep respondents' information private. The penalty for wrongful disclosure is a fine of up to \$250,000 or imprisonment for up to 5 years, or both. No law enforcement agency (not the DHS, ICE, FBI, or CIA) can access or use your personal information at any time. Data collected can only be used for statistical purposes that help inform important decisions, including how much federal funding your community receives.

The Census Bureau has a robust cybersecurity program that incorporates industry best practices and federal security standards for encrypting data.

WHERE CAN I GO TO LEARN MORE?

You can learn more about the 2020 Census by visiting 2020census.gov.

Certificate of Need Competitive Review-Batching Cycles



Description	Dates
Hospital Beds and Facilities: 1st Batching Cycle - 2019	
Summary Need Projections Published in F.A.R.	1/18/19
Letter of Intent Deadline	2/4/19
Application Deadline	3/6/19
Completeness Review Deadline	3/13/19
Application Omissions Deadline	4/10/19
Agency Initial Decision Deadline	6/7/19
Other Beds and Programs: 1st Batching Cycle - 2019	
Summary Need Projections Published in F.A.R.	3-29-19*
Letter of Intent Deadline	4/15/19
Application Deadline	5/15/19
Completeness Review Deadline	5/22/19
Application Omissions Deadline	6/26/19
Agency Initial Decision Deadline	8/16/19

Description	Dates
Hospital Beds and Facilities: 2nd Batching Cycle - 2019	
Summary Need Projections Published in F.A.R.	7/19/19
Letter of Intent Deadline	8/5/19
Application Deadline	9/4/19
Completeness Review Deadline	9/11/19
Application Omissions Deadline	10/9/19
Agency Initial Decision Deadline	12/6/19
Other Beds and Programs: 2nd Batching Cycle - 2019	
Summary Need Projections Published in F.A.R.	10/4/19
Letter of Intent Deadline	10/21/19
Application Deadline	11/20/19
Completeness Review Deadline	11/27/19
Application Omissions Deadline	12/26/19
Agency Initial Decision Deadline	2/21/20

*Pursuant to 59C-1.008 (2) (a), the Agency shall publish in the Florida Administrative Register at least 15 days prior to the letter of intent deadline for a particular batching cycle the Fixed Need Pools for the applicable planning horizon for each service in applicable Agency rules contained in Rules 59C-1.031-59C-1.044 F.A.C.

BRHPC Social Media Fiscal Year 2018-2019



Key performance indicators from BRHPC's top performing social media platforms were acquired from each platforms' built-in tracking tool.



BRHPC Facebook Metrics

Engaged Users: 6,109

Reach: 74,017

(the number of unique users that have viewed the page)



BRHPC Twitter Metrics

Engaged Users: 3,355

Impressions: 223,431

(the number of times a tweet has been delivered to a Twitter account's timeline)

Connect with us through all of our social media platforms!



BRHPC
200 Oakwood Lane, Suite 100
Hollywood, FL 33020

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U.S. POSTAGE
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PERMIT NO. 604

Or Current Resident:

